Q1 What is your name? (optional)

Answered: 43   Skipped: 37

#	RESPONSES	DATE
1		6/26/2018 7:21 PM
2		6/26/2018 6:25 PM
3		6/26/2018 4:18 PM
4		6/26/2018 3:39 PM
5		6/26/2018 2:39 PM
6		6/26/2018 11:42 AM
7		6/25/2018 7:19 PM
8		6/25/2018 6:51 PM
9		6/25/2018 5:58 PM
10		6/25/2018 5:46 PM
11		6/25/2018 4:26 PM
12		6/25/2018 4:02 PM
13		6/25/2018 1:57 PM
14		6/25/2018 1:41 PM
15		6/25/2018 1:27 PM
16		6/25/2018 1:22 PM
17		6/25/2018 1:20 PM
18		6/25/2018 11:04 AM
19		6/25/2018 10:43 AM
20		6/22/2018 5:38 PM
21		6/22/2018 3:35 PM
22		6/22/2018 12:36 PM
23		6/22/2018 12:06 PM
24		6/21/2018 2:12 PM
25		6/20/2018 5:27 PM
26		6/20/2018 11:57 AM
27		6/20/2018 11:22 AM
28		6/20/2018 9:23 AM
29		6/18/2018 12:36 PM
30		6/18/2018 11:59 AM
31		6/18/2018 11:19 AM
32		6/17/2018 9:53 PM
33		6/15/2018 12:08 PM
34		6/14/2018 7:34 PM
35		6/13/2018 4:20 PM

36		6/13/2018 11:38 AM
37		6/13/2018 11:17 AM
38		6/13/2018 11:12 AM
39		6/13/2018 10:46 AM
40		6/13/2018 10:14 AM
41		6/12/2018 7:45 PM
42		6/12/2018 7:18 PM
43		6/12/2018 7:18 PM

Q2 With which of the following communities would you say you are most affiliated with?

Answered: 80   Skipped: 0
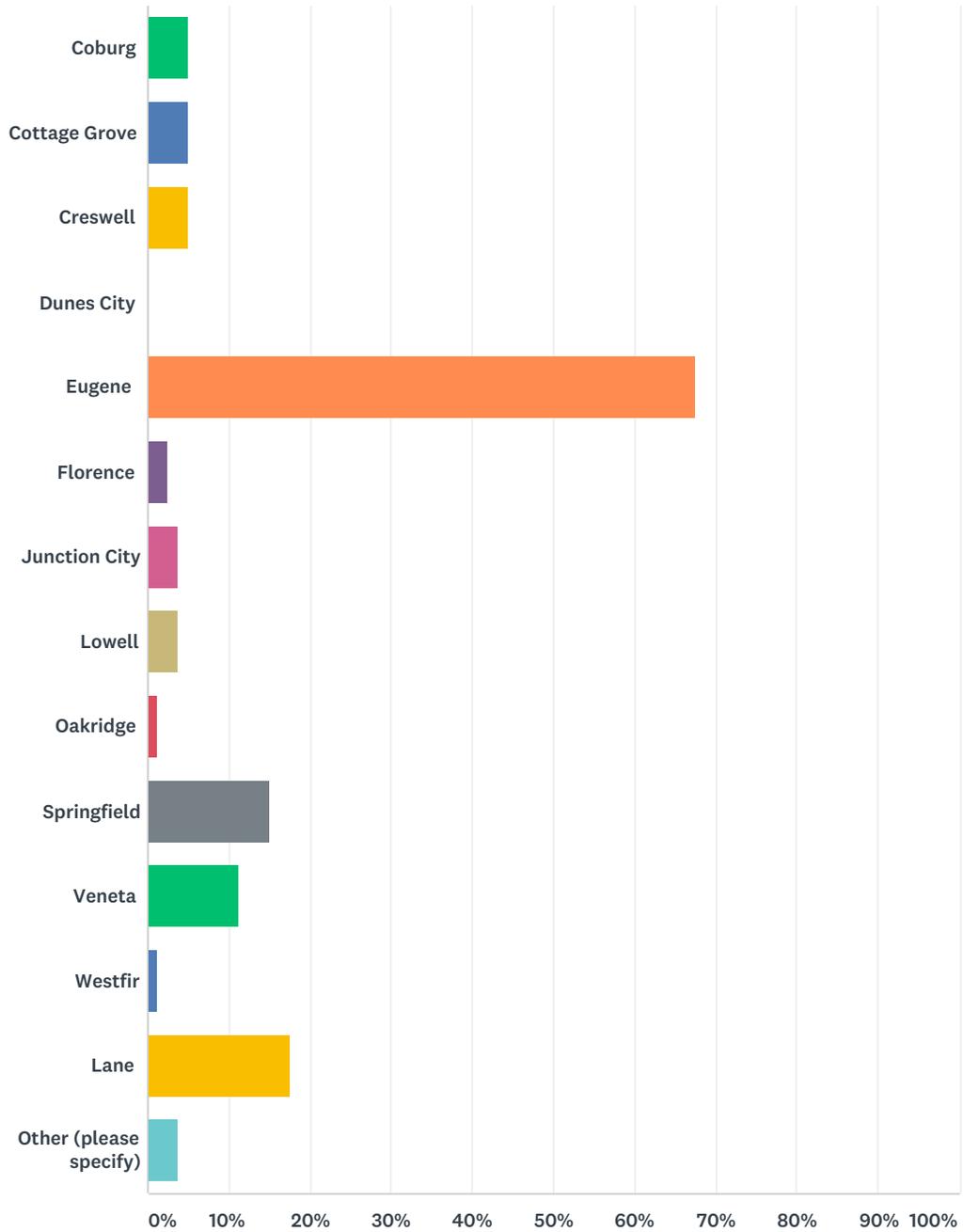
ANSWER CHOICES	RESPONSES	
Coburg	5.00%	4
Cottage Grove	5.00%	4
Creswell	5.00%	4
Dunes City	0.00%	0

Eugene	67.50%	54
Florence	2.50%	2
Junction City	3.75%	3
Lowell	3.75%	3
Oakridge	1.25%	1
Springfield	15.00%	12
Veneta	11.25%	9
Westfir	1.25%	1
Lane	17.50%	14
Other (please specify)	3.75%	3
Total Respondents: 80		

#	OTHER (PLEASE SPECIFY)	DATE
1	Lane Transit District	6/26/2018 7:06 PM
2	LCOG Senior & Disability Services	6/25/2018 1:22 PM
3	Lane Council of Governments	6/18/2018 12:36 PM

Q3 What is your job title?

Answered: 76   Skipped: 4

#	RESPONSES	DATE
1	GIS Technician II	6/26/2018 7:21 PM
2	Director of Planning and Development	6/26/2018 7:06 PM
3	Gis Tech 1	6/26/2018 6:25 PM
4	Urban Forestry Management Analyst	6/26/2018 4:18 PM
5	Park Operations Supervisor	6/26/2018 3:39 PM
6	IT Director	6/26/2018 2:39 PM
7	Systems Analyst	6/26/2018 2:09 PM
8	Emergency Manager	6/26/2018 11:42 AM
9	Cartogrpaher/ GIS Technician	6/25/2018 8:14 PM
10	Cartographer/ GIS Specialist	6/25/2018 8:05 PM
11	Chief Information Officer	6/25/2018 7:19 PM
12	Assessor/Tax Collector	6/25/2018 6:51 PM
13	Chief Information Officer	6/25/2018 5:58 PM
14	City Planner	6/25/2018 5:46 PM
15	Natural Area Operations Lead Worker	6/25/2018 4:26 PM
16	Data Analyst	6/25/2018 4:02 PM
17	Technical Specialist	6/25/2018 2:24 PM
18	Planner	6/25/2018 1:57 PM
19	SVP, Credit Administrator	6/25/2018 1:41 PM
20	Sr Application Support Tech	6/25/2018 1:40 PM
21	City Administrator	6/25/2018 1:27 PM
22	Division Director, Senior & Disability Services	6/25/2018 1:22 PM
23	Senior Planner	6/25/2018 1:20 PM
24	ASA	6/25/2018 12:58 PM
25	Ecologist	6/25/2018 12:10 PM
26	Park Maintenance Supervisor	6/25/2018 11:31 AM
27	Maintenance Lead Worker	6/25/2018 11:04 AM
28	Public Works Technician	6/25/2018 10:43 AM
29	Business Development Analyst	6/22/2018 6:37 PM
30	Urban Forestry Tech II	6/22/2018 5:38 PM
31	Landscape Designer	6/22/2018 3:35 PM
32	Civil Engineer 2	6/22/2018 12:36 PM
33	AIC Associate Engineering Technician	6/22/2018 12:28 PM
34	Technical Specialist 2, parks and open space planning,	6/22/2018 12:14 PM
35	Utility Admin Coordinator	6/22/2018 12:06 PM

36	Analyst	6/21/2018 3:53 PM
37	Housing Program Coordinator	6/21/2018 2:16 PM
38	Urban Development Analyst	6/21/2018 2:12 PM
39	Analyst	6/21/2018 12:30 PM
40	GIS Technician 2	6/20/2018 7:41 PM
41	Utility Administration Coordinator	6/20/2018 5:27 PM
42	GIS Technician	6/20/2018 12:22 PM
43	Principal Planner	6/20/2018 11:57 AM
44	Transportation Planner	6/20/2018 11:22 AM
45	Maintenance Manager	6/20/2018 9:23 AM
46	Public Works Operations Manager	6/19/2018 4:08 PM
47	Planning Associate	6/19/2018 12:30 PM
48	Planner	6/18/2018 7:54 PM
49	Current Planning Manager	6/18/2018 5:29 PM
50	GIS Assistant	6/18/2018 12:36 PM
51	Administrative Assistant	6/18/2018 11:59 AM
52	GIS Analyst	6/18/2018 11:19 AM
53	Public Works Director	6/17/2018 9:53 PM
54	GIS Technician	6/15/2018 12:08 PM
55	IT Architect	6/14/2018 7:34 PM
56	Planning Analyst	6/14/2018 6:52 PM
57	senior planner	6/13/2018 3:55 PM
58	Fire Chief	6/13/2018 2:47 PM
59	Planner	6/13/2018 1:37 PM
60	Associate Planner	6/13/2018 11:38 AM
61	GIS Technician	6/13/2018 11:27 AM
62	Management Analyst	6/13/2018 11:17 AM
63	Office Support Specialist III	6/13/2018 11:12 AM
64	Office Manager	6/13/2018 10:50 AM
65	GIS Division Manager	6/13/2018 10:46 AM
66	LIBRARY ASSISTANT 4	6/13/2018 10:14 AM
67	Associate Planner	6/12/2018 7:54 PM
68	Community Development Director	6/12/2018 7:45 PM
69	Planning and Land Use Technician	6/12/2018 7:33 PM
70	Property Management Officer	6/12/2018 7:24 PM
71	Property and Tax Manager	6/12/2018 7:18 PM
72	IT Director	6/12/2018 7:18 PM
73	Cartographer/GIS Specialist	6/12/2018 7:15 PM
74	GIS Assistant	6/12/2018 7:14 PM
75	Seg/Merge Clerk	6/12/2018 7:12 PM
76	GIS Programmer II	6/12/2018 7:12 PM

Voice of the Customer: Lane Council of Governments CPA and RLID Questionnaire (Light)

Q4 What agency/organization are you a part of?

Answered: 77   Skipped: 3

#	RESPONSES	DATE
1	City of Eugene	6/26/2018 7:21 PM
2	Lane Transit District	6/26/2018 7:06 PM
3	City of Eugene	6/26/2018 6:25 PM
4	City of Eugene Parks and Open Space	6/26/2018 4:18 PM
5	City of Eugene - Public Works	6/26/2018 3:39 PM
6	City of Springfield (municipal government)	6/26/2018 2:39 PM
7	Emerald People's Utility District	6/26/2018 2:09 PM
8	EWEB	6/26/2018 12:36 PM
9	City of Springfield	6/26/2018 11:42 AM
10	Lane County Assessment and Taxation	6/25/2018 8:14 PM
11	Lane County	6/25/2018 8:05 PM
12	Lane County	6/25/2018 7:19 PM
13	Lane County	6/25/2018 6:51 PM
14	EWEB	6/25/2018 5:58 PM
15	City of Cottage Grove	6/25/2018 5:46 PM
16	City of Eugene	6/25/2018 4:26 PM
17	Eugene Springfield Fire	6/25/2018 4:02 PM
18	City of Eugene	6/25/2018 2:24 PM
19	City of Creswell	6/25/2018 1:57 PM
20	Oregon Pacific Bank	6/25/2018 1:41 PM
21	City of Eugene	6/25/2018 1:40 PM
22	City of Creswell	6/25/2018 1:27 PM
23	Lane Council of Governments	6/25/2018 1:22 PM
24	LCOG	6/25/2018 1:20 PM
25	City of Eugene	6/25/2018 12:58 PM
26	City of Eugene	6/25/2018 12:10 PM
27	City of Eugene	6/25/2018 11:31 AM
28	City of Eugene	6/25/2018 11:04 AM
29	City of Eugene	6/25/2018 10:43 AM
30	City of Eugene	6/22/2018 6:37 PM
31	City of Eugene	6/22/2018 5:38 PM
32	City of Eugene Parks and Open Space	6/22/2018 3:35 PM
33	City of Eugene	6/22/2018 12:36 PM
34	City of Eugene	6/22/2018 12:28 PM
35	City of Eugene	6/22/2018 12:14 PM

36	City of Eugene	6/22/2018 12:06 PM
37	City of Eugene, Community Development	6/21/2018 3:53 PM
38	City of Eugene	6/21/2018 2:16 PM
39	City of Eugene	6/21/2018 2:12 PM
40	City of Eugene	6/21/2018 12:30 PM
41	City of Eugene PDD, CD	6/20/2018 7:41 PM
42	City of Eugene Public Works Administration	6/20/2018 5:27 PM
43	City of Eugene	6/20/2018 12:22 PM
44	City of Eugene Planning and Development	6/20/2018 11:57 AM
45	City of Eugene	6/20/2018 11:22 AM
46	City of Eugene	6/20/2018 9:23 AM
47	City of Eugene/Public Works	6/19/2018 4:08 PM
48	Lane Transit District	6/19/2018 12:30 PM
49	City of Veneta	6/18/2018 7:54 PM
50	City of Eugene	6/18/2018 5:29 PM
51	Lane Council of Governments	6/18/2018 12:36 PM
52	Lane Fire Authority	6/18/2018 11:59 AM
53	Willamalane Park and Recreation District	6/18/2018 11:19 AM
54	Lane County	6/17/2018 9:53 PM
55	City of Eugene Public Works Parks and Open Space	6/15/2018 12:08 PM
56	EWEB	6/14/2018 7:34 PM
57	Eugene Planning and Development	6/14/2018 6:52 PM
58	City of Eugene PDD	6/13/2018 3:55 PM
59	Lane Fire Authority	6/13/2018 2:47 PM
60	City of Eugene	6/13/2018 1:37 PM
61	City of Eugene	6/13/2018 11:38 AM
62	City of Eugene	6/13/2018 11:27 AM
63	Eugene Springfield Fire	6/13/2018 11:17 AM
64	City of Veneta	6/13/2018 11:12 AM
65	HWPUD	6/13/2018 10:50 AM
66	City of Springfield, Information Technology Department	6/13/2018 10:46 AM
67	CITY OF EUGENE/LRCS/LIBRARY	6/13/2018 10:14 AM
68	City of Veneta	6/12/2018 7:54 PM
69	City of Veneta	6/12/2018 7:45 PM
70	City of Eugene	6/12/2018 7:33 PM
71	Lane County	6/12/2018 7:24 PM
72	A&T	6/12/2018 7:18 PM
73	City of Springfield (municipal government)	6/12/2018 7:18 PM
74	Lane County	6/12/2018 7:15 PM
75	LCOG	6/12/2018 7:14 PM
76	Lane County	6/12/2018 7:12 PM

| 77 | Eugene Water & Electric Board | 6/12/2018 7:12 PM |

Q5 On a scale of 0-10 (10 being expert), how would you rate your level of GIS expertise?

Answered: 79   Skipped: 1
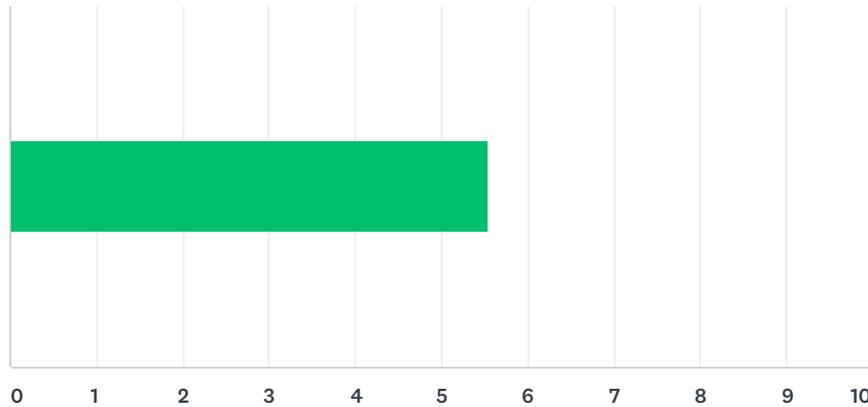
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	6	438	79
Total Respondents: 79			

#		DATE
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3	5	6/26/2018 6:25 PM
4	5	6/26/2018 4:18 PM
5	5	6/26/2018 3:39 PM
6	8	6/26/2018 2:39 PM
7	6	6/26/2018 2:09 PM
8	6	6/26/2018 12:36 PM
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16	7	6/25/2018 4:26 PM
17	5	6/25/2018 4:02 PM
18	6	6/25/2018 2:24 PM
19	8	6/25/2018 1:57 PM
20	6	6/25/2018 1:41 PM
21	2	6/25/2018 1:40 PM

22	1	6/25/2018 1:27 PM
23	4	6/25/2018 1:22 PM
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25	7	6/25/2018 12:58 PM
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29	6	6/25/2018 10:43 AM
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32	6	6/22/2018 3:35 PM
33	6	6/22/2018 12:36 PM
34	4	6/22/2018 12:28 PM
35	5	6/22/2018 12:14 PM
36	4	6/22/2018 12:06 PM
37	3	6/21/2018 3:53 PM
38	3	6/21/2018 2:16 PM
39	6	6/21/2018 2:12 PM
40	3	6/21/2018 12:30 PM
41	10	6/20/2018 7:41 PM
42	5	6/20/2018 5:27 PM
43	8	6/20/2018 12:22 PM
44	3	6/20/2018 11:57 AM
45	3	6/20/2018 11:22 AM
46	6	6/20/2018 9:23 AM
47	5	6/19/2018 4:08 PM
48	7	6/19/2018 12:30 PM
49	7	6/18/2018 7:54 PM
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60	3	6/13/2018 3:55 PM
61	2	6/13/2018 2:47 PM
62	5	6/13/2018 1:37 PM

63	7	6/13/2018 11:38 AM
64	8	6/13/2018 11:27 AM
65	3	6/13/2018 11:17 AM
66	1	6/13/2018 11:12 AM
67	5	6/13/2018 10:50 AM
68	5	6/13/2018 10:46 AM
69	5	6/13/2018 10:14 AM
70	8	6/12/2018 7:54 PM
71	7	6/12/2018 7:45 PM
72	4	6/12/2018 7:33 PM
73	7	6/12/2018 7:24 PM
74	3	6/12/2018 7:18 PM
75	7	6/12/2018 7:18 PM
76	7	6/12/2018 7:15 PM
77	8	6/12/2018 7:14 PM
78	6	6/12/2018 7:12 PM
79	10	6/12/2018 7:12 PM

Q6 On a scale of 0-10 (10 being well aware), how familiar are you with functionality and capabilities of the RLID website?

Answered: 78   Skipped: 2
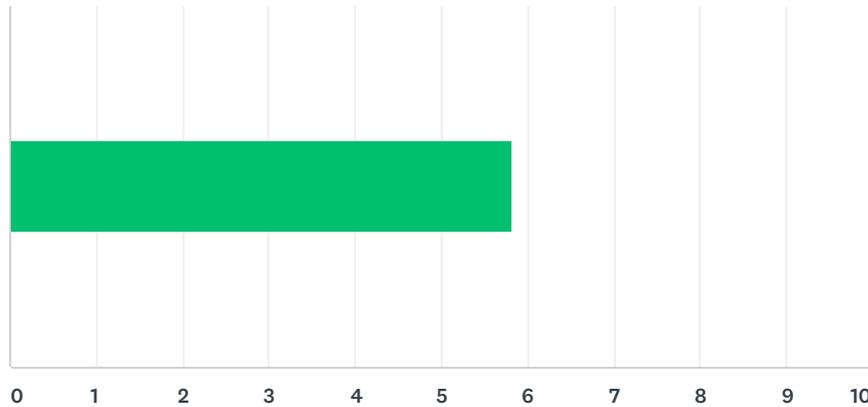
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	6	454	78
Total Respondents: 78			

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5	8	6/26/2018 3:39 PM
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7	3	6/26/2018 2:09 PM
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9	7	6/26/2018 11:42 AM
10	9	6/25/2018 8:14 PM
11	8	6/25/2018 8:05 PM
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13	9	6/25/2018 6:51 PM
14	4	6/25/2018 5:58 PM
15	7	6/25/2018 5:46 PM
16	3	6/25/2018 4:26 PM
17	6	6/25/2018 4:02 PM
18	1	6/25/2018 2:24 PM
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20	8	6/25/2018 1:41 PM
21	9	6/25/2018 1:40 PM

22	1	6/25/2018 1:27 PM
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24	6	6/25/2018 1:20 PM
25	5	6/25/2018 12:58 PM
26	0	6/25/2018 12:10 PM
27	7	6/25/2018 11:31 AM
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61	8	6/13/2018 1:37 PM
62	6	6/13/2018 11:38 AM

63	4	6/13/2018 11:27 AM
64	5	6/13/2018 11:17 AM
65	8	6/13/2018 11:12 AM
66	6	6/13/2018 10:50 AM
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68	10	6/13/2018 10:14 AM
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73	9	6/12/2018 7:18 PM
74	8	6/12/2018 7:18 PM
75	5	6/12/2018 7:15 PM
76	10	6/12/2018 7:14 PM
77	5	6/12/2018 7:12 PM
78	8	6/12/2018 7:12 PM

Q7 On a scale of 0-10 (10 being all needs met), how well do the GIS services offerered by LCOG via CPA and the RLID website currently support you in fulfilling your job duties?

Answered: 76   Skipped: 4
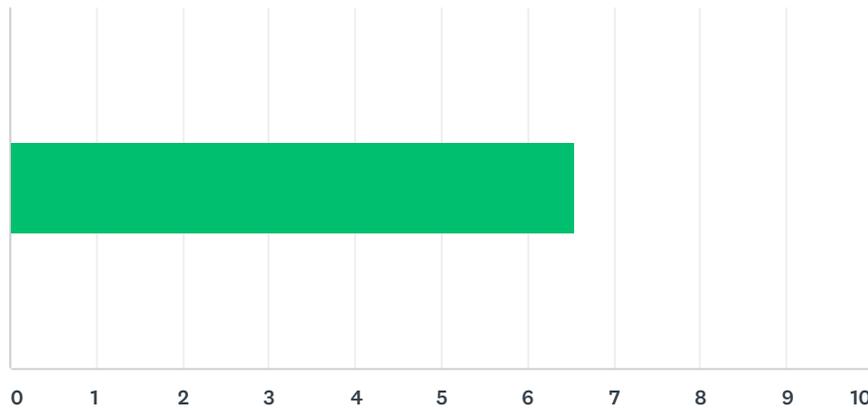
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	7	497	76
Total Respondents: 76			

#		DATE
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7	6	6/26/2018 2:09 PM
8	8	6/26/2018 12:36 PM
9	9	6/26/2018 11:42 AM
10	10	6/25/2018 8:14 PM
11	10	6/25/2018 8:05 PM
12	2	6/25/2018 7:19 PM
13	8	6/25/2018 6:51 PM
14	1	6/25/2018 5:58 PM
15	8	6/25/2018 5:46 PM
16	8	6/25/2018 4:02 PM
17	2	6/25/2018 2:24 PM
18	6	6/25/2018 1:57 PM
19	9	6/25/2018 1:41 PM
20	7	6/25/2018 1:40 PM

21	1	6/25/2018 1:27 PM
22	9	6/25/2018 1:22 PM
23	6	6/25/2018 1:20 PM
24	8	6/25/2018 12:58 PM
25	0	6/25/2018 12:10 PM
26	7	6/25/2018 11:31 AM
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30	3	6/22/2018 5:38 PM
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71	9		6/12/2018 7:18 PM
72	8		6/12/2018 7:18 PM
73	5		6/12/2018 7:15 PM
74	9		6/12/2018 7:14 PM
75	7		6/12/2018 7:12 PM
76	1		6/12/2018 7:12 PM

Q8 On a scale of 0-10 (10 being outstanding), how would rate the accuracy and reliability of GIS data published by LCOG?

Answered: 61   Skipped: 19
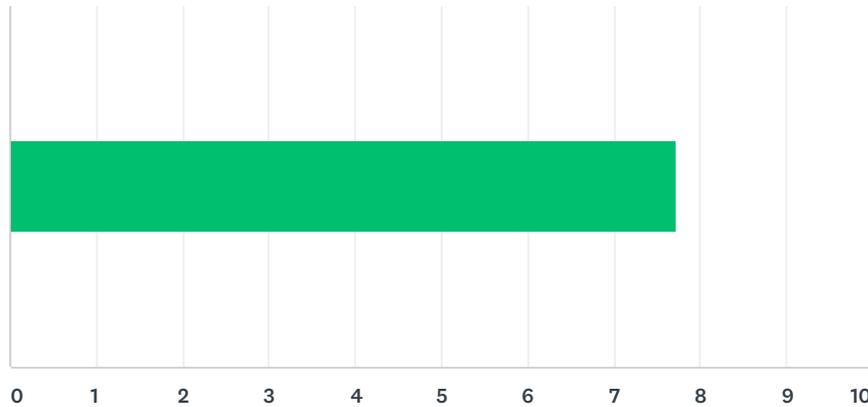
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
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Total Respondents: 61			

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6	9	6/26/2018 11:43 AM
7	10	6/25/2018 8:24 PM
8	7	6/25/2018 7:40 PM
9	8	6/25/2018 6:54 PM
10	8	6/25/2018 4:29 PM
11	8	6/25/2018 4:07 PM
12	7	6/25/2018 2:43 PM
13	7	6/25/2018 2:00 PM
14	9	6/25/2018 1:43 PM
15	9	6/25/2018 1:42 PM
16	10	6/25/2018 1:27 PM
17	10	6/25/2018 1:23 PM
18	7	6/25/2018 1:23 PM
19	8	6/25/2018 1:00 PM
20	7	6/25/2018 12:12 PM
21	8	6/25/2018 11:33 AM

22	10	6/25/2018 11:10 AM
23	7	6/25/2018 10:50 AM
24	6	6/22/2018 6:38 PM
25	5	6/22/2018 5:42 PM
26	9	6/22/2018 12:42 PM
27	4	6/22/2018 12:30 PM
28	5	6/22/2018 12:16 PM
29	6	6/22/2018 12:14 PM
30	3	6/21/2018 3:57 PM
31	8	6/21/2018 2:13 PM
32	9	6/20/2018 7:43 PM
33	10	6/20/2018 5:34 PM
34	6	6/20/2018 12:24 PM
35	8	6/20/2018 11:59 AM
36	5	6/20/2018 11:24 AM
37	7	6/20/2018 9:27 AM
38	7	6/19/2018 4:12 PM
39	10	6/19/2018 12:32 PM
40	7	6/18/2018 7:55 PM
41	5	6/18/2018 5:31 PM
42	9	6/18/2018 12:40 PM
43	7	6/18/2018 12:05 PM
44	8	6/18/2018 11:22 AM
45	10	6/15/2018 12:13 PM
46	8	6/14/2018 7:35 PM
47	3	6/14/2018 6:54 PM
48	9	6/13/2018 4:23 PM
49	9	6/13/2018 3:59 PM
50	5	6/13/2018 2:48 PM
51	6	6/13/2018 1:38 PM
52	9	6/13/2018 11:29 AM
53	7	6/13/2018 11:24 AM
54	10	6/13/2018 10:52 AM
55	6	6/13/2018 10:20 AM
56	6	6/12/2018 7:58 PM
57	8	6/12/2018 7:48 PM
58	10	6/12/2018 7:27 PM
59	9	6/12/2018 7:22 PM
60	10	6/12/2018 7:16 PM
61	8	6/12/2018 7:13 PM

Q9 For which of the following purposes do you most often use data?

Answered: 60   Skipped: 20
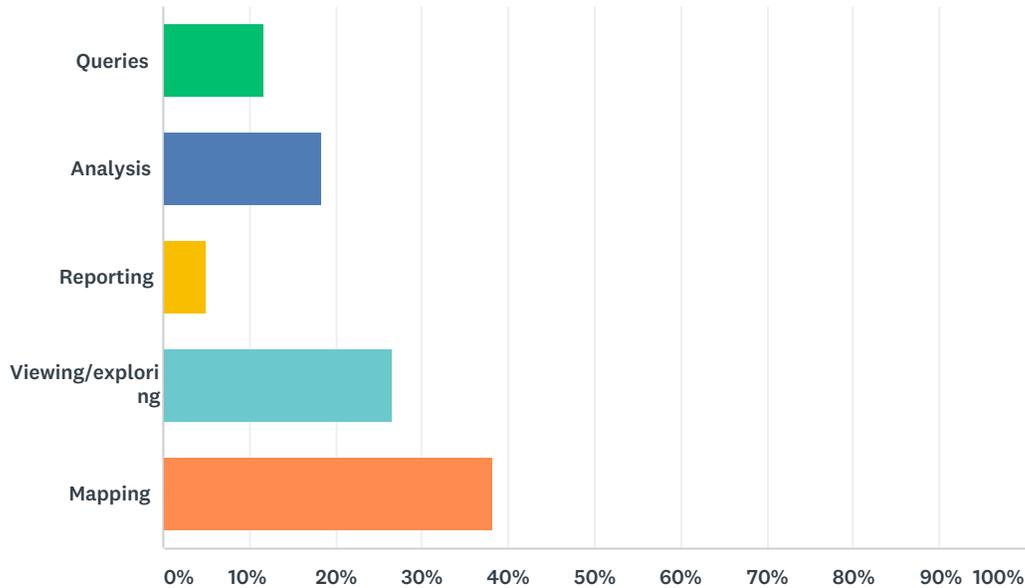
ANSWER CHOICES	RESPONSES	
Queries	11.67%	7
Analysis	18.33%	11
Reporting	5.00%	3
Viewing/exploring	26.67%	16
Mapping	38.33%	23
TOTAL		60

#	OTHER (PLEASE SPECIFY)	DATE
1	All of the above for our organization	6/25/2018 7:40 PM
2	Taxlot lines, easements	6/25/2018 4:29 PM
3	I use it for analysis, Queries, Viewing/ exploring.	6/25/2018 11:10 AM
4	Maintaining Street tree inventory & related service requests/ work orders.	6/22/2018 5:42 PM
5	Locating infrastructure in the field; creating mailing lists	6/22/2018 12:42 PM
6	All of the above	6/21/2018 3:57 PM
7	All of the above	6/20/2018 7:43 PM
8	Used as non-operational base layers in web maps and apps	6/15/2018 12:13 PM
9	Loan analysis	6/13/2018 4:23 PM
10	Really all of the above	6/13/2018 11:24 AM
11	I use data for all purposes listed. Survey only allows me to choose one.	6/12/2018 7:48 PM
12	supporting others in all areas above	6/12/2018 7:22 PM

Q10 Through which resource do you most often perform these actions?

Answered: 65   Skipped: 15
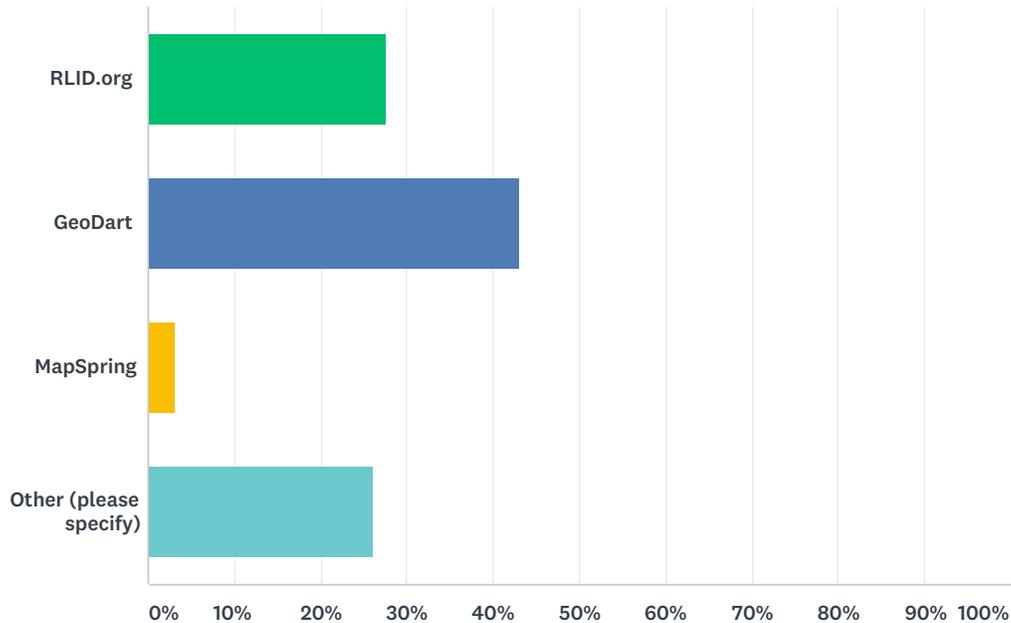
ANSWER CHOICES	RESPONSES	
RLID.org	27.69%	18
GeoDart	43.08%	28
MapSpring	3.08%	2
Other (please specify)	26.15%	17
TOTAL		65

#	OTHER (PLEASE SPECIFY)	DATE
1	Traditionally we have received data via ad hoc requests, but would like to start taking advantage of online repositories	6/26/2018 2:11 PM
2	Data layers in rlid geo I use in my mxd to edit tax lots for Lane County	6/25/2018 8:24 PM
3	Lane County's mapping applications (Why missing from your list?)	6/25/2018 7:40 PM
4	ArcGIS online, Collector, and GeoDart	6/25/2018 4:29 PM
5	Collector app	6/25/2018 2:43 PM
6	SQL	6/25/2018 1:43 PM
7	Lane County	6/25/2018 1:27 PM
8	Assitance of GIS staff	6/25/2018 1:23 PM
9	ArcGIS	6/25/2018 1:23 PM
10	Collector	6/22/2018 5:42 PM
11	RLID and GeoDart	6/21/2018 2:20 PM
12	ArcGIS	6/20/2018 12:24 PM
13	ArcMap	6/19/2018 12:32 PM

14	RLIDGeo	6/18/2018 12:40 PM
15	Directly asking for data	6/18/2018 12:05 PM
16	ArcGIS Online	6/15/2018 12:13 PM
17	We use the GIS web services and pull data from the database	6/14/2018 7:35 PM

Q11 Which of the following datasets, layers, and maps do you access via RLID.org, GeoDart, or MapSpring?

Answered: 62   Skipped: 18
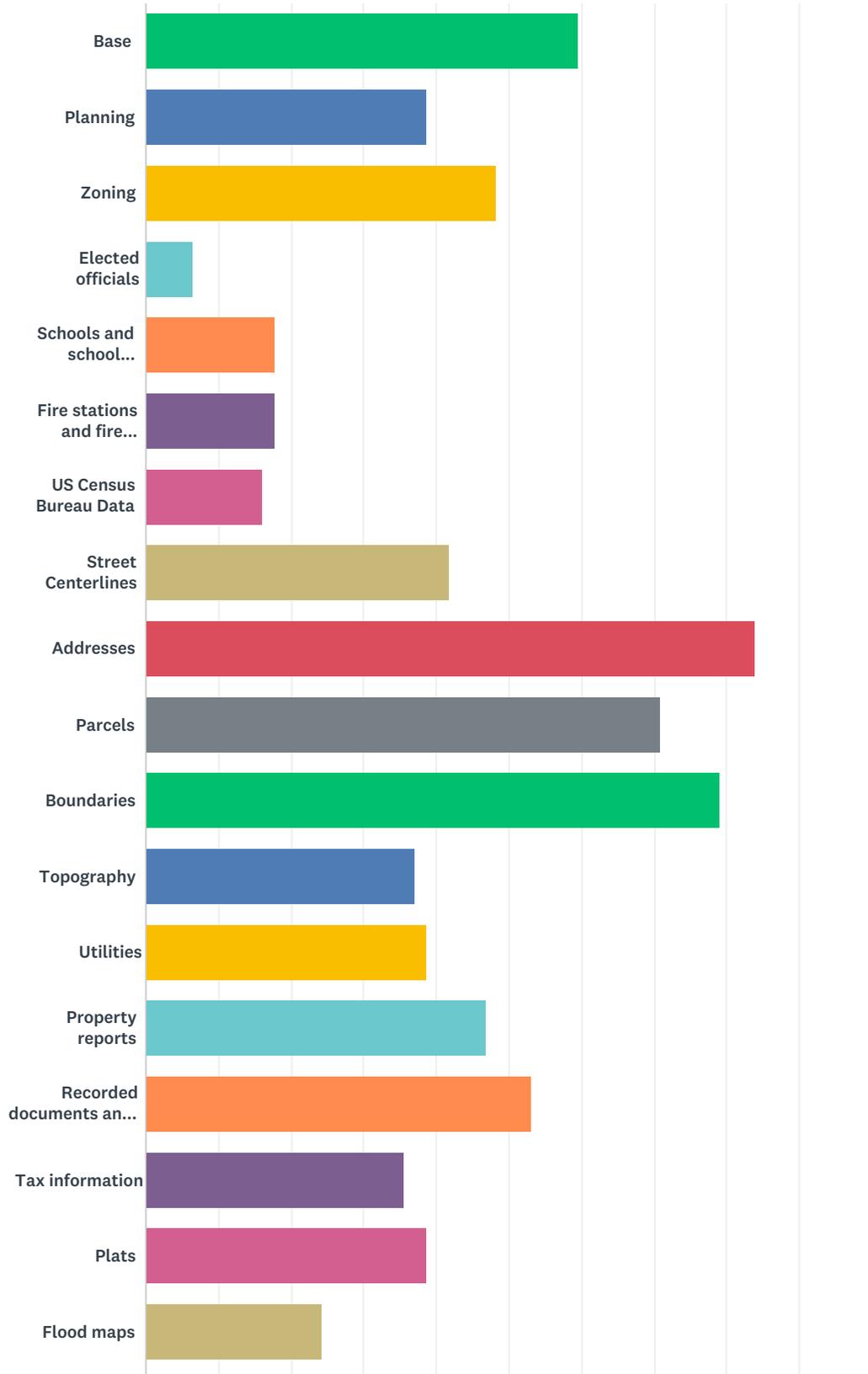
Voice of the Customer: Lane Council of Governments CPA and RLID Questionnaire (Light)
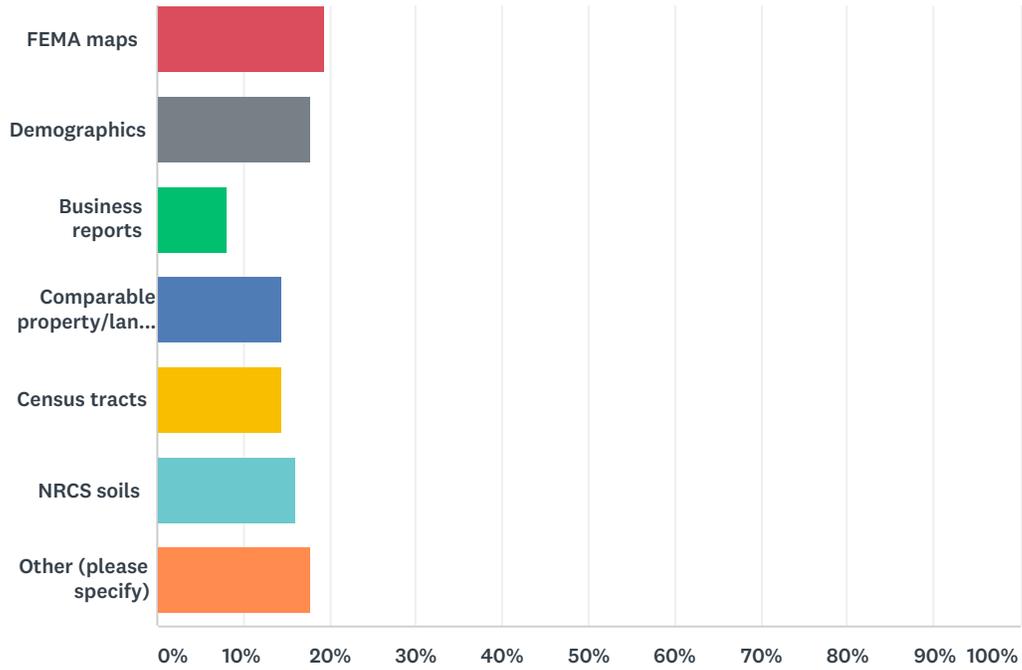
ANSWER CHOICES	RESPONSES	
Base	59.68%	37
Planning	38.71%	24
Zoning	48.39%	30
Elected officials	6.45%	4
Schools and school districts	17.74%	11
Fire stations and fire hydrants	17.74%	11
US Census Bureau Data	16.13%	10
Street Centerlines	41.94%	26
Addresses	83.87%	52
Parcels	70.97%	44
Boundaries	79.03%	49
Topography	37.10%	23
Utilities	38.71%	24
Property reports	46.77%	29
Recorded documents and images	53.23%	33
Tax information	35.48%	22
Plats	38.71%	24
Flood maps	24.19%	15
FEMA maps	19.35%	12
Demographics	17.74%	11

Business reports	8.06%	5
Comparable property/land sales	14.52%	9
Census tracts	14.52%	9
NRCS soils	16.13%	10
Other (please specify)	17.74%	11
Total Respondents: 62		

#	OTHER (PLEASE SPECIFY)	DATE
1	We provide many redundant services leveraging the data	6/25/2018 7:40 PM
2	Internally created layers (trees, invasive species, rare plants)	6/25/2018 4:29 PM
3	Natural Resource related layers	6/25/2018 12:12 PM
4	Storm water, Waste water layers. but I use most of the others too.	6/25/2018 11:10 AM
5	Stormwater Information	6/25/2018 10:50 AM
6	Historic Streetcar Rails; ROW Mask; Street Classification	6/22/2018 12:42 PM
7	Land,Natural Features, Parks, Environmental, Projects, SW/WW/Misc Infra, etc	6/22/2018 12:14 PM
8	All of the above	6/21/2018 3:57 PM
9	ownership information	6/21/2018 2:13 PM
10	Aerial photographs, historical data	6/20/2018 5:34 PM
11	Assessor QTR Section Maps	6/12/2018 7:58 PM

Q12 Of the datasets, layers, and maps you have used, are there any that you felt were inaccurate or incomplete?

Answered: 62   Skipped: 18
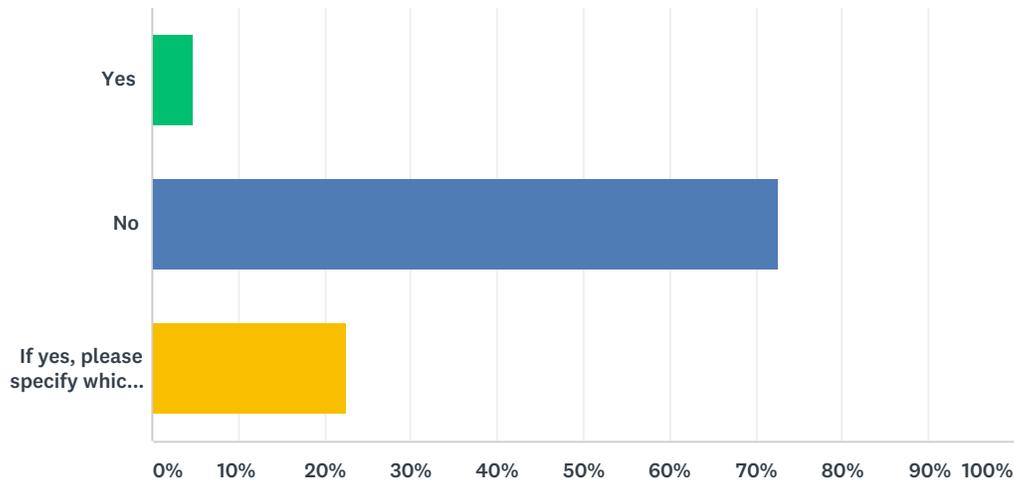
ANSWER CHOICES	RESPONSES	
Yes	4.84%	3
No	72.58%	45
If yes, please specify which and in what way:	22.58%	14
TOTAL		62

#	IF YES, PLEASE SPECIFY WHICH AND IN WHAT WAY:	DATE
1	Addressing	6/25/2018 7:40 PM
2	Existing utility/public easements.	6/25/2018 4:29 PM
3	The most recent aerials only go to the City limits, while the City of Eugene owns natural areas outside of the limits, so this is extremely inconvenient.	6/25/2018 12:12 PM
4	street view some times does not show where I have clicked on, it goes down the street...	6/25/2018 11:10 AM
5	easements seem to have a lot of spatial issues	6/25/2018 10:50 AM
6	Wastewater and Stormwater layers are getting better over time - occasionaly not accurate.	6/22/2018 12:42 PM
7	inaccuracies - square footage, building completion dates, taxes current, etc	6/21/2018 3:57 PM
8	Historical data for LLA and renumbered tax lots is sometimes missing or incomplete	6/20/2018 5:34 PM
9	RLID addresses are not great for creating mailers. I would say 40% of addresses are returned by USPS.	6/20/2018 11:24 AM
10	Agency ownership not always up-to-date	6/19/2018 4:12 PM
11	Fire hydrant layer includes decorative hydrants or non-existent hydrants	6/18/2018 12:05 PM
12	Parcel data had incorrect ownership listed, but once notified LCOG fixed the error the same day	6/18/2018 11:22 AM
13	3 YEAR OLD APT. COMPLEXES OFTEN NEED UNIT NUMBERS	6/13/2018 10:20 AM
14	Home builders - Buildable Lands Inventory	6/12/2018 7:22 PM

Q13 Are there any datasets, layers, or maps that you rely on that are not available through RLID.org, GeoDart, or MapSpring?

Answered: 58   Skipped: 22
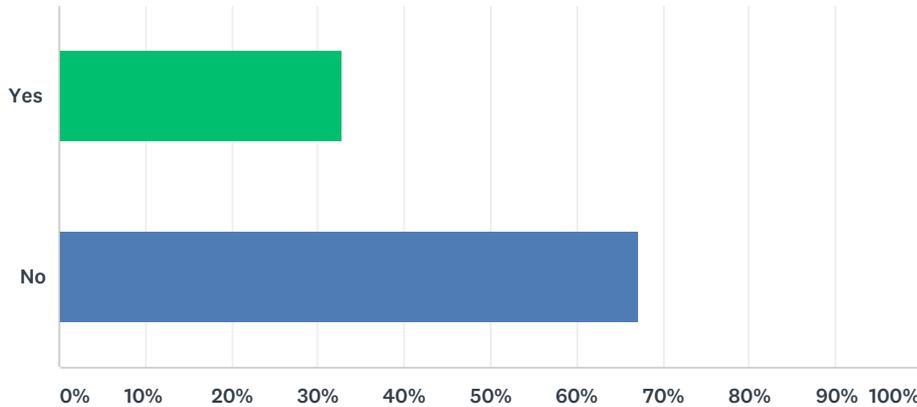
ANSWER CHOICES	RESPONSES	
Yes	32.76%	19
No	67.24%	39
TOTAL		58

#	IF YES, PLEASE SPECIFY DATA TYPE AND WHERE YOU MUST CURRENTLY GO TO GET IT:	DATE
1	Oregon Emergency Management RAPTOR platform	6/26/2018 11:43 AM
2	Ones that we've created in our service (not listed above)	6/25/2018 7:40 PM
3	Historic data. No comprehensive current alternative exists.	6/25/2018 1:43 PM
4	Employment	6/25/2018 1:23 PM
5	See above	6/25/2018 12:12 PM
6	Eugene street trees - now thru Collector	6/22/2018 5:42 PM
7	wastewater service lines - scanned connection cards	6/22/2018 12:42 PM
8	EWEB info	6/22/2018 12:14 PM
9	Data from EPA, DEQ, LTD Bus Stops, others	6/20/2018 7:43 PM
10	Sometimes I need a better view of a property and have to use Google maps to see closer or around trees	6/20/2018 5:34 PM
11	Buildings, Hydrology, and Surveys	6/18/2018 12:40 PM
12	Several datasets that I ask Kyle Overstake to provide to me via an ftp site	6/18/2018 12:05 PM
13	Parks and Open Space data is housed and maintained on the city of eugene arcgis online account.	6/15/2018 12:13 PM
14	Certain special districts that Lane County has mapped	6/14/2018 6:54 PM
15	Fire first-in areas, need medic first-in areas	6/13/2018 11:24 AM
16	Lane County provides tax lot and address GIS data	6/12/2018 7:58 PM
17	Link to area surveys and plats	6/12/2018 7:27 PM

Q14 In your opinion, who should be responsible for the storage and maintenance of geospatial data to ensure the best path forward for the CPA and all those included in the partnership?

Answered: 63   Skipped: 17
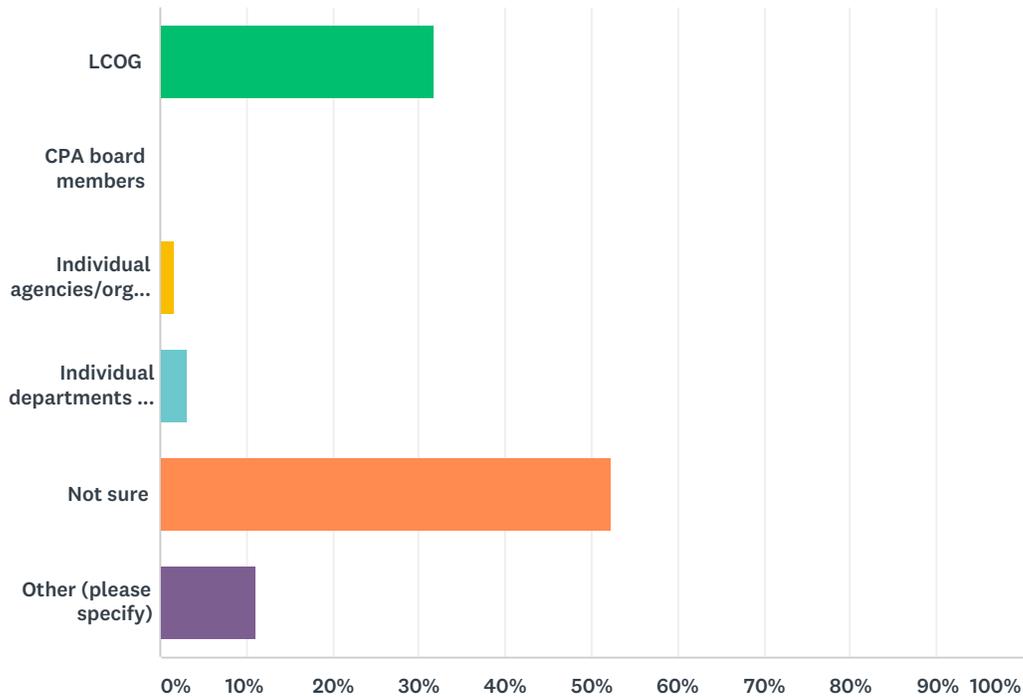
ANSWER CHOICES	RESPONSES	
LCOG	31.75%	20
CPA board members	0.00%	0
Individual agencies/organizations	1.59%	1
Individual departments & divisions	3.17%	2
Not sure	52.38%	33
Other (please specify)	11.11%	7
TOTAL		63

#	OTHER (PLEASE SPECIFY)	DATE
1	LCOG or other for storage and maintenance, but free and equal ability to use and distribute data by any agency as well as Open Data for the public	6/25/2018 7:40 PM
2	3rd party - maybe cloud based	6/25/2018 6:54 PM
3	Regional consortium for GIS data	6/25/2018 2:00 PM
4	It would have to be a mix of all the above, with the exception of board members.	6/25/2018 10:50 AM
5	Depends on the data	6/20/2018 7:43 PM
6	My thoughts are to have individual departments/divisions maintain their data and share county wide if not state wide	6/15/2018 12:13 PM

| 7 | Not sure, but current structure appears to unnecessarily hierarchical at times, which presents long wait times for seemingly simple actions. This suggests that more autonomy should be provided to individual agencies or departments. | 6/13/2018 3:59 PM |

Q15 On a scale of 0-10 (10 being very easy), how easy is it to find the GIS data you need to fulfill your job duties?

Answered: 59   Skipped: 21
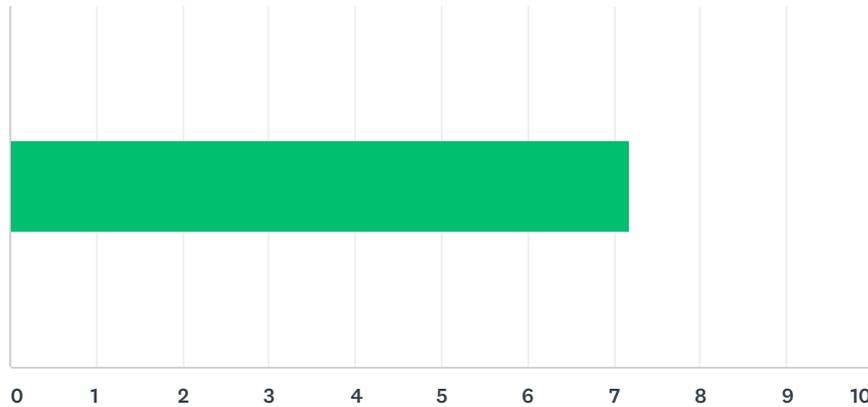
| ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	7	423	59
Total Respondents: 59			

#		DATE
1	9	6/26/2018 7:23 PM
2	9	6/26/2018 6:29 PM
3	7	6/26/2018 4:22 PM
4	7	6/26/2018 3:41 PM
5	5	6/26/2018 2:12 PM
6	8	6/26/2018 11:45 AM
7	10	6/25/2018 8:28 PM
8	7	6/25/2018 7:42 PM
9	8	6/25/2018 6:56 PM
10	8	6/25/2018 4:30 PM
11	4	6/25/2018 4:09 PM
12	8	6/25/2018 2:46 PM
13	8	6/25/2018 2:01 PM
14	9	6/25/2018 1:45 PM
15	8	6/25/2018 1:43 PM
16	10	6/25/2018 1:24 PM
17	6	6/25/2018 1:24 PM
18	6	6/25/2018 1:01 PM
19	8	6/25/2018 12:13 PM
20	9	6/25/2018 11:35 AM
21	9	6/25/2018 11:12 AM

22	9	6/25/2018 10:52 AM
23	2	6/22/2018 6:39 PM
24	8	6/22/2018 5:43 PM
25	9	6/22/2018 3:41 PM
26	7	6/22/2018 12:45 PM
27	6	6/22/2018 12:32 PM
28	5	6/22/2018 12:16 PM
29	4	6/21/2018 3:59 PM
30	5	6/21/2018 2:23 PM
31	7	6/21/2018 2:14 PM
32	9	6/20/2018 7:46 PM
33	8	6/20/2018 5:35 PM
34	6	6/20/2018 12:26 PM
35	5	6/20/2018 12:00 PM
36	9	6/20/2018 11:25 AM
37	7	6/19/2018 4:14 PM
38	5	6/18/2018 5:32 PM
39	6	6/18/2018 12:42 PM
40	8	6/18/2018 12:05 PM
41	8	6/18/2018 11:23 AM
42	10	6/15/2018 12:16 PM
43	5	6/14/2018 7:36 PM
44	3	6/14/2018 6:54 PM
45	8	6/13/2018 4:25 PM
46	9	6/13/2018 4:00 PM
47	7	6/13/2018 1:39 PM
48	6	6/13/2018 11:41 AM
49	9	6/13/2018 11:36 AM
50	5	6/13/2018 11:26 AM
51	8	6/13/2018 10:54 AM
52	7	6/13/2018 10:30 AM
53	10	6/12/2018 8:00 PM
54	5	6/12/2018 7:50 PM
55	7	6/12/2018 7:28 PM
56	6	6/12/2018 7:25 PM
57	7	6/12/2018 7:21 PM
58	9	6/12/2018 7:17 PM
59	6	6/12/2018 7:15 PM

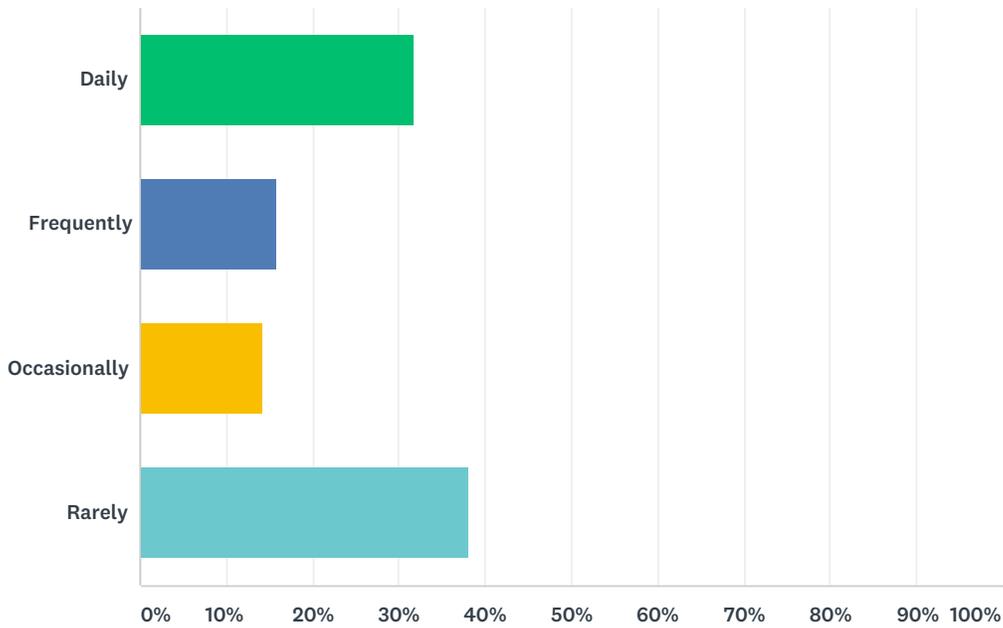# Q16 How often do you access RLID.org, GeoDart, or MapSpring?

Answered: 63   Skipped: 17
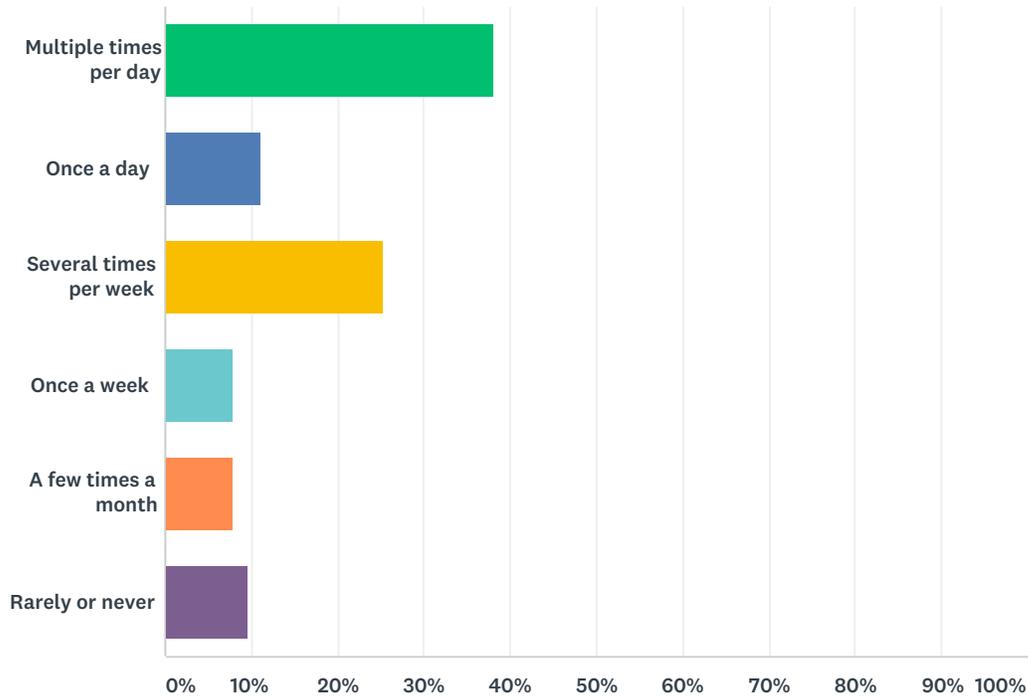
ANSWER CHOICES	RESPONSES	
Multiple times per day	38.10%	24
Once a day	11.11%	7
Several times per week	25.40%	16
Once a week	7.94%	5
A few times a month	7.94%	5
Rarely or never	9.52%	6
TOTAL		63

Q17 How often do you use GIS software other than RLID.org, GeoDart, and MapSpring?

Answered: 63   Skipped: 17

ANSWER CHOICES	RESPONSES	
Daily	31.75%	20
Frequently	15.87%	10
Occasionally	14.29%	9
Rarely	38.10%	24
TOTAL		63

#	OTHER (PLEASE SPECIFY)	DATE
1	Our service is not listed, I believe it impacts the validity of this survey.	6/25/2018 7:42 PM
2	ArcGIS online, Collector	6/25/2018 4:30 PM
3	Google Maps and Streetview for convenience	6/22/2018 12:45 PM
4	Other local datasets, internal and external	6/18/2018 12:42 PM
5	Open Source 3D mapping software	6/12/2018 7:25 PM

Q18 With which of the following GIS software tools are you familiar?

Answered: 57   Skipped: 23
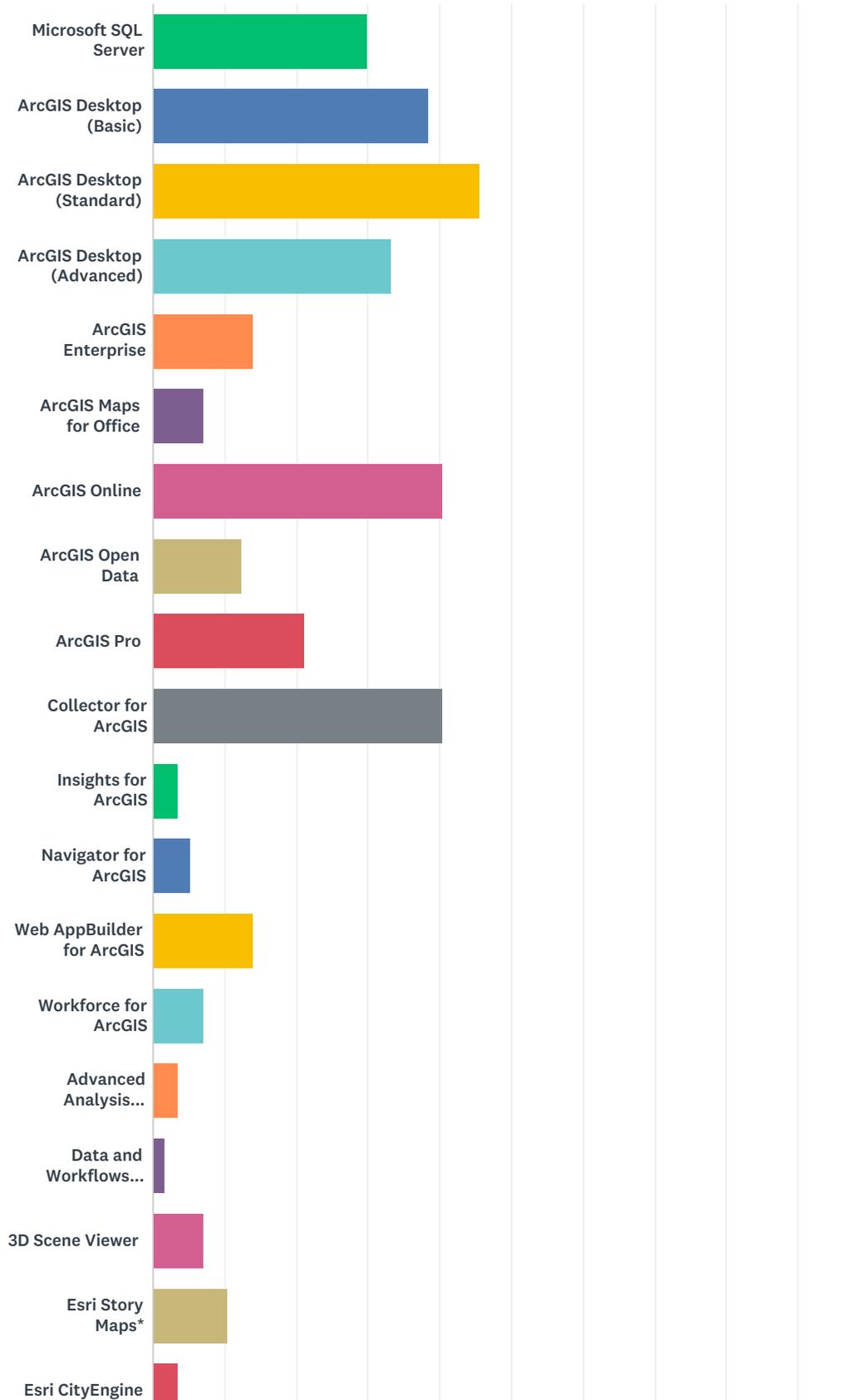
Voice of the Customer: Lane Council of Governments CPA and RLID Questionnaire (Light)
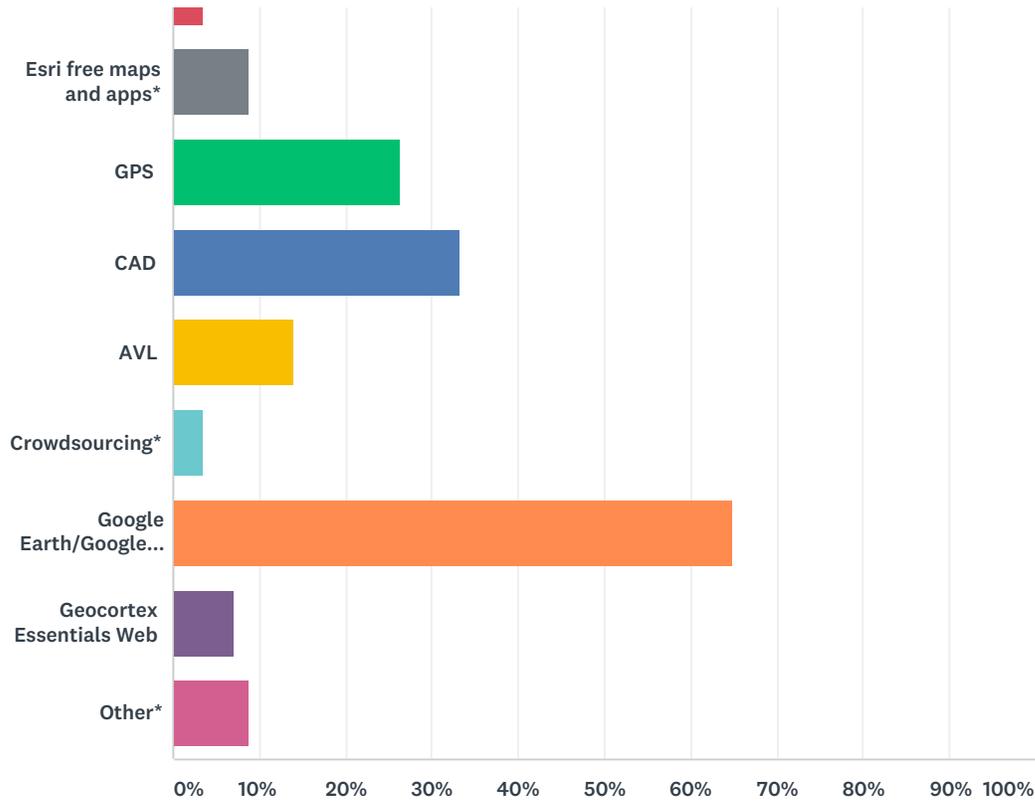
ANSWER CHOICES	RESPONSES	
Microsoft SQL Server	29.82%	17
ArcGIS Desktop (Basic)	38.60%	22
ArcGIS Desktop (Standard)	45.61%	26
ArcGIS Desktop (Advanced)	33.33%	19
ArcGIS Enterprise	14.04%	8
ArcGIS Maps for Office	7.02%	4
ArcGIS Online	40.35%	23
ArcGIS Open Data	12.28%	7
ArcGIS Pro	21.05%	12
Collector for ArcGIS	40.35%	23
Insights for ArcGIS	3.51%	2
Navigator for ArcGIS	5.26%	3
Web AppBuilder for ArcGIS	14.04%	8
Workforce for ArcGIS	7.02%	4
Advanced Analysis Extensions*	3.51%	2
Data and Workflows Extension*	1.75%	1
3D Scene Viewer	7.02%	4
Esri Story Maps*	10.53%	6

Esri CityEngine	3.51%	2
Esri free maps and apps*	8.77%	5
GPS	26.32%	15
CAD	33.33%	19
AVL	14.04%	8
Crowdsourcing*	3.51%	2
Google Earth/Google Maps	64.91%	37
Geocortex Essentials Web	7.02%	4
Other*	8.77%	5
Total Respondents: 57		

#	*IF YOUR SOFTWARE IS MARKED WITH AN ASTERISK, PLEASE SPECIFY:	DATE
1	ESRI Javascript API	6/25/2018 1:45 PM
2	ArcScene, ArcCatalog	6/20/2018 7:46 PM
3	ArcGIS Solutions/story map templates	6/15/2018 12:16 PM
4	None	6/13/2018 4:25 PM
5	Cartoviewer	6/12/2018 7:15 PM

Q19 In your opinion, who should be responsible for the development and/or procurement of software solutions for RLID and GIS to ensure the best path forward for the CPA and all those included in the partnership?

Answered: 62   Skipped: 18
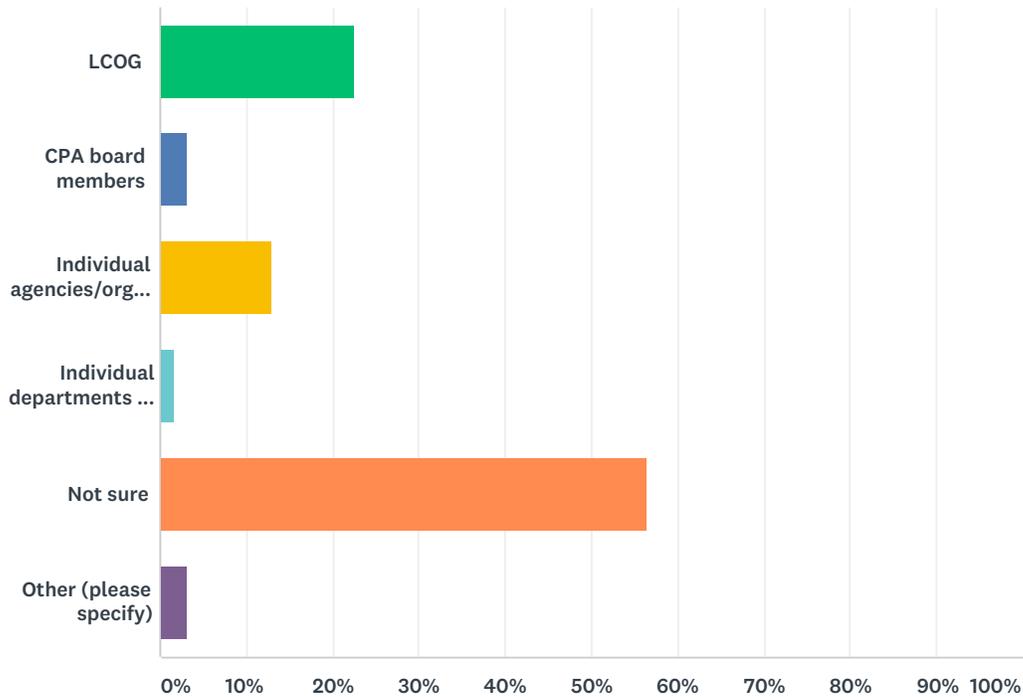
ANSWER CHOICES	RESPONSES	
LCOG	22.58%	14
CPA board members	3.23%	2
Individual agencies/organizations	12.90%	8
Individual departments & divisions	1.61%	1
Not sure	56.45%	35
Other (please specify)	3.23%	2
TOTAL		62

#	OTHER (PLEASE SPECIFY)	DATE
1	All of the above PLUS open data for public creation.	6/25/2018 7:42 PM
2	Combination of partners	6/25/2018 6:56 PM

Q20 On a scale of 0-10 (10 being very effective), how effective is the current governance model in managing enterprise GIS data/services and coordinating the roles and responsibilities of all those included in the partnership?

Answered: 50   Skipped: 30
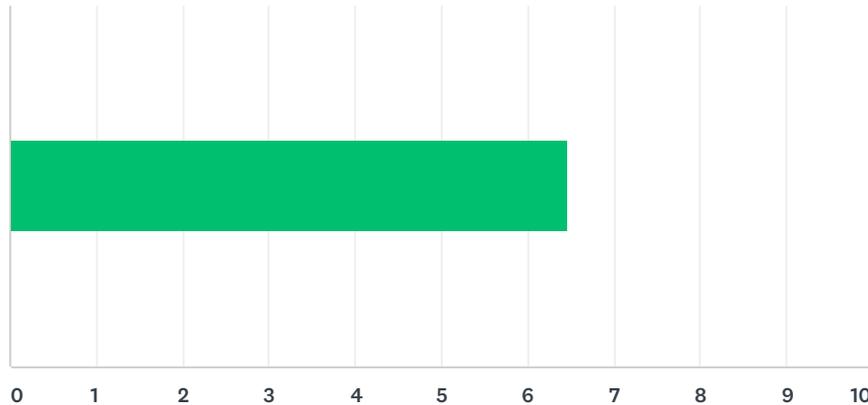
| ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	6	323	50
Total Respondents: 50			

#		DATE
1	8	6/26/2018 7:24 PM
2	7	6/26/2018 6:30 PM
3	6	6/26/2018 4:24 PM
4	5	6/26/2018 3:42 PM
5	5	6/26/2018 2:13 PM
6	8	6/26/2018 11:46 AM
7	9	6/25/2018 8:29 PM
8	1	6/25/2018 7:45 PM
9	7	6/25/2018 6:58 PM
10	5	6/25/2018 5:59 PM
11	9	6/25/2018 4:31 PM
12	8	6/25/2018 4:10 PM
13	5	6/25/2018 2:51 PM
14	6	6/25/2018 2:02 PM
15	8	6/25/2018 1:48 PM
16	6	6/25/2018 1:25 PM
17	10	6/25/2018 1:24 PM
18	8	6/25/2018 1:02 PM
19	8	6/25/2018 12:13 PM

20	8	6/25/2018 11:36 AM
21	9	6/25/2018 11:13 AM
22	6	6/25/2018 10:54 AM
23	5	6/22/2018 5:44 PM
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25	6	6/22/2018 12:46 PM
26	5	6/22/2018 12:17 PM
27	5	6/22/2018 12:17 PM
28	4	6/21/2018 4:00 PM
29	0	6/21/2018 2:25 PM
30	9	6/20/2018 7:48 PM
31	10	6/20/2018 5:40 PM
32	5	6/20/2018 12:27 PM
33	7	6/20/2018 12:01 PM
34	9	6/20/2018 11:25 AM
35	7	6/20/2018 9:31 AM
36	7	6/19/2018 4:15 PM
37	7	6/18/2018 7:57 PM
38	5	6/18/2018 12:44 PM
39	7	6/18/2018 11:24 AM
40	4	6/15/2018 12:19 PM
41	1	6/14/2018 6:55 PM
42	10	6/13/2018 4:25 PM
43	5	6/13/2018 1:40 PM
44	6	6/13/2018 11:42 AM
45	7	6/13/2018 11:38 AM
46	4	6/13/2018 10:31 AM
47	8	6/12/2018 7:29 PM
48	7	6/12/2018 7:27 PM
49	7	6/12/2018 7:22 PM
50	8	6/12/2018 7:16 PM

Q21 Has your agency/organization, the CPA, or LCOG established any clear lines of responsibility for managing or maintaining GIS data and/or services?

Answered: 55   Skipped: 25
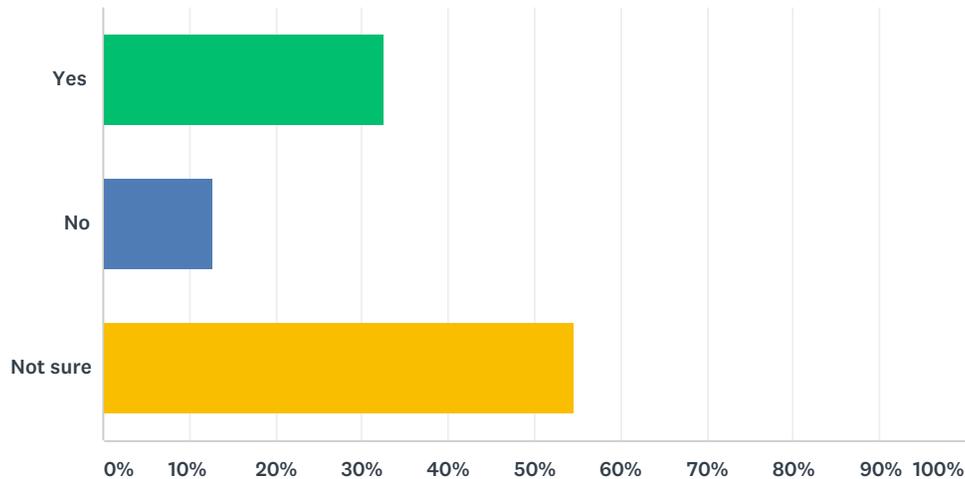
ANSWER CHOICES	RESPONSES	
Yes	32.73%	18
No	12.73%	7
Not sure	54.55%	30
TOTAL		55

#	IF YES, PLEASE SPECIFY	DATE
1	IGA with Lane County for GIS data maintenance and map generation	6/25/2018 2:02 PM
2	CoE PWE specifies process for most Eugene GIS data	6/25/2018 1:48 PM
3	I havent read the CPA, would be helpful if we are taking a survey on it	6/20/2018 7:48 PM
4	we use agreements	6/20/2018 12:01 PM
5	We have very clear lines here	6/14/2018 7:38 PM
6	it has been a long time since agencies ahve been updated on data management responsibilities.	6/12/2018 7:53 PM
7	taxlot update agreements	6/12/2018 7:27 PM

Q22 Has your agency/organization, the CPA, or LCOG published any official policies, mandates, best practices, or standard operating procedures related to GIS use or upkeep?

Answered: 56   Skipped: 24
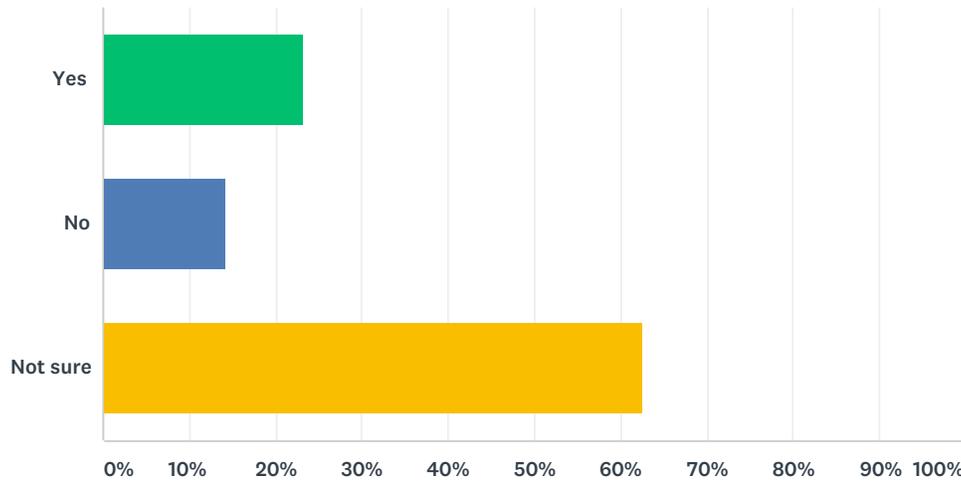
ANSWER CHOICES	RESPONSES	
Yes	23.21%	13
No	14.29%	8
Not sure	62.50%	35
TOTAL		56

#	IF YES, PLEASE SPECIFY:	DATE
1	IGA with Lane County, recently went to ePermitting with APO data	6/25/2018 2:02 PM
2	PW has made some	6/20/2018 7:48 PM
3	agreements, protocols, disclaimers, etc.	6/20/2018 12:01 PM
4	Each org has their own policies	6/15/2018 12:19 PM
5	taxlot update agreements	6/12/2018 7:27 PM

Q23 Does your agency/organization have any key performance indicators or other metrics that they track or use measure the growth and success of GIS and its users?
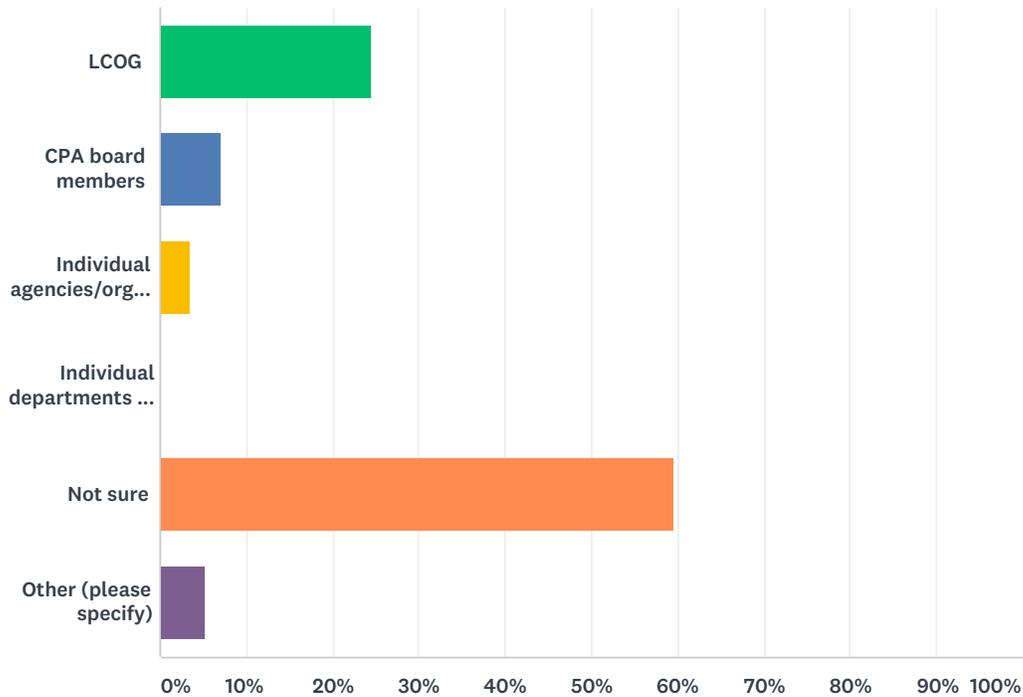
Answered: 55   Skipped: 25
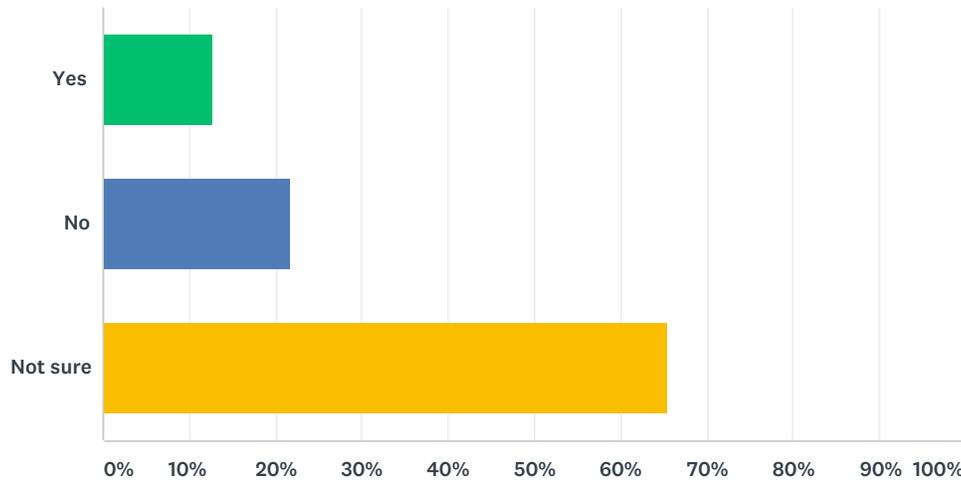
ANSWER CHOICES	RESPONSES	
Yes	12.73%	7
No	21.82%	12
Not sure	65.45%	36
TOTAL		55

Q24 In your opinion, who should be responsible for the overall governance of RLID and GIS to ensure the best path forward for the CPA and all those included in the partnership?

Answered: 57   Skipped: 23

ANSWER CHOICES	RESPONSES	
LCOG	24.56%	14
CPA board members	7.02%	4
Individual agencies/organizations	3.51%	2
Individual departments & divisions	0.00%	0
Not sure	59.65%	34
Other (please specify)	5.26%	3
TOTAL		57

#	OTHER (PLEASE SPECIFY)	DATE
1	CPA board for Datasets. RLID should be an seperate application that stands on it's own with data being free and open for all (costs for creation and maintenance part of CPA)	6/25/2018 7:45 PM
2	Combination of partners	6/25/2018 6:58 PM
3	jurisdictions should coordinate with LCOG for data and governance	6/20/2018 7:48 PM

Q25 On a scale of 0-10 (10 being outstanding), how well would you say that GIS services are currently integrated into your agency/organization's overall business procedures?

Answered: 54   Skipped: 26
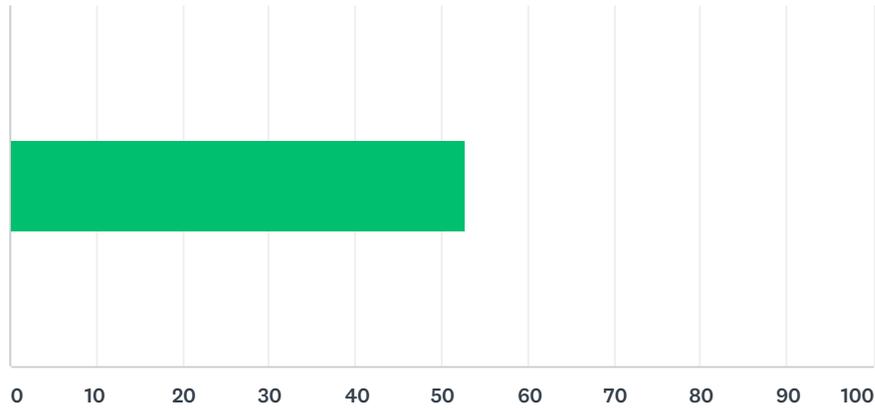
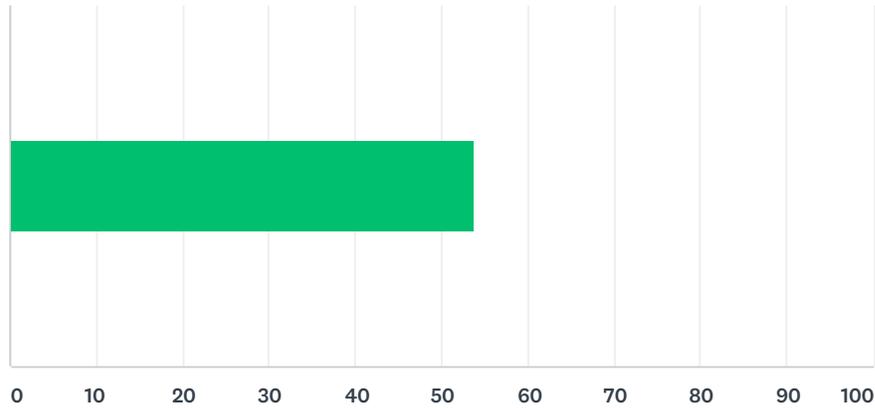| ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	53	2,851	54
Total Respondents: 54			

#		DATE
1	7	6/26/2018 7:25 PM
2	84	6/26/2018 6:31 PM
3	45	6/26/2018 4:24 PM
4	5	6/26/2018 3:42 PM
5	3	6/26/2018 2:13 PM
6	100	6/26/2018 11:47 AM
7	10	6/25/2018 8:30 PM
8	50	6/25/2018 7:47 PM
9	80	6/25/2018 6:59 PM
10	90	6/25/2018 6:00 PM
11	87	6/25/2018 4:31 PM
12	6	6/25/2018 4:11 PM
13	72	6/25/2018 2:53 PM
14	65	6/25/2018 2:03 PM
15	50	6/25/2018 1:57 PM
16	100	6/25/2018 1:25 PM
17	60	6/25/2018 1:25 PM
18	80	6/25/2018 1:03 PM
19	80	6/25/2018 12:14 PM
20	7	6/25/2018 11:13 AM

21	36	6/25/2018 10:55 AM
22	48	6/22/2018 6:45 PM
23	9	6/22/2018 5:45 PM
24	85	6/22/2018 3:43 PM
25	85	6/22/2018 12:47 PM
26	68	6/22/2018 12:19 PM
27	77	6/22/2018 12:18 PM
28	80	6/21/2018 2:26 PM
29	75	6/20/2018 7:48 PM
30	98	6/20/2018 5:40 PM
31	76	6/20/2018 12:28 PM
32	60	6/20/2018 12:02 PM
33	36	6/20/2018 11:26 AM
34	65	6/20/2018 9:32 AM
35	7	6/19/2018 4:16 PM
36	80	6/18/2018 7:58 PM
37	80	6/18/2018 12:45 PM
38	50	6/18/2018 12:05 PM
39	7	6/18/2018 11:25 AM
40	10	6/15/2018 12:21 PM
41	95	6/14/2018 7:38 PM
42	99	6/14/2018 6:56 PM
43	5	6/13/2018 4:27 PM
44	80	6/13/2018 4:03 PM
45	50	6/13/2018 1:41 PM
46	68	6/13/2018 11:42 AM
47	7	6/13/2018 11:40 AM
48	30	6/13/2018 11:30 AM
49	3	6/13/2018 10:55 AM
50	40	6/12/2018 7:55 PM
51	8	6/12/2018 7:30 PM
52	81	6/12/2018 7:28 PM
53	65	6/12/2018 7:23 PM
54	7	6/12/2018 7:17 PM

Q26 On a scale of 0-10 (10 being outstanding), how well would you say that GIS functions alongside your agency/organization's other hardware and software?

Answered: 54   Skipped: 26

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	54	2,903	54
Total Respondents: 54			

#		DATE
1	8	6/26/2018 7:25 PM
2	99	6/26/2018 6:31 PM
3	50	6/26/2018 4:24 PM
4	5	6/26/2018 3:42 PM
5	3	6/26/2018 2:13 PM
6	100	6/26/2018 11:47 AM
7	10	6/25/2018 8:30 PM
8	50	6/25/2018 7:47 PM
9	61	6/25/2018 6:59 PM
10	85	6/25/2018 6:00 PM
11	87	6/25/2018 4:31 PM
12	8	6/25/2018 4:11 PM
13	45	6/25/2018 2:53 PM
14	51	6/25/2018 2:03 PM
15	70	6/25/2018 1:57 PM
16	100	6/25/2018 1:25 PM
17	61	6/25/2018 1:25 PM
18	80	6/25/2018 1:03 PM
19	80	6/25/2018 12:14 PM
20	7	6/25/2018 11:13 AM

21	50	6/25/2018 10:55 AM
22	43	6/22/2018 6:45 PM
23	9	6/22/2018 5:45 PM
24	60	6/22/2018 3:43 PM
25	65	6/22/2018 12:47 PM
26	27	6/22/2018 12:19 PM
27	83	6/22/2018 12:18 PM
28	80	6/21/2018 2:26 PM
29	76	6/20/2018 7:48 PM
30	99	6/20/2018 5:40 PM
31	79	6/20/2018 12:28 PM
32	75	6/20/2018 12:02 PM
33	86	6/20/2018 11:26 AM
34	65	6/20/2018 9:32 AM
35	7	6/19/2018 4:16 PM
36	80	6/18/2018 7:58 PM
37	90	6/18/2018 12:45 PM
38	50	6/18/2018 12:05 PM
39	8	6/18/2018 11:25 AM
40	71	6/15/2018 12:21 PM
41	95	6/14/2018 7:38 PM
42	94	6/14/2018 6:56 PM
43	5	6/13/2018 4:27 PM
44	80	6/13/2018 4:03 PM
45	50	6/13/2018 1:41 PM
46	32	6/13/2018 11:42 AM
47	8	6/13/2018 11:40 AM
48	40	6/13/2018 11:30 AM
49	7	6/13/2018 10:55 AM
50	60	6/12/2018 7:55 PM
51	7	6/12/2018 7:30 PM
52	90	6/12/2018 7:28 PM
53	65	6/12/2018 7:23 PM
54	7	6/12/2018 7:17 PM

Q27 In your opinion, who should be responsible for developing procedures and improving RLID and GIS workflow and integration to ensure the best path forward for the CPA and all those included in the partnership?

Answered: 54   Skipped: 26
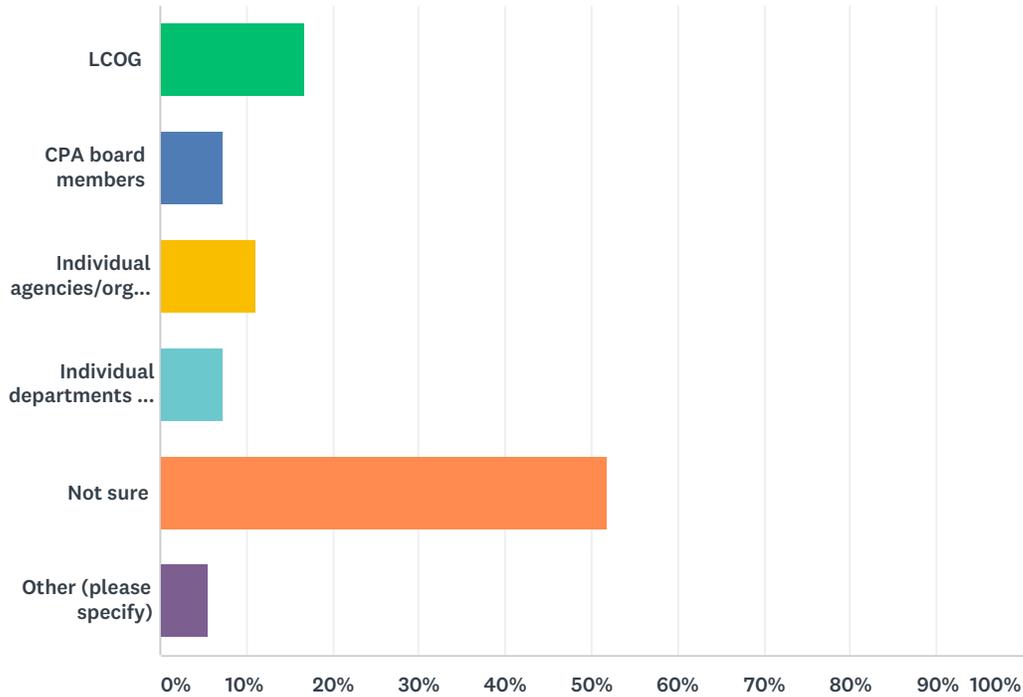
ANSWER CHOICES	RESPONSES	
LCOG	16.67%	9
CPA board members	7.41%	4
Individual agencies/organizations	11.11%	6
Individual departments & divisions	7.41%	4
Not sure	51.85%	28
Other (please specify)	5.56%	3
TOTAL		54

#	OTHER (PLEASE SPECIFY)	DATE
1	CPA board for datasets. RLID and GIS work should be independant from the CPA and charged/designed for just those subscribers using it.	6/25/2018 7:47 PM
2	Combination of partners	6/25/2018 6:59 PM
3	All partners	6/18/2018 12:45 PM

Q28 On a scale of 0-10 (0 being poor, 10 being excellent), how well you would you say the partnership with LCOG facilitates the transfer of knowledge between the agencies/organizations included in the agreement?

Answered: 48   Skipped: 32
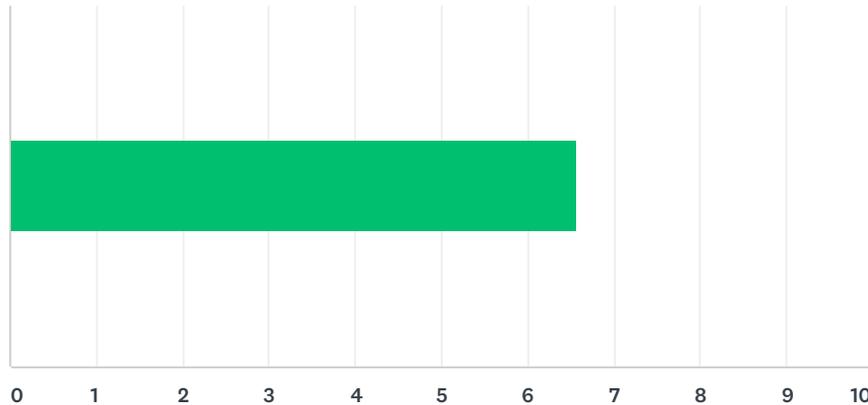
| ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	7	315	48
Total Respondents: 48			

#		DATE
1	7	6/26/2018 7:26 PM
2	10	6/26/2018 6:31 PM
3	7	6/26/2018 4:25 PM
4	5	6/26/2018 3:43 PM
5	2	6/26/2018 2:19 PM
6	9	6/26/2018 11:48 AM
7	9	6/25/2018 8:31 PM
8	1	6/25/2018 7:48 PM
9	6	6/25/2018 6:59 PM
10	9	6/25/2018 4:12 PM
11	2	6/25/2018 2:54 PM
12	5	6/25/2018 2:04 PM
13	8	6/25/2018 1:57 PM
14	8	6/25/2018 1:26 PM
15	7	6/25/2018 1:26 PM
16	8	6/25/2018 1:03 PM
17	6	6/25/2018 12:14 PM
18	7	6/25/2018 11:14 AM
19	4	6/25/2018 10:55 AM

20	7	6/22/2018 6:45 PM
21	5	6/22/2018 5:46 PM
22	5	6/22/2018 3:43 PM
23	9	6/22/2018 12:48 PM
24	3	6/22/2018 12:20 PM
25	6	6/22/2018 12:18 PM
26	8	6/20/2018 7:49 PM
27	10	6/20/2018 5:41 PM
28	3	6/20/2018 12:29 PM
29	7	6/20/2018 12:02 PM
30	8	6/20/2018 11:27 AM
31	4	6/20/2018 9:32 AM
32	7	6/19/2018 4:17 PM
33	6	6/18/2018 12:46 PM
34	7	6/18/2018 12:06 PM
35	7	6/18/2018 11:26 AM
36	5	6/15/2018 12:22 PM
37	8	6/14/2018 7:39 PM
38	4	6/14/2018 6:56 PM
39	10	6/13/2018 4:27 PM
40	4	6/13/2018 4:03 PM
41	6	6/13/2018 1:42 PM
42	7	6/13/2018 11:44 AM
43	8	6/13/2018 11:41 AM
44	7	6/13/2018 10:57 AM
45	8	6/12/2018 7:31 PM
46	9	6/12/2018 7:30 PM
47	10	6/12/2018 7:24 PM
48	7	6/12/2018 7:17 PM

Q29 Have you ever participated in an RLID training opportunity offered by LCOG via RLID.org?

Answered: 54   Skipped: 26
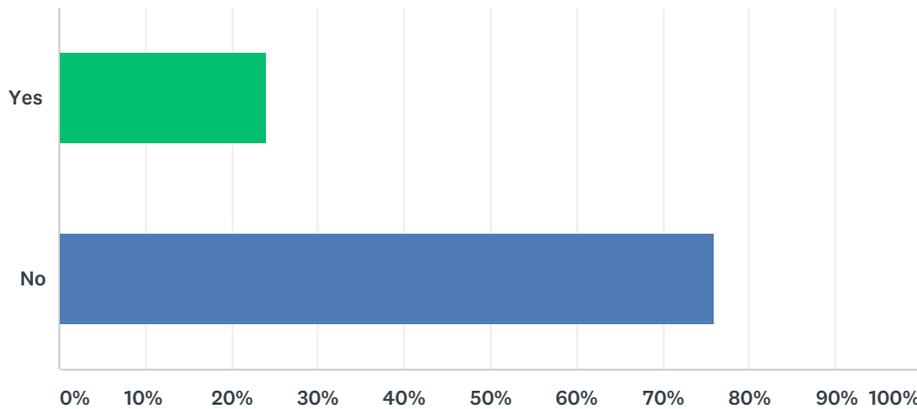
ANSWER CHOICES	RESPONSES	
Yes	24.07%	13
No	75.93%	41
TOTAL		54

#	IF YES, FOR WHAT PURPOSE AND HOW WAS YOUR EXPERIENCE?	DATE
1	in previous role as Information Services Program Manager	6/25/2018 1:26 PM
2	Long ago when it was first launched	6/20/2018 12:02 PM
3	Initial introduction and it was well needed.	6/18/2018 12:46 PM
4	Pictometry	6/13/2018 11:32 AM
5	NAVIGATION ADDITIONS CHANGES IN LAST UPGRADE. GOOD	6/13/2018 10:39 AM
6	Review of RLID upgrades. Training was pretty thorough.	6/12/2018 7:56 PM
7	Technical software training - good.	6/12/2018 7:30 PM
8	see new features - and excellent	6/12/2018 7:24 PM

Q30 Have you ever received technical support from LCOG for RLID.org or another GIS platform/program?

Answered: 52   Skipped: 28
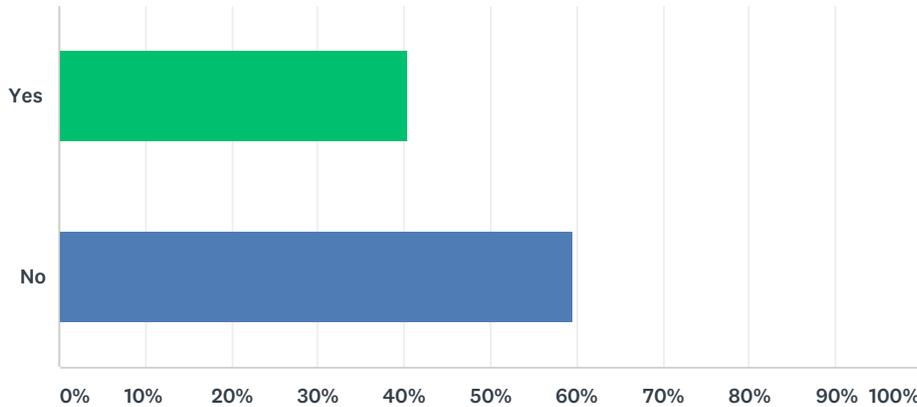
ANSWER CHOICES	RESPONSES	
Yes	40.38%	21
No	59.62%	31
TOTAL		52

#	IF YES, FOR WHAT PURPOSE AND HOW WAS YOUR EXPERIENCE?	DATE
1	very positive	6/26/2018 4:25 PM
2	Training/guidance for setting up our ArcGIS Enterprise services	6/26/2018 2:19 PM
3	User support, positive experience	6/25/2018 8:31 PM
4	got help accessing data for S&DS Needs Assessment	6/25/2018 1:26 PM
5	when a certain application is not working.	6/25/2018 11:14 AM
6	GeoDART - Great	6/22/2018 5:46 PM
7	To correct an error found within RLID. It was quickly and professionally handled	6/18/2018 11:26 AM
8	Bob has helped alot with our recent Data Warehouse project	6/14/2018 7:39 PM
9	Mapping our District for Board subdivisions	6/13/2018 10:57 AM
10	WHEN RLID INACCESSIBLE, EMAIL HELP, DESCRIBE PROBLEM AND TECH HELPS REGAIN ACCESS. VERY GOOD	6/13/2018 10:39 AM
11	RLID - good.	6/12/2018 7:30 PM
12	various over the years and excellent	6/12/2018 7:24 PM

Q31 In your opinion, who should be responsible for the advancing the knowledge and skills of RLID and GIS users to ensure the best path forward for the CPA and all those included in the partnership?

Answered: 53   Skipped: 27
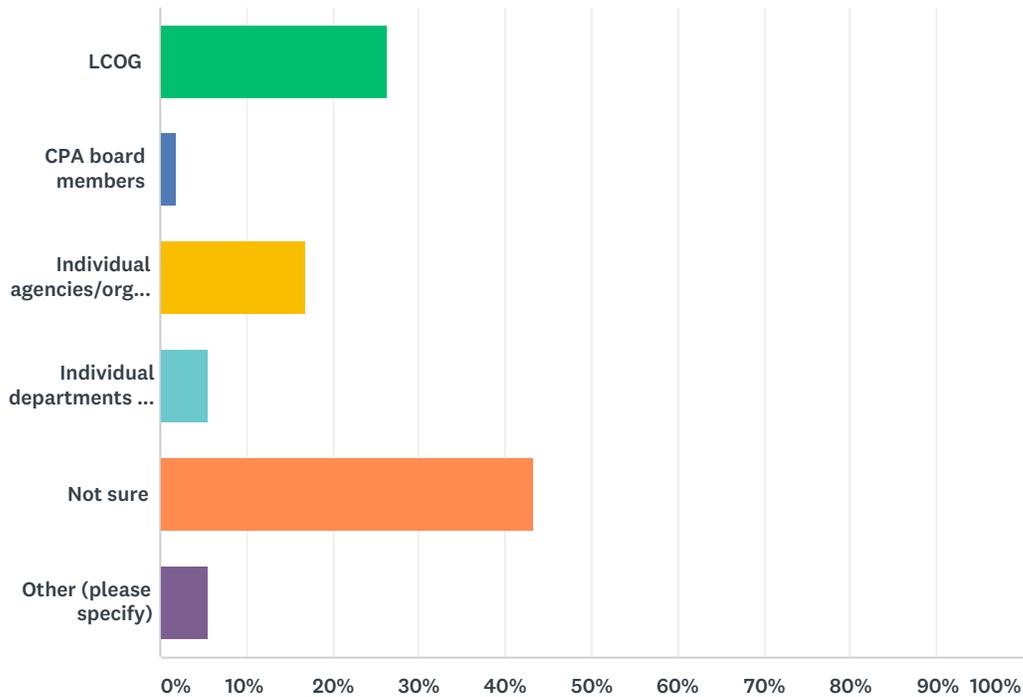
ANSWER CHOICES	RESPONSES	
LCOG	26.42%	14
CPA board members	1.89%	1
Individual agencies/organizations	16.98%	9
Individual departments & divisions	5.66%	3
Not sure	43.40%	23
Other (please specify)	5.66%	3
TOTAL		53

#	OTHER (PLEASE SPECIFY)	DATE
1	LCOG and subscribers. RLID application should not be part of the CPA	6/25/2018 7:48 PM
2	Combination of partners	6/25/2018 6:59 PM
3	LCOG and agecies, we should work together on this, but it is nice when LCOG has usewr groups/trainings, because then different cities get together this helps us all work better - networking and collaboration	6/20/2018 7:49 PM

Q32 Do you have 24/7 availability to GIS applications?

Answered: 52   Skipped: 28
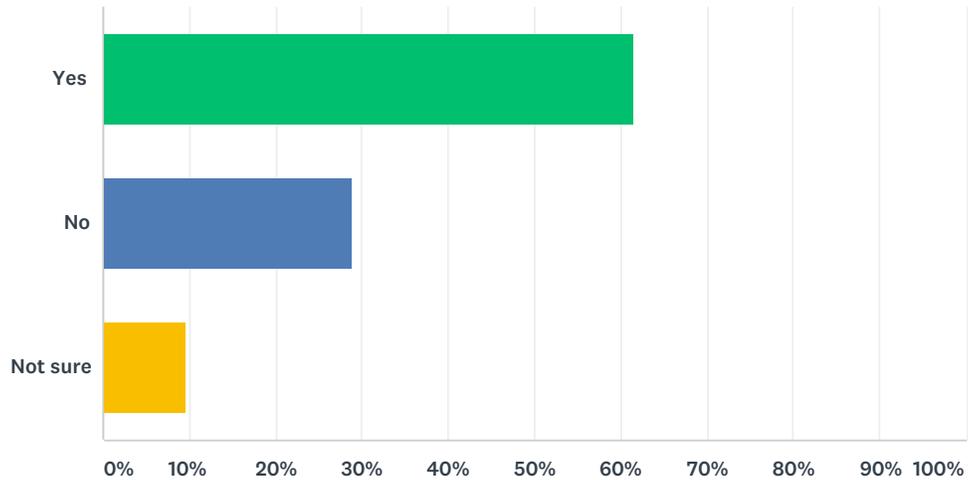
ANSWER CHOICES	RESPONSES	
Yes	61.54%	32
No	28.85%	15
Not sure	9.62%	5
TOTAL		52

#	IF NO, PLEASE SPECIFY:	DATE
1	Available at my work station only.	6/22/2018 3:44 PM
2	Shared licenses are sometimes all in use	6/20/2018 5:41 PM
3	Sometimes we have too many users.	6/20/2018 11:27 AM
4	Not all unless I come to my office	6/19/2018 4:18 PM
5	I do personally with VPN	6/12/2018 7:31 PM

Q33 Do you have any issues with data storage capacity?
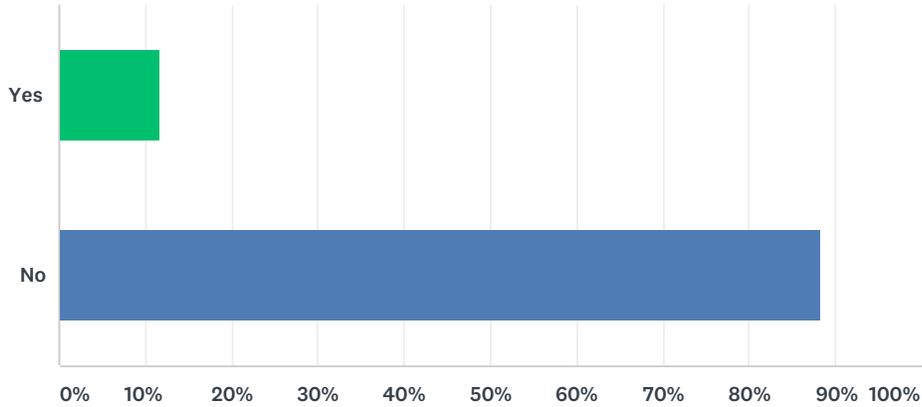
Answered: 51   Skipped: 29
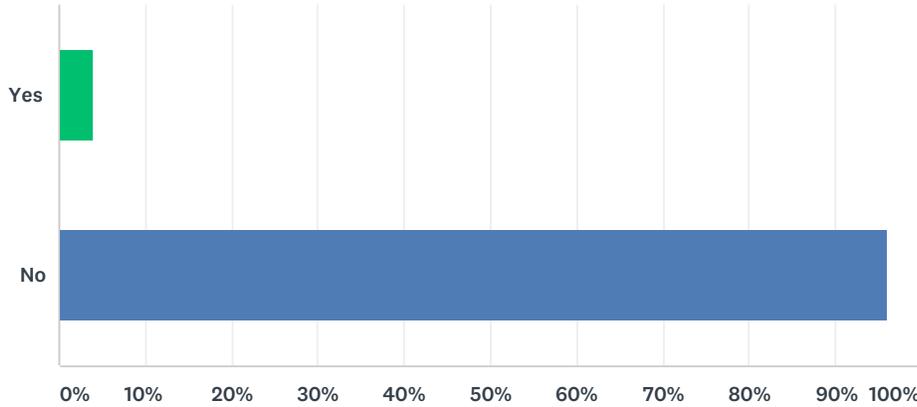
ANSWER CHOICES	RESPONSES	
Yes	3.92%	2
No	96.08%	49
TOTAL		51

#	IF YES, PLEASE SPECIFY:	DATE
1	Capacity seems to be the limiter for making historical data more accessible	6/25/2018 1:58 PM
2	Once you segregate remote sensing data, store issue go away.	6/12/2018 7:31 PM

Q34 Do you have any issues with network connectivity or speed?

Answered: 51   Skipped: 29

ANSWER CHOICES	RESPONSES	
Yes	11.76%	6
No	88.24%	45
TOTAL		51

#	IF YES, PLEASE SPECIFY:	DATE
1	initial connectivity is slow	6/26/2018 6:33 PM
2	When on mobile device	6/22/2018 5:47 PM
3	GeoDART 3 sometimes loads very slowly (minutes)	6/22/2018 12:49 PM
4	Using GIS data stored on the network is very slow. Poor performance.	6/20/2018 12:31 PM
5	occassionnally 'slow' connection; lately some problems with LCOG servers not being accessible	6/13/2018 11:42 AM

Q35 In your opinion, who should be responsible for the procurement and/or maintenance of the IT infrastructure supporting RLID and GIS to ensure the best path forward for the CPA and all those included in the partnership?

Answered: 51   Skipped: 29
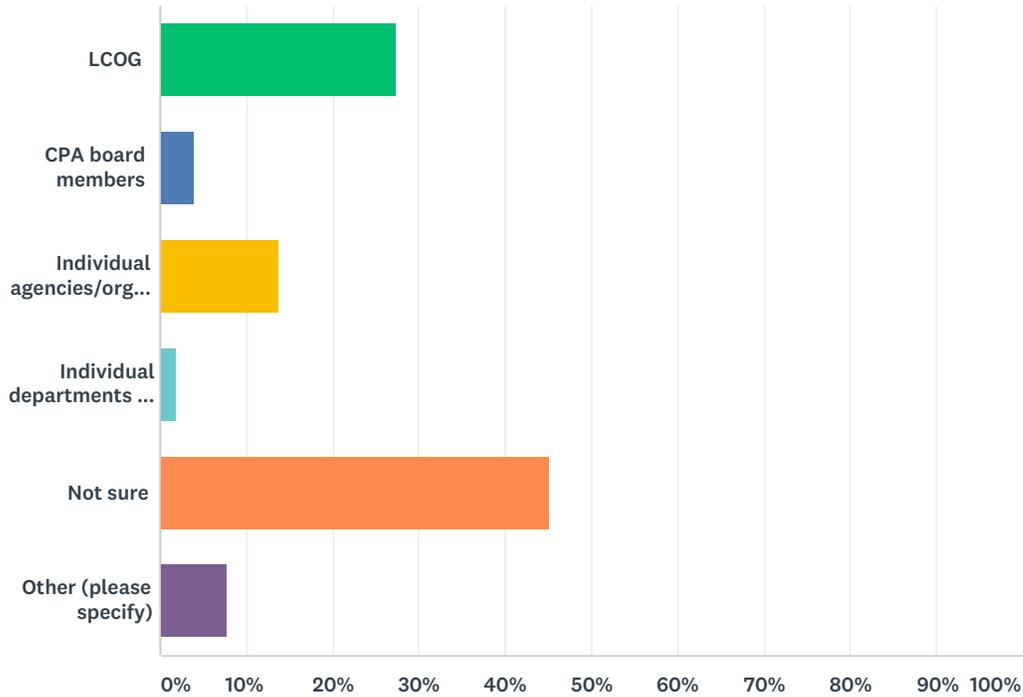
ANSWER CHOICES	RESPONSES	
LCOG	27.45%	14
CPA board members	3.92%	2
Individual agencies/organizations	13.73%	7
Individual departments & divisions	1.96%	1
Not sure	45.10%	23
Other (please specify)	7.84%	4
TOTAL		51

#	OTHER (PLEASE SPECIFY)	DATE
1	RLID and GIS should be independant services that have lifecycles determined by their service level agreements with subscribers. Not part of CPA	6/25/2018 7:51 PM
2	Combination of partners	6/25/2018 7:00 PM
3	Both LCOG and Jurisdictions. I like the current situation with LCOG maintaining some data on servers and the City working with them on this	6/20/2018 7:50 PM
4	ISD	6/15/2018 12:22 PM