

# REGIONAL FOCUS

## Grants Provide Services at No Charge

Senior and Disabled Services held a kickoff event to launch its newest service, the Aging and Disability Resource Connection (ADRC) on January 27. ADRC provides accurate and unbiased information on all issues related to aging or living with a disability. The Lane County ADRC — the first of its kind in Oregon — began operating in April 2010, and since then has received over 1,800 contacts from people looking for help with short- and long-term care services and support. The ADRC is staffed by two trained and certified professional Resource Specialists who can assess a consumer's situation and offer options for care, including help navigating

the maze of programs and services, referrals to programs and organizations that may meet the individual's specific needs, and assistance in accessing services, if needed.

The ADRC is funded by the Oregon Department of Human Services Seniors and People with Disabilities program through federal grants. Services are available at no charge to all seniors and people with disabilities, and their families, regardless of income or circumstances. ADRC services can be connected by phone, at (541) 682-4038, in person at 1015 Willamette Street in Eugene, or online at [ADRCofOregon.org](http://ADRCofOregon.org).

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# ADRC

Aging and Disability  
Resource Connection

— of OREGON —



**George Kloeppel**  
LCOG EXECUTIVE DIRECTOR

**MEMBER AGENCIES**

- CITY OF COBURG
- CITY OF COTTAGE GROVE
- CITY OF CRESWELL
- CITY OF EUGENE
- CITY OF FLORENCE
- CITY OF JUNCTION CITY
- CITY OF LOWELL
- CITY OF OAKRIDGE
- CITY OF SPRINGFIELD
- CITY OF VENETA
- CITY OF WESTFIR
- EMERALD PEOPLE'S UTILITY DISTRICT
- EUGENE WATER & ELECTRIC BOARD
- FERN RIDGE LIBRARY DISTRICT
- LANE COMMUNITY COLLEGE
- LANE COUNTY
- LANE EDUCATION SERVICE DISTRICT
- LANE LIBRARY DISTRICT
- LANE TRANSIT DISTRICT
- PORT OF SIUSLAW
- RIVER ROAD PARK & RECREATION DISTRICT
- SCHOOL DISTRICT 19
- SCHOOL DISTRICT 4J
- SCHOOL DISTRICT 52
- SCHOOL DISTRICT 68
- SIUSLAW VALLEY FIRE DISTRICT
- WESTERN LANE AMBULANCE DISTRICT
- WILLAMALANE PARK & RECREATION DISTRICT

## Director's Desk - Small Steps One at a Time

At LCOG's Appreciation Dinner on January 27, I presented the agency's 2010 Annual Report and offered some comments about "success" for a 65-year old—the agency, not its Executive Director. Largely unnoticed, Lane Council of Governments observed the 65<sup>th</sup> anniversary of its formation in November. That's a lot of years, and a lot of stories of successful collaboration for the benefit of the region.

In my presentation, I acknowledged that the public and the private sectors of the community and nation have been strained to the breaking point by the recession. Too many of our fellow citizens are still without employment, too many are at risk of losing their homes, and public institutions are faced with increasing demands at the very time that revenues are falling further. I expressed the belief that the work of this agency can help the rest of the regional community to bring about positive change. In good times or bad, government efficiency is vital, and collaboration—cooperation between units of government—is essential, as we pull ourselves out of our present predicament.

Is that really true? Can LCOG actually make a difference? Or are we just objects, moved by forces far beyond our control? Well, I think it is true. And yet, I warned the attendees at the Dinner that success is tied to small accomplishments, realized over long periods of time. In the retrospective view of a historian, the achievements are more clearly seen, and they are many. The evidence is clear.

Pointing to some of the most welcome special grants sought and received by LCOG, I made the point, and reiterate it here, that being awarded

the grant is not the success story—no matter how praiseworthy the hard work of staff has been in obtaining the money. The real success will come over the coming months and years with the "provision of real services to real people." The selection of LCOG to conduct a pilot program to establish an Aging and Disability Resource Center represents a genuine honor, a recognition of the quality of service provided by our Senior & Disabled Services division. But the exciting success of the venture is now coming daily through helping citizens navigate the maze of human services, and thereby achieving higher levels of independence and well being. Similarly, the \$8.3 million grant, received last year to provide broadband service in parts of three counties, will only be a success when "computers in rural clinics, schools and fire stations "light up with high speed, high resolution information, where there had been none before." Good things are being accomplished—one step at a time.

Lane Council of Governments is actively engaged in dozens of enterprises from business loans, land use, natural resources and transportation planning, through Metro Television and telecommunications services to much-needed assistance to over 16,000 senior and disabled citizens. Certainly some of the work done by our staff and advisory committees can be frustratingly slow in coming to fruition. But every day, small steps are taken; and every day, small success stories are written. LCOG is contributing to solutions on a variety of fronts. Take a look at the 2010 Annual Report. I hope that you will share in my pride and sense of accomplishment.



# PSCC 2011 Report Card on the Criminal Justice System in Lane County

In January the Public Safety Coordinating Council (PSCC) released its 2011 Report Card on the Adult and Juvenile Criminal Justice System in Lane County and its companion Data Book. The PSCC spent several years developing these reports, utilizing readily available data comparable to both Oregon and the United States. The design enables them to provide consistent, longitudinal system indicators. LCOG Community Safety, Information System, and Creative Services staff support this effort, assisting with design, data gathering and analysis, development, layout, and production.

In 2011 there are no major changes in grades for either the adult or juvenile system. Improvement in these grades in the near future seems unlikely, however, given current and projected levels of system resources and capacity.

While the grades remain mostly unchanged in 2011, the Report Card does indicate some negative trends in the data for several key indicators:

- Reported serious violent crime exceeds Oregon's rate
- Juvenile violent crime arrest rate exceeds both Oregon and the US
- Adult and juvenile drug arrest rates exceed both Oregon and the US

- Three year re-offense rates for felony offenders on supervision exceeds Oregon's rate
- Child abuse rates are increasing and exceed both Oregon and the US

There is some positive news:

Capacity-based releases from the jail decreased from 35% in 2009 to 23% in 2010—a positive change in a single year, possibly as a result of the restoration of 84 correction beds by the Lane County Board of Commissioners

The Report Card and the full Data Book are posted on the LCOG website at [www.lcog.org/safety.cfm](http://www.lcog.org/safety.cfm). Follow the link to Community Safety Data/Publications. Both also will be posted on the Lane County PSCC website.




**Chrissy Fellows**  
Geographic Information Systems Technician  
TECHNOLOGY SERVICES

Chrissy has recently completed the MAPS GIS pilot program at Lane Community College. Her career at LCOG began with an internship position.

The bulk of her work at LCOG has been her work on a USGS critical structures data collection project, but Chrissy has also been involved in several other projects including the Eugene Land Use Data Field Verification Project and the Eugene Building Footprints Digitization Project. Most recently, she has created base maps for the City of Reedsport.

See **STAFF PROFILE** page 4



**Public Safety**  
Coordinating Council

Criminal Justice System in Lane County, Oregon  
JANUARY 2011

The Lane County Public Safety Coordinating Council has released Report Cards and Report Card Data Books on the Criminal Justice System in Lane County since 2006. This year there are no major changes in grades for the Adult or Juvenile Criminal Justice System Report Cards. Until system capacity issues are addressed, major positive changes are not anticipated. Some key indicators, however, do stand out from the data for the 2011 report:

CRIMINAL JUSTICE SYSTEM

**ADULT**

REPORT CARD

2006	2008	2009	2010	2011
<b>CRIME AND SAFETY</b>				
B-	B-	C	B-	B-
<b>RESOURCE AND CAPACITY</b>				
F	F	F	F	F
<b>EFFICIENCY AND EFFECTIVENESS</b>				
A	B	B	C	C+
<b>JUSTICE AND ACCOUNTABILITY</b>				
F	D	C-	C-	C-

- The rate of reported serious violent crime in Lane County exceeds that of Oregon.
- The juvenile violent crime arrest rate exceeds Oregon's rate and is now equal to that of the US.
- Adult and juvenile drug arrest rates remain higher than Oregon and the US.
- The three year reoffense rate for supervised felony offenders remains higher than Oregon's rate.
- Rates of founded cases of child abuse have been increasing steadily since 2007 and exceed Oregon and the US.
- Restoration of 84 beds at the Lane County Jail resulted in a drop in capacity based releases as a percent of lodgings from 35% in 2009 to 23% in 2010.

CRIMINAL JUSTICE SYSTEM

**JUVENILE**

REPORT CARD

2006	2008	2009	2010	2011
<b>CRIME AND SAFETY</b>				
D+	D+	D+	D+	D+
<b>RESOURCE AND CAPACITY</b>				
F	F	F	F	F
<b>EFFICIENCY AND EFFECTIVENESS</b>				
C+	C-	C-	C+	C+
<b>JUSTICE AND ACCOUNTABILITY</b>				
F	F	F	F	F

The PSCC Criminal Justice System Report Card and Report Card Data Books are available at [www.lcog.org/safety.cfm](http://www.lcog.org/safety.cfm). Follow the link to Community Safety Data/Publications.



From **STAFF PROFILE** page 3

Chrissy also assists with the LCOG Maps Storefront where she creates custom maps and data orders. She will also be working on RLID testing and support projects.

Prior to her career in GIS, Chrissy worked at OBEC as an environmental permitting technician and drafter using Computer Aided Design.

To contact Chrissy, call (541) 682-6517 or email [cfellows@lcog.org](mailto:cfellows@lcog.org).

## 2011 UO Reverse Vendor Trade Fair

Recently LCOG joined the University of Oregon and other agencies in a valuable community outreach, the 2011 UO Reverse Vendor Trade Fair held January 25 at the Club Room at Autzen Stadium. The University of Oregon provided an opportunity for businesses to meet with UO Departments and other agencies at one time and in one location. This event provided LCOG an environment to talk with local and statewide business about LCOG.

LCOG displayed information about the Regional Land Information Database (RLID), a product of more than 35 years of collaboration among our partners and local government agencies in Lane County. LCOG is pleased to be a part of this community event and looks forward for the opportunity to participate in the future.

### Fair statistics:

- 360 registered vendor companies
- 593 registered vendor attendees
- 75 registered MWESB (Minority, Women-Owned, and Emerging Small Businesses)
- 70 certified MWESB
- 39 UO departments
- 17 outside agencies



For more information, please contact Stacy Saladay, RLID Support & Training Specialist at (541) 682-4495 or [ssalladay@lcog.org](mailto:ssalladay@lcog.org).



## Green Island Management Plan

Green Island, which is owned and managed by the McKenzie River Trust (MRT), is situated within the highly dynamic confluence area of the McKenzie and Willamette Rivers, located just to the north of Eugene. MRT began purchasing land on and around Green Island in 2004 for the purposes of floodplain protection and habitat restoration and now owns a consolidated property of over one-thousand acres. This area presents one of the best remaining opportunities within the Willamette Valley for preserving and

restoring a dynamic and ecologically diverse river system. Starting in December 2010, Lane Council of Governments began assisting McKenzie River Trust in developing a Management Plan for the site under a technical assistance contract. The Plan will include documentation of historic and existing conditions, a vision for the site, a set of management goals and objective, and a set of recommended management actions. The target completion date for the Plan is June 2011.



Green Island is situated within the highly dynamic confluence area of the McKenzie and Willamette Rivers and presents one of the best remaining opportunities within the Willamette Valley for preserving and restoring this dynamic and ecologically diverse river system. This photo, taken during a January 2011 flood event, demonstrates the dynamic nature of the river system.

Source: Raptorviews



# Senior & Disabled Services Adult Protective Services

*This article is one in a series about abuse in Older Adults and Adults with Disabilities.*

Abuse robs older adults and persons with physical disabilities of health, safety and property in communities across Oregon. Each year, the Oregon Department of Human Services (DHS), local offices of Seniors and People with Disabilities (SPD), and Area Agencies on Aging (AAAs) receive more than 20,000 calls of concern and investigate more than 12,000 complaints of adult abuse and self-neglect. In 2009-2010 Lane County Adult Protective Services screened and triaged 2,438 referrals and 1,048 allegations of abuse and neglect were investigated.

As baby boomers age, the reports of abuse will increase. In 2010, 13 percent of Oregon's population was 65 or older. In 2030, 20 percent will be 65 or older.

**What is abuse?** Abuse of older adults aged 65 and older and adults with physical disabilities under the age of 65 can include:

- Physical harm or injury,
- Failure to provide basic care,
- Financial exploitation,
- Verbal/emotional abuse,
- Involuntary seclusion,
- Wrongful restraint,
- Unwanted sexual contact, or
- Abandonment by the caregiver.

In addition, self-neglect is where individuals lack the cognitive ability to care for themselves, which can also lead to harm.

**Where does adult abuse occur?** Abuse can happen wherever someone lives, such as a person's own home or the home of family or friends. It can also occur in such professional care settings such as a nursing facility, a residential care facility, an assisted living facility, a adult foster home, a retirement home or a room-and-board home.

**Who should report abuse?** Everyone should report abuse. We all have a responsibility to protect those who cannot protect

themselves. Oregon law requires mandatory reporting by certain people.

**Who is a mandatory reporter?** You are a mandatory reporter for older adults if you are:

- Naturopathic, osteopathic, podiatric, chiropractic or general physician or surgeon (including intern or resident);
- Licensed practical nurse, registered nurse, nurse's aide, home health aide or employee of an in-home health service;
- Employee of DHS or OHA, county health department, community mental health, developmental disabilities program or an area agency on aging (AAA);
- Peace officer;
- Member of the clergy;
- Psychologist, licensed clinical social worker, licensed professional counselor, licensed clinical social worker, or licensed marriage and family therapist.
- Physical therapist, speech therapist, occupational therapist, audiologist, or speech language pathologist;
- Information and referral or outreach worker;
- Senior center employee;
- Firefighter or emergency medical technician;
- Adult foster home licensee or an employee of the licensee; or
- Any public official that comes in contact with older adults in the performance of the official's duties.

Note: All of the above plus legal counsel, guardians and family members are mandatory reporters for any resident in a nursing facility.

**How to report concerns of abuse or neglect?** In Lane County we have a designated abuse triage line at Senior & Disabled Services. To report allegations of suspected abuse in Lane County call (541) 682-4038. After hours, weekends and holidays a message maybe left and a return call will be made on the next business day. If it is an emergency, always call 911.

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## Community Leaders Honored at LCOG Appreciation Dinner

Lane Council of Governments presented Coburg Mayor Judy Volta with its Outstanding Elected Official award at LCOG's 2010 Appreciation Dinner, on January 27. The Dinner and awards program were held at LCC's Center for Meeting and Learning. More than 100 elected and appointed officials and active citizens from across Lane County attended the Dinner, marking LCOG's 65th year of service. Also honored were Bob Keefer, Superintendent of Willamalane Park & Recreation District; Judy Hampton of Oakridge; Hummingbird Wholesale; and the Forum for an Area Commission on Transportation for Lane County (FACT-LC);

The annual award for Outstanding Elected Official was given to Mayor Judy Volta of the City of Coburg. Making the presentation, Eugene Mayor Kitty Piercy praised Volta for her ten years of exemplary service to her beloved city and to the region. Vice-Chair of the LCOG Board of Directors and a former representative of her city to the Metropolitan Policy Committee, Mayor Volta was cited for her regional vision.

Springfield City Manager Gino Grimaldi presented Willamalane Superintendent, Bob Keefer, with the 2010 Outstanding Public Employee Award. Grimaldi noted a long list of local, state and national organizations that have benefited from Keefer's dedication and energy. Having worked in Junction City and Lane County, as well as the City of Bend before joining Willamalane in 2000, Bob Keefer was credited for his intimate familiarity with the park and recreation services of the region and as one acutely aware of the important community-building role that his field of public service plays.

Judy Hampton was recognized as LCOG's 2010 Outstanding Citizen by Oakridge City Manager Gordon Zimmerman. Hampton was praised for her dedication to her community having served in numerous civic volunteer roles. Active with the Methodist

Church and with Kiwanis, Hampton's list of accomplishments was long and impressive. Zimmerman noted that "every community has one," referring to Hampton's willingness to say yes to civic projects.

Also a recipient of recognition at the LCOG Appreciation Dinner was Hummingbird Wholesale, which received the Regional Award of Merit for Economic Enhancement from Jack Roberts, Executive Director of Lane Metro Partnership. The award recognized the company's contributions to the community. Roberts cited Hummingbird Wholesale as an example of a successful, environmentally sensitive business in that had grown and prospered by supporting the community while maintaining its focus on local agriculture and high quality, natural products. Hummingbird founder, Charlie Tilt accepted the award on behalf of the company.

The Forum for an Area Commission on Transportation for Lane County (FACT-LC) was honored as the year's Outstanding Intergovernmental Team. The 20 participants comprising the Forum were praised for a collaborative approach to working through differing viewpoints and "getting to yes" with proposed Bylaws for a new Area Commission on Transportation for the Lane County area. The award was presented by Lane County Commission Chair Faye Stewart. He noted that formation of an ACT had been mandated by the Legislature and that the County Commissioners had decided to bring together representatives of the cities, the Port, the Metropolitan Policy Committee, ODOT and others—twenty participants in all—to work through the details. Rob Zako had been retained by the Board to facilitate the group's work, Stewart explained.

LCOG's Appreciation Dinner, presided over by Chris Pryor, Eugene Councilor and LCOG Chair, also included the presentation of the agency's 2010 Annual Report.



**What happens after a report of abuse is made?**

Senior and Disabled Services have eight Adult Protective Service Specialists who provide protective services and investigate reports of suspected abuse. This agency will determine whether or not abuse or neglect occurred and offer services that will provide protection to the reported victim through quality services and information that promotes dignity, independence, and choice. If during the course of an investigation a potential crime is discovered to have occurred the Adult Protective Services Specialist will work with law enforcement and the district attorney's office for prosecution and restitution.

**Will my name be kept confidential if I report abuse?**

State law protects the confidentiality of all individuals reporting abuse. The identity of the reporter can only be revealed under specific legal exceptions such as reporting of a crime or an order by a judge. You are not required to give your name if you wish to remain anonymous.

**Am I protected if I report abuse?** Yes. Oregon's adult abuse reporting law affords protection for any individual who reports suspected cause in good faith. Anyone reporting adult abuse with reasonable grounds is immune from civil liability.

The next series of articles will be titled "Nobody Should Have to Live with Abuse." The focus will be on abuse types, trends, causes and prevention and how to be a part of the solution.

For more information, please contact Becky Strickland at (541) 682-4454 or [bstrickland@lcog.org](mailto:bstrickland@lcog.org).

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