

LANE COUNCIL OF GOVERNMENTS (LCOG) and REGIONAL COOPERATIVE PARTNERSHIP AGREEMENT (CPA)

GIS Strategic Plan

KICK OFF PRESENTATION AND TECHNOLOGY SEMINAR

Wednesday, June 27, 2018

Examine, define, and restructure the long-standing multi-jurisdictional Cooperative Partnership Agreement (CPA)

- City of Eugene
- City of Springfield
- Eugene Water and Electric Board (EWEB)
- Lane County
- LCOG (28 Member Agencies to RLID)



PRESENTED BY:

Curt Hinton
David Holdstock
Matt McLamb

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1. introduction
2. existing situation
3. scope of work
4. phase one – steps 1-6
5. phase two – step 7
6. phase three – step 8
7. project schedule and costs
8. GIS technology seminar



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8. GIS technology seminar



geographic technologies group (GTG)

The Country's Leading GIS Strategic Planning Company

Our Company

We are an award-winning, full-service GIS company that works exclusively with local governments.

We are constantly collaborating to ensure the best customer experience for our clients - embracing a culture of knowledge, commitment, and collaboration. We take pride in being a true Esri Gold Business Partner.



20 years in business



600+ local government clients



100% Client Satisfaction



GIS AWARDS

- Multiple Esri SAG Awards
- URISA Best Web GIS Guelph, Ontario, CA
- URISA Best Public Sector GIS Guelph, Ontario, CA
- Five 2017 Esri SAG Award Applications
- Best Citizen Engagement 2017 Award Winner



esri

Partner Network
Gold



SMART CITIES
Geographic Information Systems (GIS)

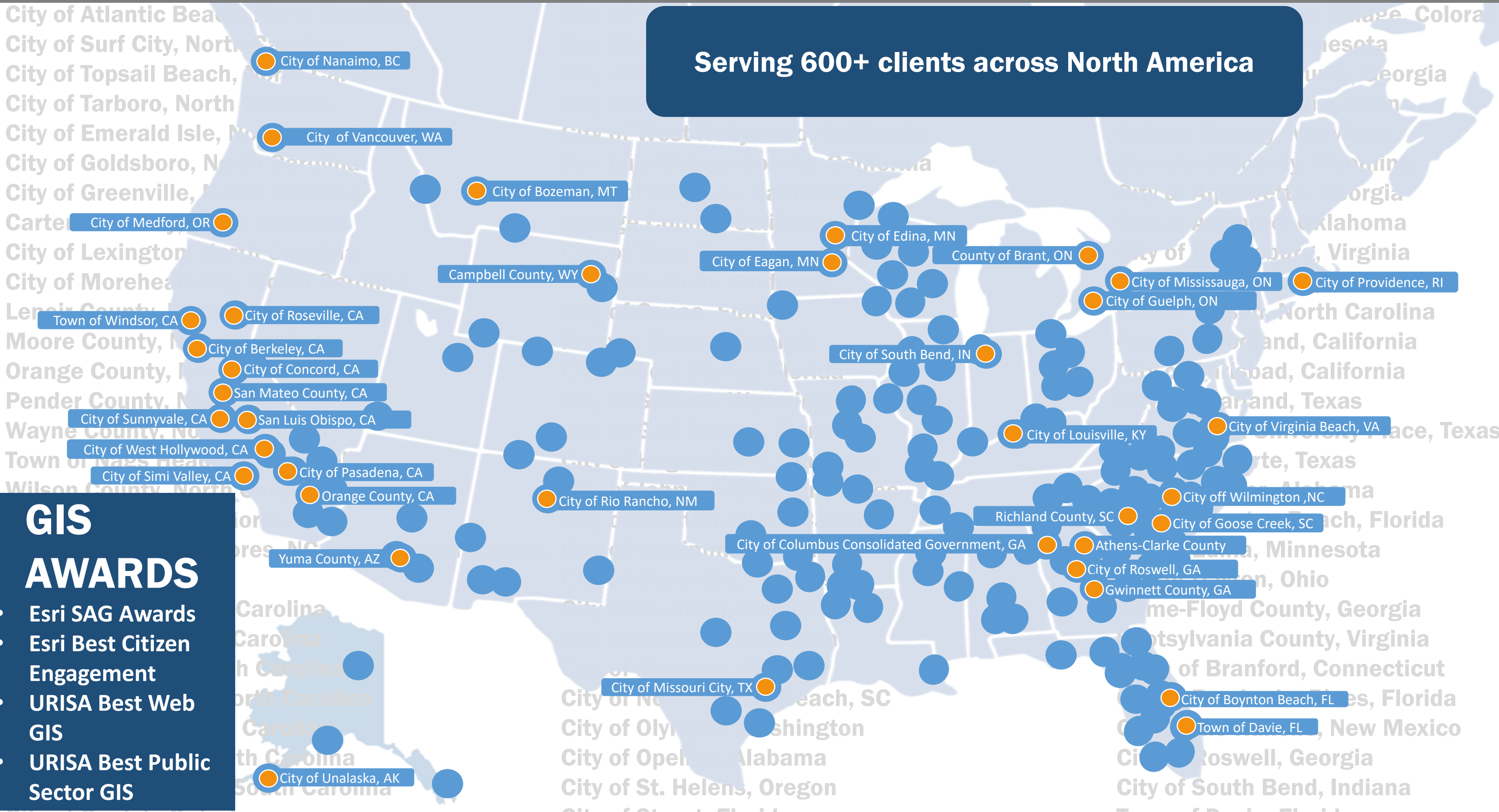
Smart, Resilient, and Sustainable Communities

AWARD WINNING COMPANY

Serving 600+ clients across North America

GIS AWARDS

- Esri SAG Awards
- Esri Best Citizen Engagement
- URISA Best Web GIS
- URISA Best Public Sector GIS



about GTG

PUBLIC SAFETY

PUBLIC WORKS AND UTILITIES

LAND MANAGEMENT

NATURAL RESOURCES

PUBLIC ADMINISTRATION

PUBLIC SERVICES

TELECOMMUNICATIONS

We Serve All Local Government Departments

We take pride in being an award-winning GIS company that provides full-service enterprise GIS solutions and software for local government. GIS for local government is what we do.



Executive Management



Transportation



Emergency Management and EOC



Police Department



Tree Management and Arborist



Parks and Recreation



Environmental and Conservation



Legal Department



Planning and Zoning



Housing Department



Water, Sewer, and Stormwater



Engineering



Public Information Officer



Sheriff Department



Building and Inspections



Code Enforcement



Economic Development



Information Technology



Elections



Community Development



Telecommunications



Electric



Tax Assessors



Fire Department



Cooperative Extension



Libraries



Schools



Public Health



Social Services



Finance Department

about GTG

STRATEGIC PLANNING

ENTERPRISE IMPLEMENTATION

DATA CREATION, COLLECTION, CONVERSION

PARCEL FABRIC

LGIM

APPLICATION DEVELOPMENT

TRAINING

TECH SUPPORT



We Are a Full-Service Local Government GIS Company



Strategic Planning



Enterprise Implementation



Data Creation, Collection,
and Conversion



LGIM



Training, Education, and
Knowledge Transfer



Staff Augmentation and On-
Call Technical Support



Land Management and
Parcel Fabric Solutions



Application Development

GTG project team



David Holdstock
chief executive officer

- \\ certified GISP
- \\ GIS award winner
- \\ published author

Years of experience
25



Curt Hinton
president, owner

- \\ certified GISP
- \\ GIS award winner
- \\ published contributor

Years of experience
25



Matt McLamb
chief technology officer

- \\ GIS strategic planning
- \\ ArcGIS online
- \\ LGIM expert

Years of experience
10

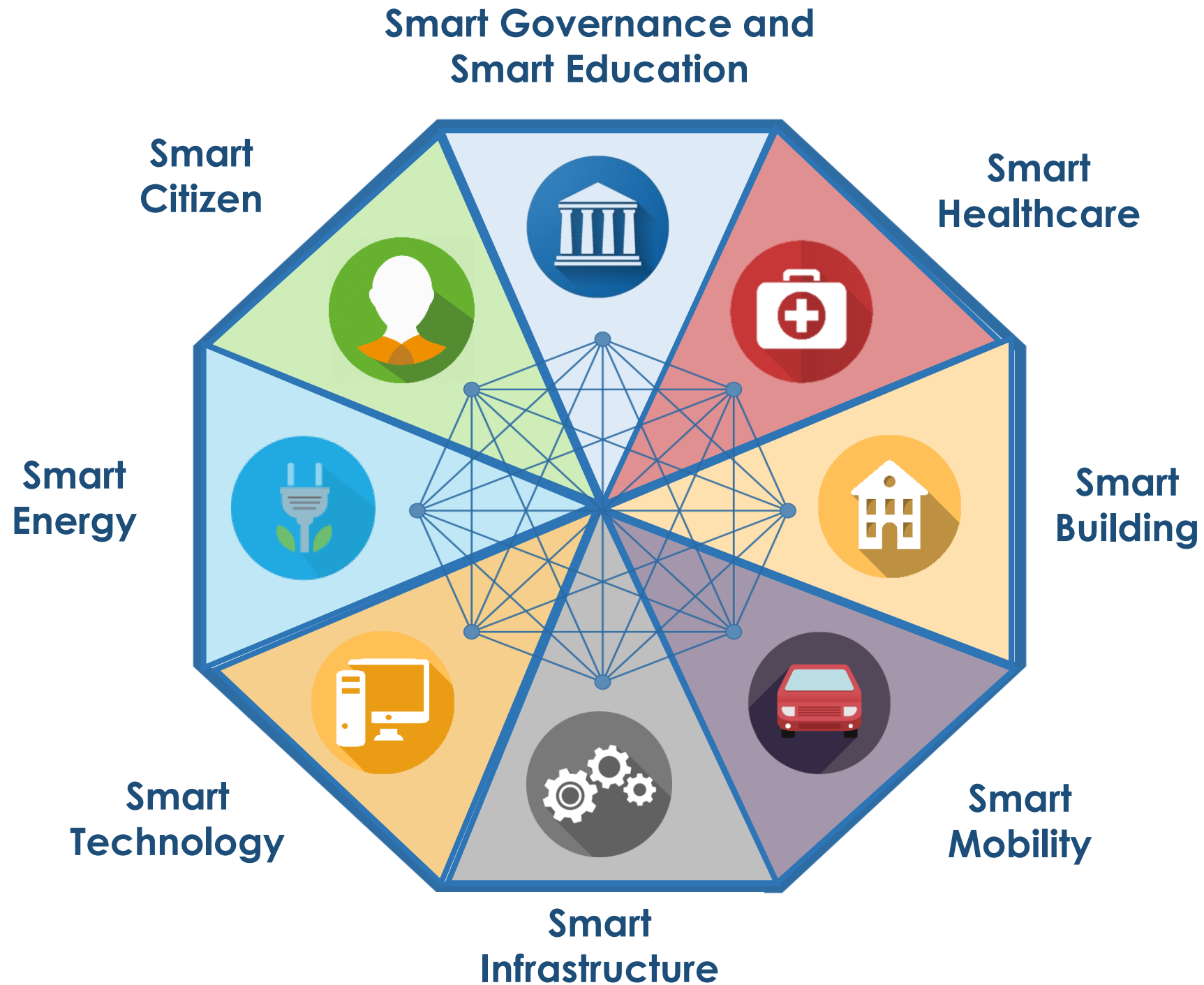


Kathy Andrade-Ulloa
senior strategic planner

- \\ GIS strategic planning
- \\ business development
- \\ database management

Years of experience
13

SMART CITY CONCEPTS



What is a Smart City?

A Smart City objective– a connected ecosystem to improve the quality of life for residents

A Smart City technology– must harness the data from smart devices, networks, cloud infrastructure, and applications and analytics to develop new insights as well as new products and services.

A Smart City platform- must have a smart city platform for integration or Interoperability of smart technologies (collect, combine, and manage data), enable new applications, and a smart connected city ecosystem. The Internet of Things (IoT) is evolving rapidly.

A Holistic View - A system of Systems

What is a Resilient City?

“A Resilient City is one that has developed capacities to help absorb future shocks to its social, economic, and technical systems and infrastructure so as to still be able to maintain essentially the same functions, structures, systems and identity.”

What is a Sustainable City?

About Sustainable Development. Are you looking for examples of sustainable development? ...

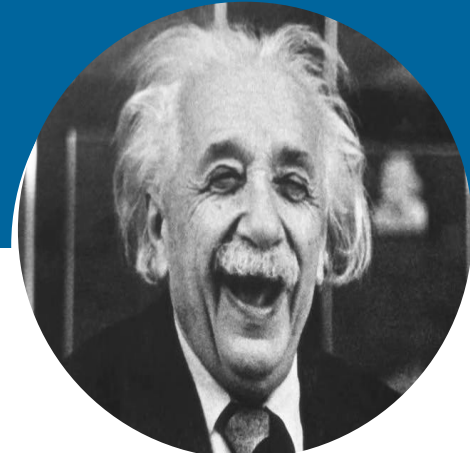
- Wind Energy.
- Solar Energy.
- Sustainable Construction.
- Efficient Water Fixtures.
- Green Space.
- Sustainable Forestry.



Smart Cities and GIS: Timeline



History
Explorers



1960 to 1980
Proof of Concept:
GIS Pioneers



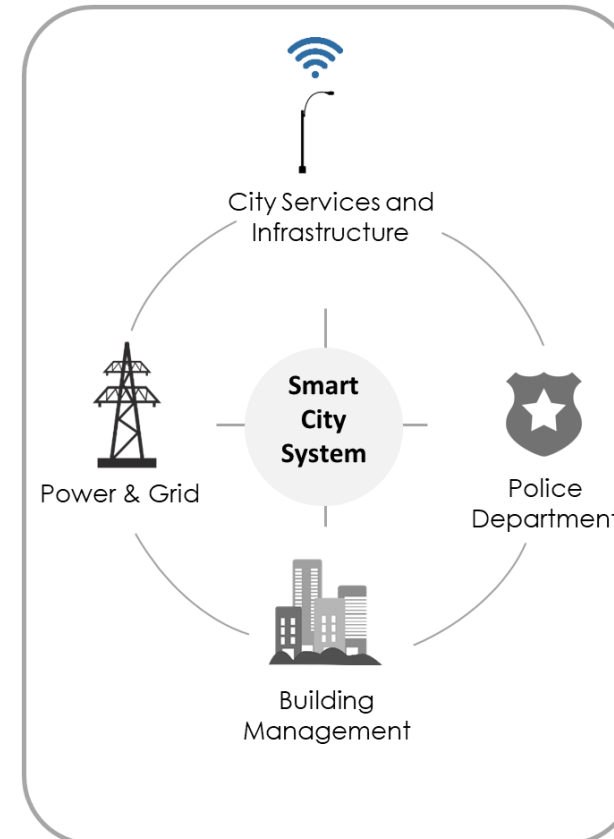
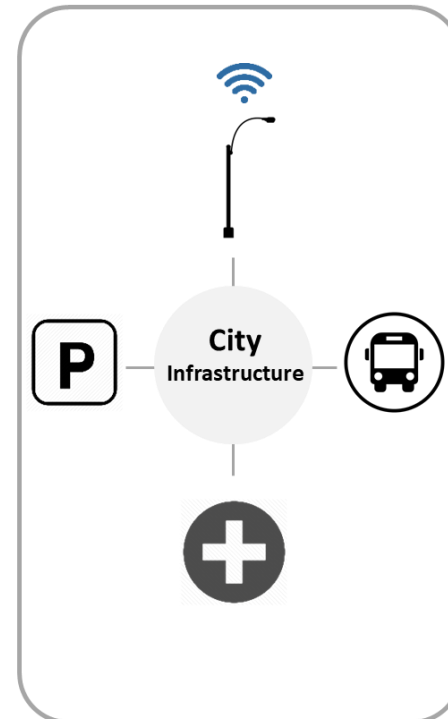
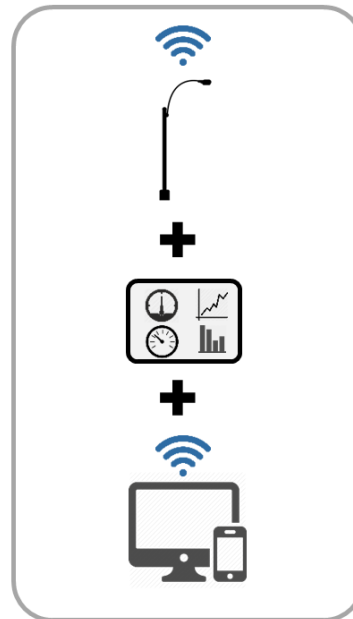
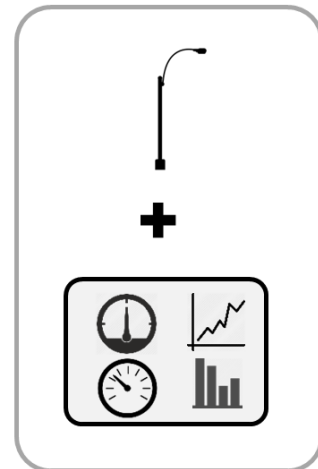
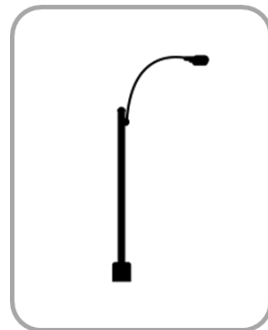
1980 to 2000
Desktop, Analysis, and Projects:
GIS Managers



2000 to 2020
Enterprise, Strategic, and Scalable: GIS Coordinators



2020 to 2040
Smart, Resilient, Sustainable
Geographic Information Officers



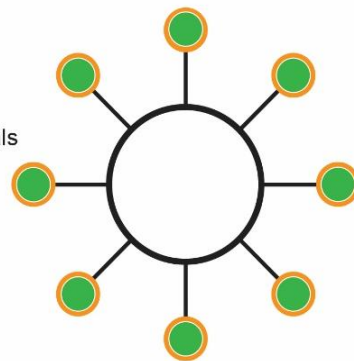
governance models

Decentralized, Centralized, Hybrid, and Hybrid & Regionalization Governance Models

..... Decentralized Governance Model

The second type of management strategy is called a Decentralized model. As the name implies a decentralized organizational structure divides GIS responsibilities throughout various departments.

- » GIS responsibilities are divided throughout the organizations
- » Multiple GIS groups/activities
- » Small groups of GIS professionals
 - hardware/software
 - data distribution
 - data exchange
 - training
- » End users share responsibility for maintaining data
- » Multiple budget sources

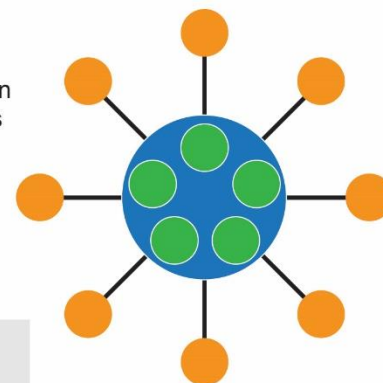


- Department
- GIS Staff

..... Centralized Governance Model

The first type of governance model is Centralized. A centralized organizational structure maintains a central department or division that is responsible for all GIS services.

- » Single GIS business unit
- » Dedicated department or division
- » Core group of GIS professionals
 - create and edit data
 - hardware/software
 - analysis
 - data distribution
- » Single budget source

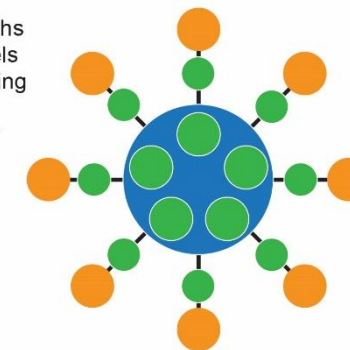


- Department
- GIS Staff
- GIS Department/GIS Coordinator

..... Hybrid Governance Model

Many local governments utilize a Hybrid GIS organizational structure, based on the advantages of centralized and decentralized organizational structures

- » Attempts to capture the strengths of unified and distributed models
- » GIS functions are managed using responsibility matrix
- » Intra-departmental stakeholder teams
- » Funding and leadership are shared
- » Dual accountability

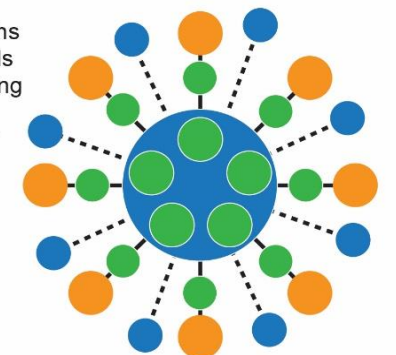


- Department
- GIS Staff
- GIS Department/GIS Coordinator

..... Hybrid & Regionalization Governance Model

Many local governments utilize a Hybrid GIS organizational structure that supports a regionalization of GIS. It has the advantages of a centralized and decentralized model.

- » Attempts to capture the strengths of unified and distributed models
- » GIS functions are managed using responsibility matrix
- » Intra-departmental stakeholder teams
- » Funding and leadership are shared
- » Dual accountability



- Department
- GIS Staff
- GIS Department/GIS Coordinator/External Organization



our methodology \ seven keys to GIS success



7 KEYS to GIS SUCCESS PHILOSOPHY



GIS MASTER PLAN

Careful planning ensures broad organizational commitment and adequate funding, and minimizes common road blocks. It serves as a guide for staffing, data standards, training, and hardware and software purchases.

1

GOVERNANCE

This is the most critical characteristic of successful GIS programs. Most organizations will need to evaluate and implement the optimum governance model for managing and maintaining their GIS.

2

QUANTIFY BENEFITS VS COST

Proven savings in time, life, and money guarantees continued support and momentum. Make sure you invest resources on solutions that solve specific problems.

7

QUICK SUCCESS

The earliest phases of GIS are typically the most expensive and the most important, but the least glamorous. High impact projects that can be implemented in the first year help maintain enthusiasm and build credibility for GIS.

3

ENTERPRISE-WIDE IMPLEMENTATION

Spread the responsibilities for GIS throughout the organization and offer all departments the opportunity to use the technology. GIS should be as widely used as a word processor, on every desktop in the organization. This approach helps turn data into valuable information.

6

EASE OF USE

Gone are the days when GIS was limited to a few highly trained power users. Make sure you implement intuitive, easy solutions so everyone can benefit. Some of the most widely accepted GIS applications are delivered to the public via the Internet.

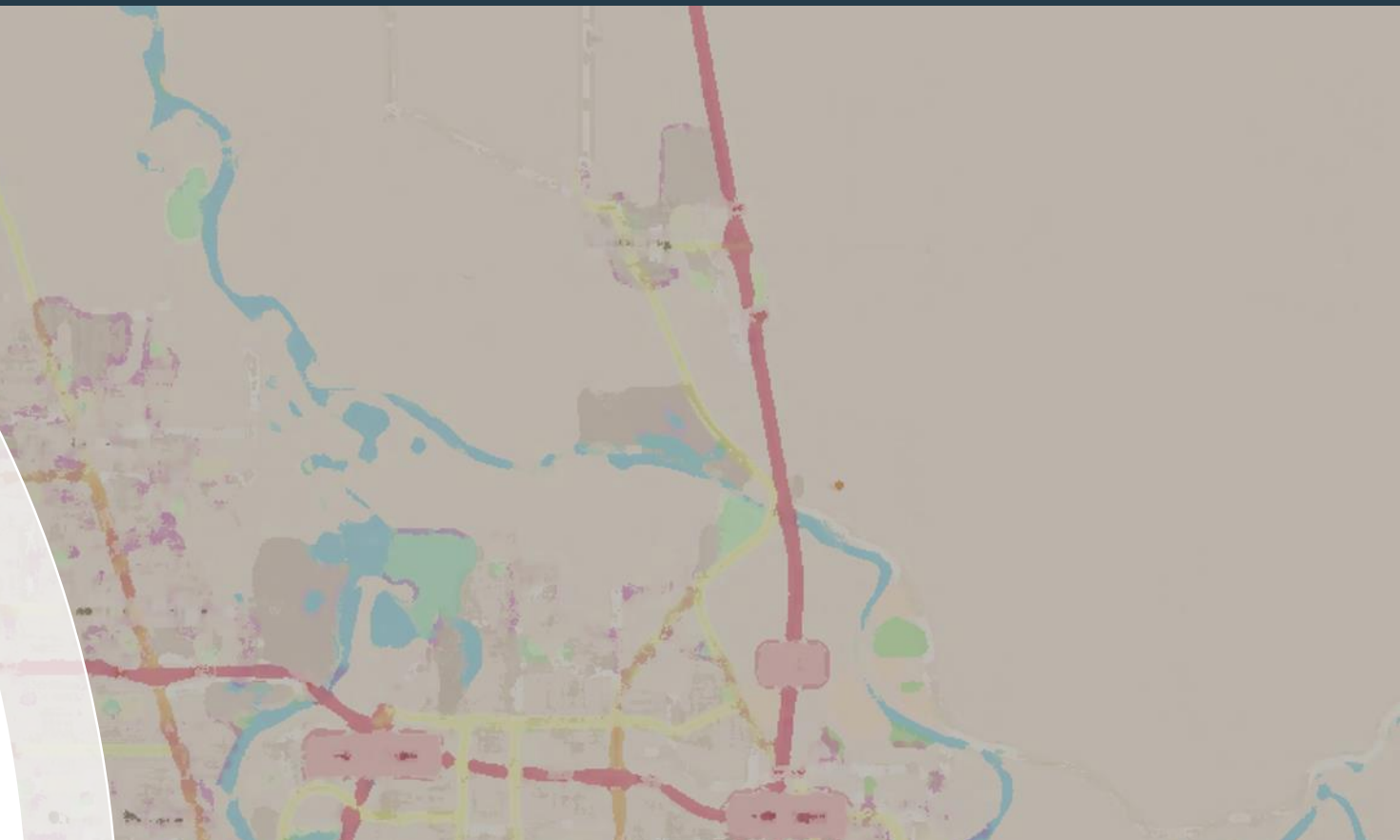
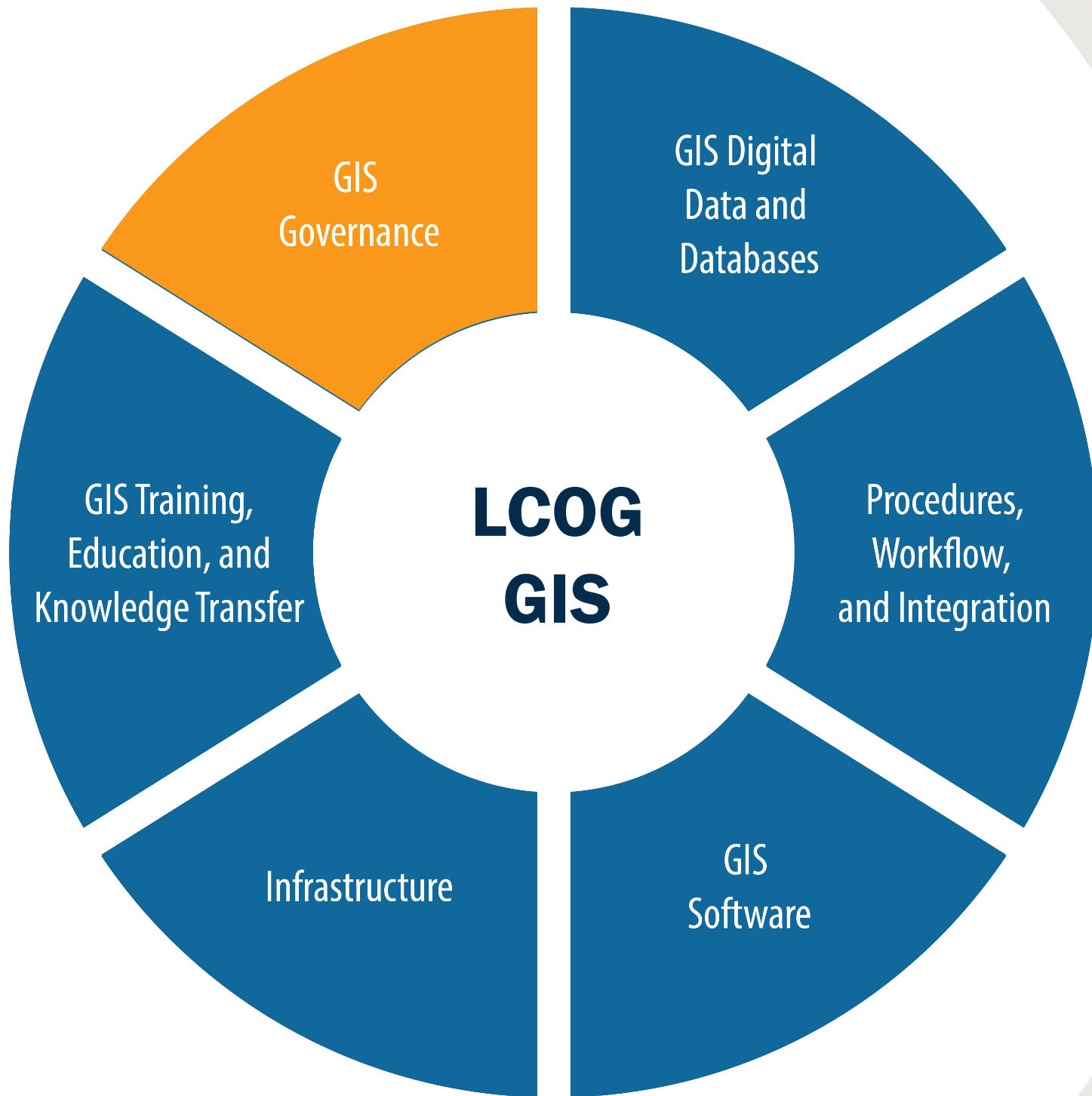
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4

EDUCATION

Make sure users throughout the organization understand what GIS can do for them. Give users at all levels a preview of how they will soon be able to do their jobs more efficiently with GIS.

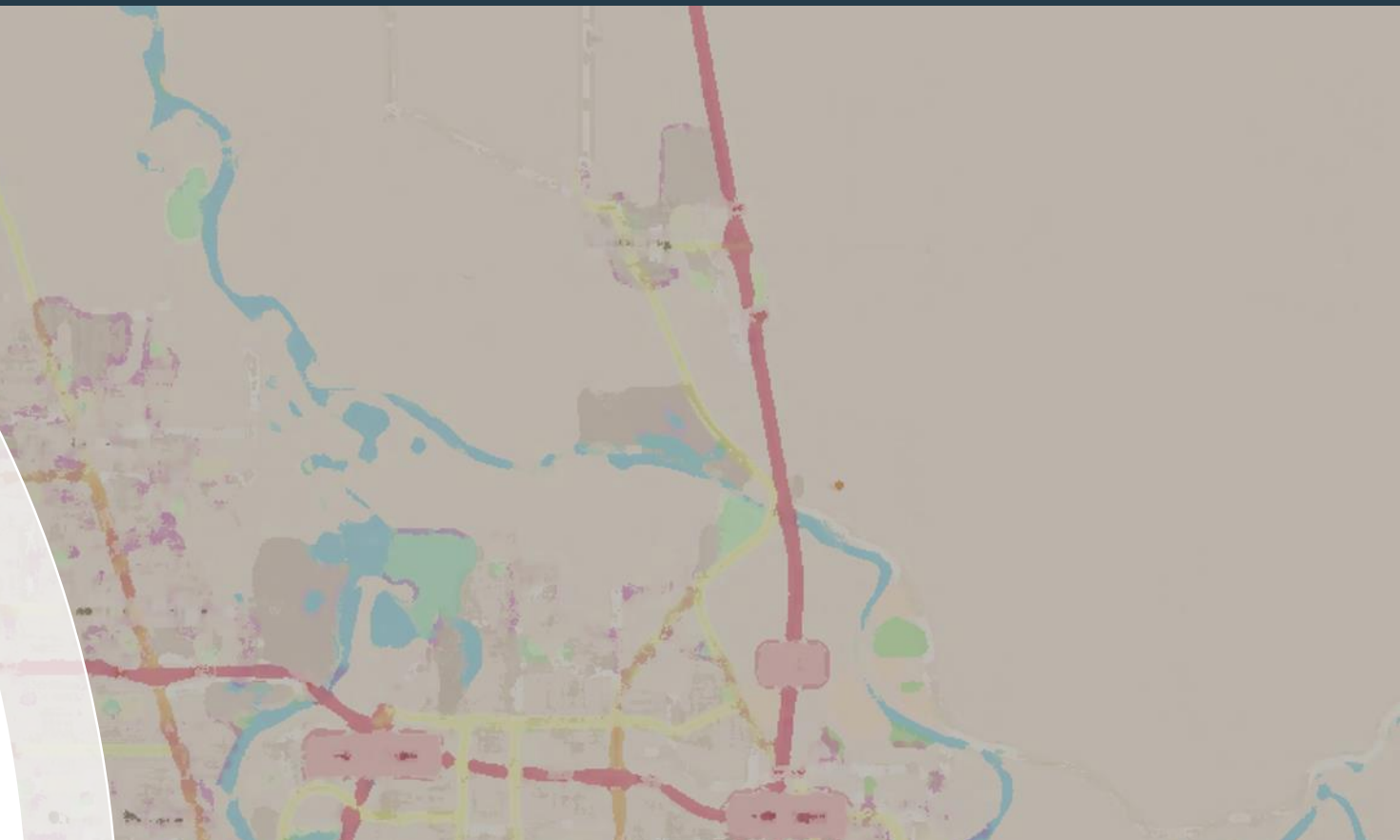
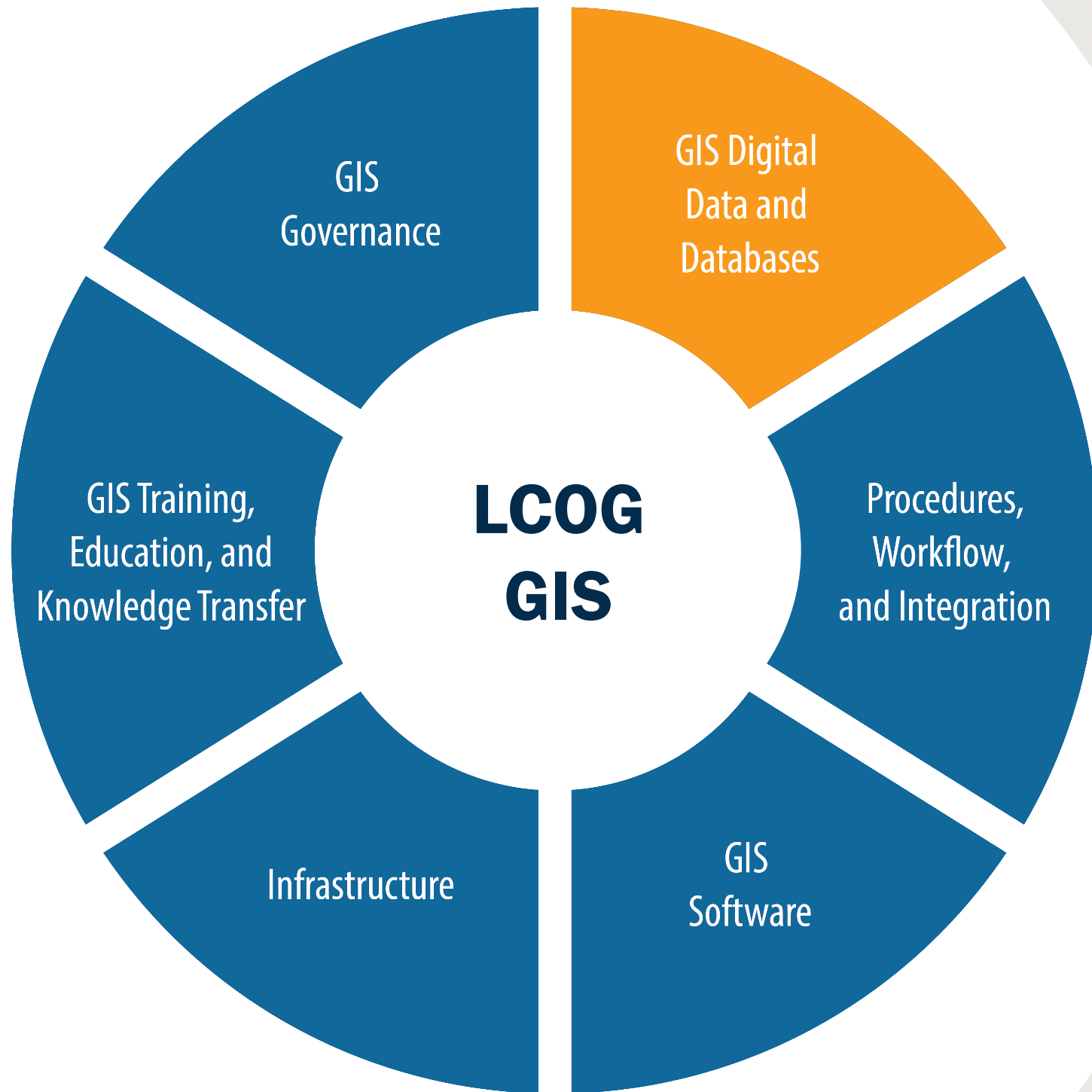
our methodology \ six pillars of GIS sustainability



Decentralized, Centralized, Hybrid, and Hybrid & Regionalization Governance Models.



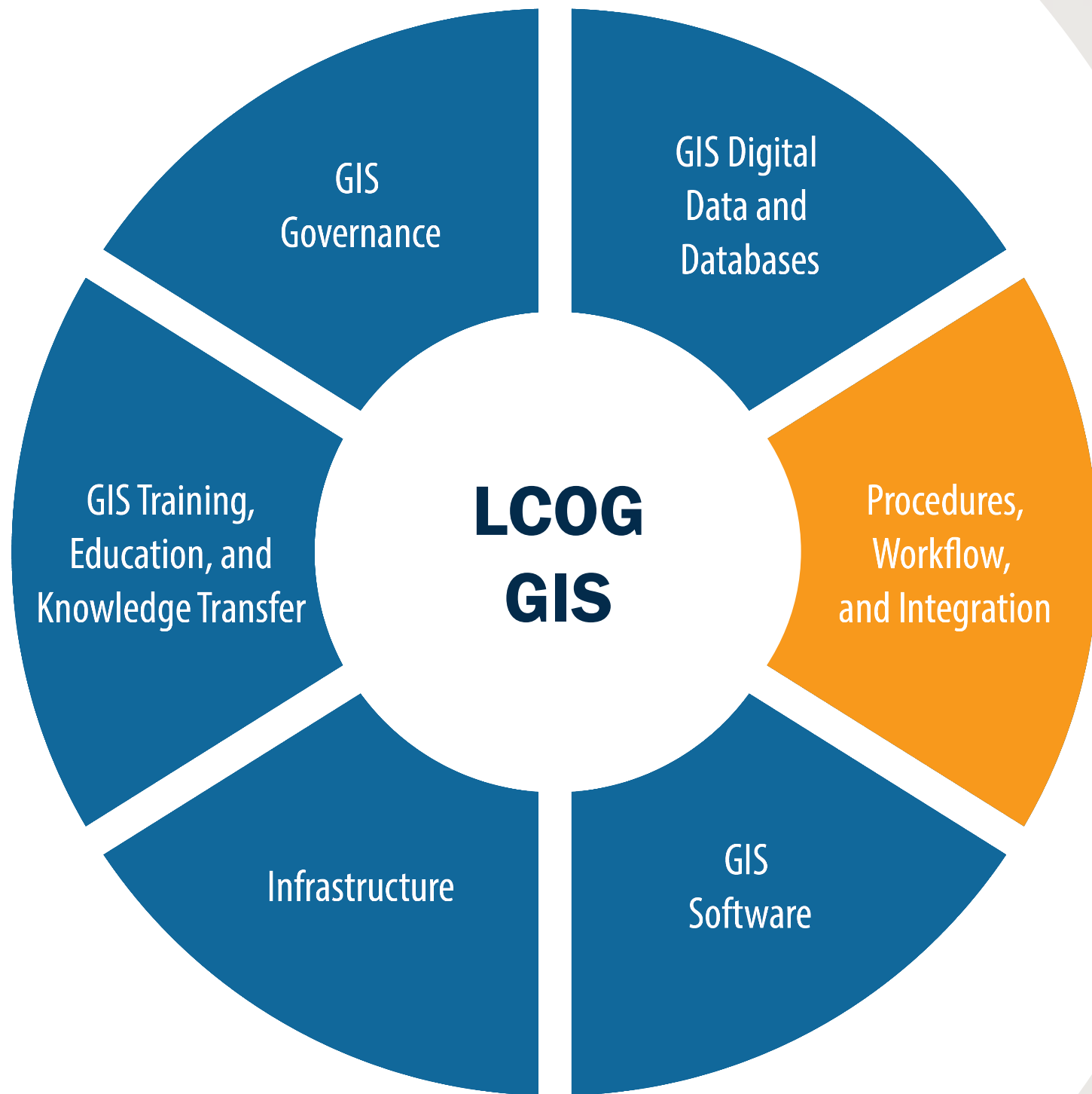
our methodology \ six pillars of GIS sustainability



Design, build, collect, and maintain reliable and sustainable GIS digital data layers.

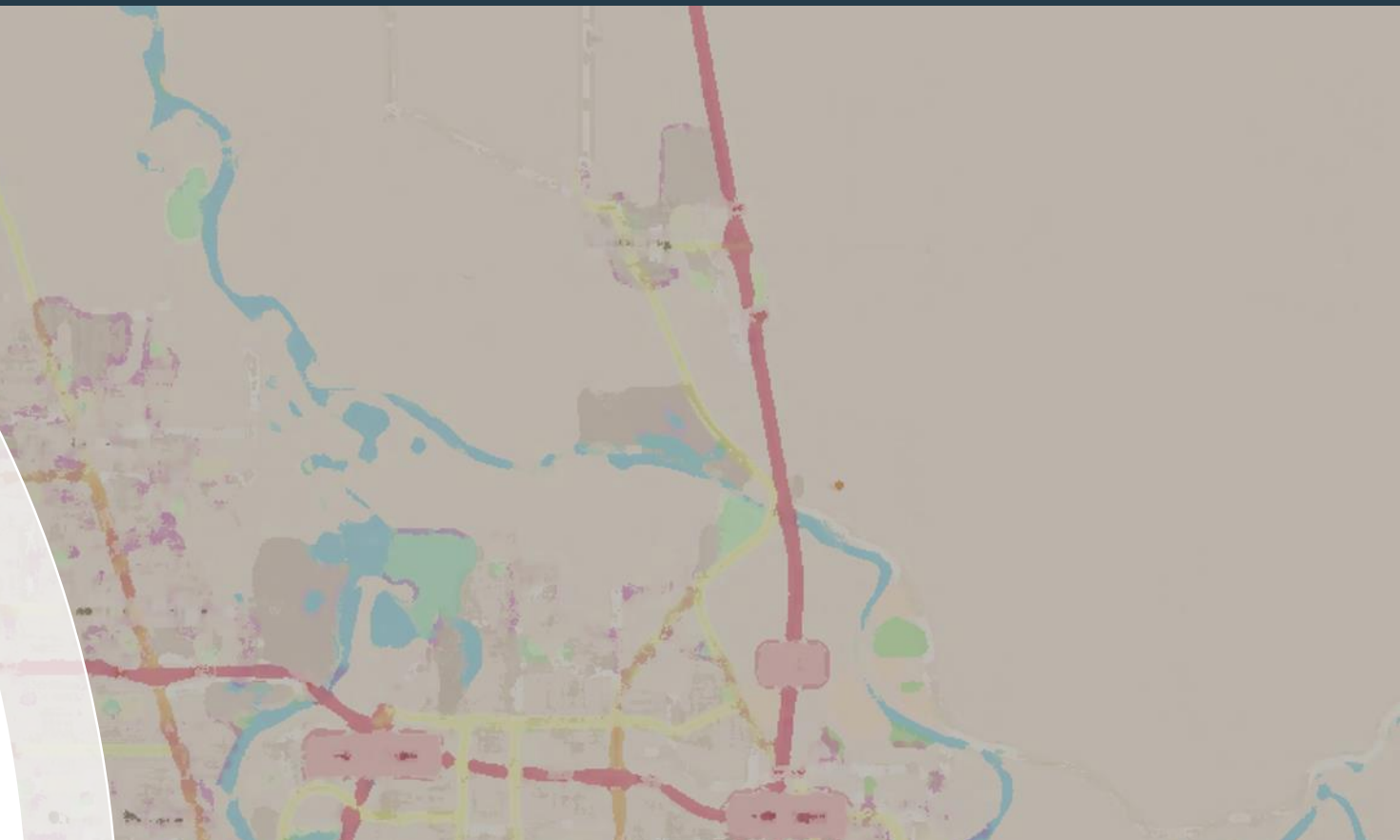
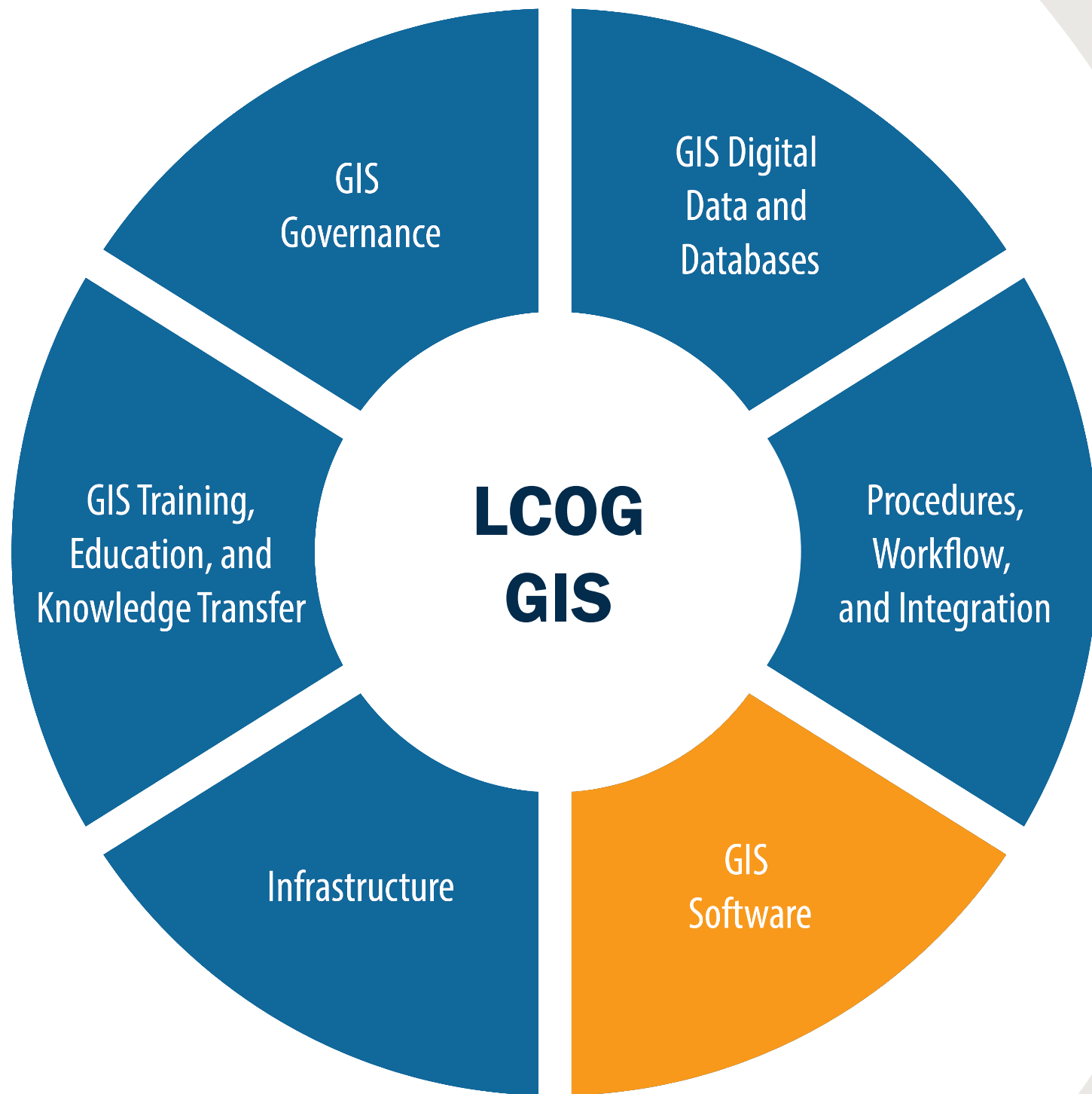


our methodology \ six pillars of GIS sustainability



Integrate GIS functionality with existing systems, business processes, and workflow.

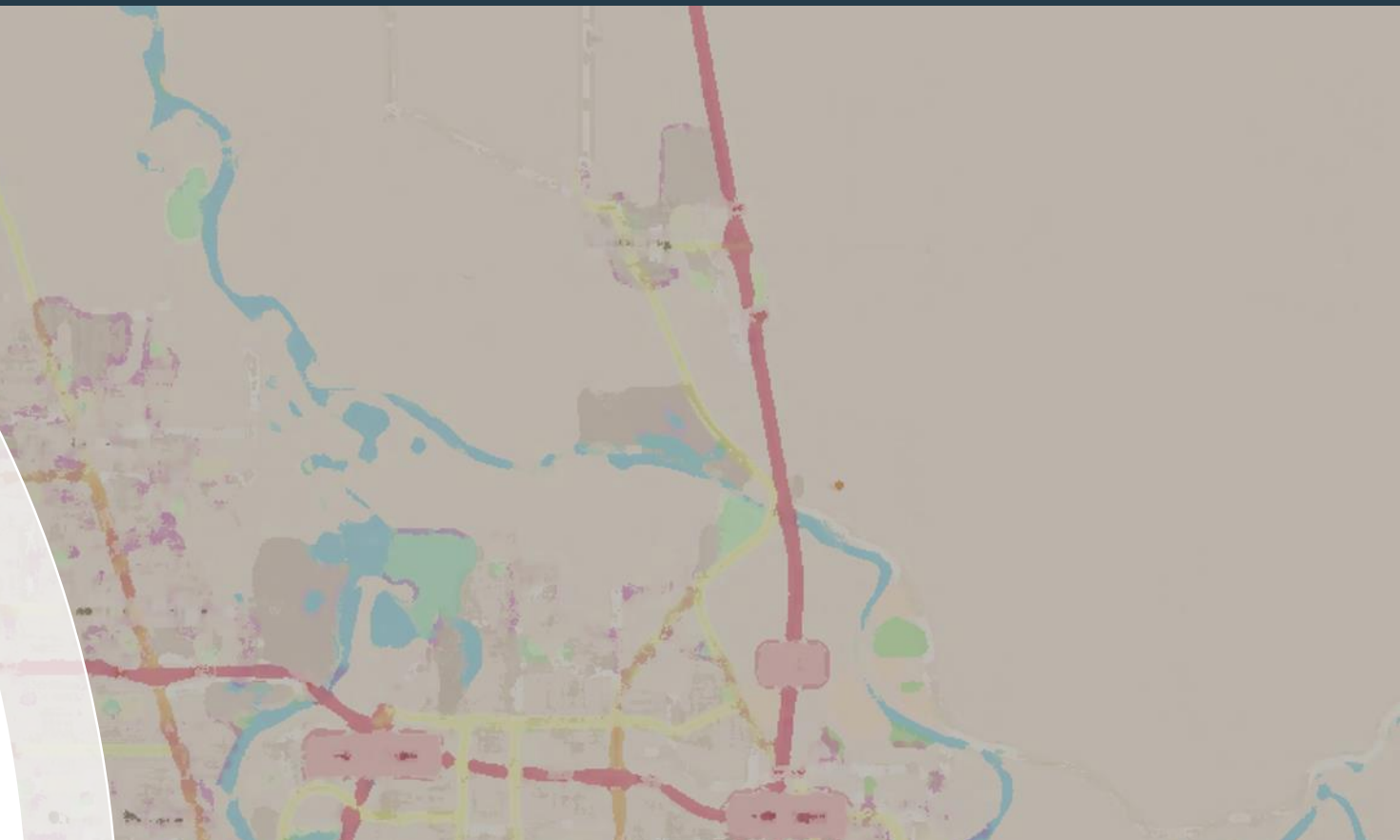
our methodology \ six pillars of GIS sustainability



Make GIS software accessible throughout the organization and to the public.



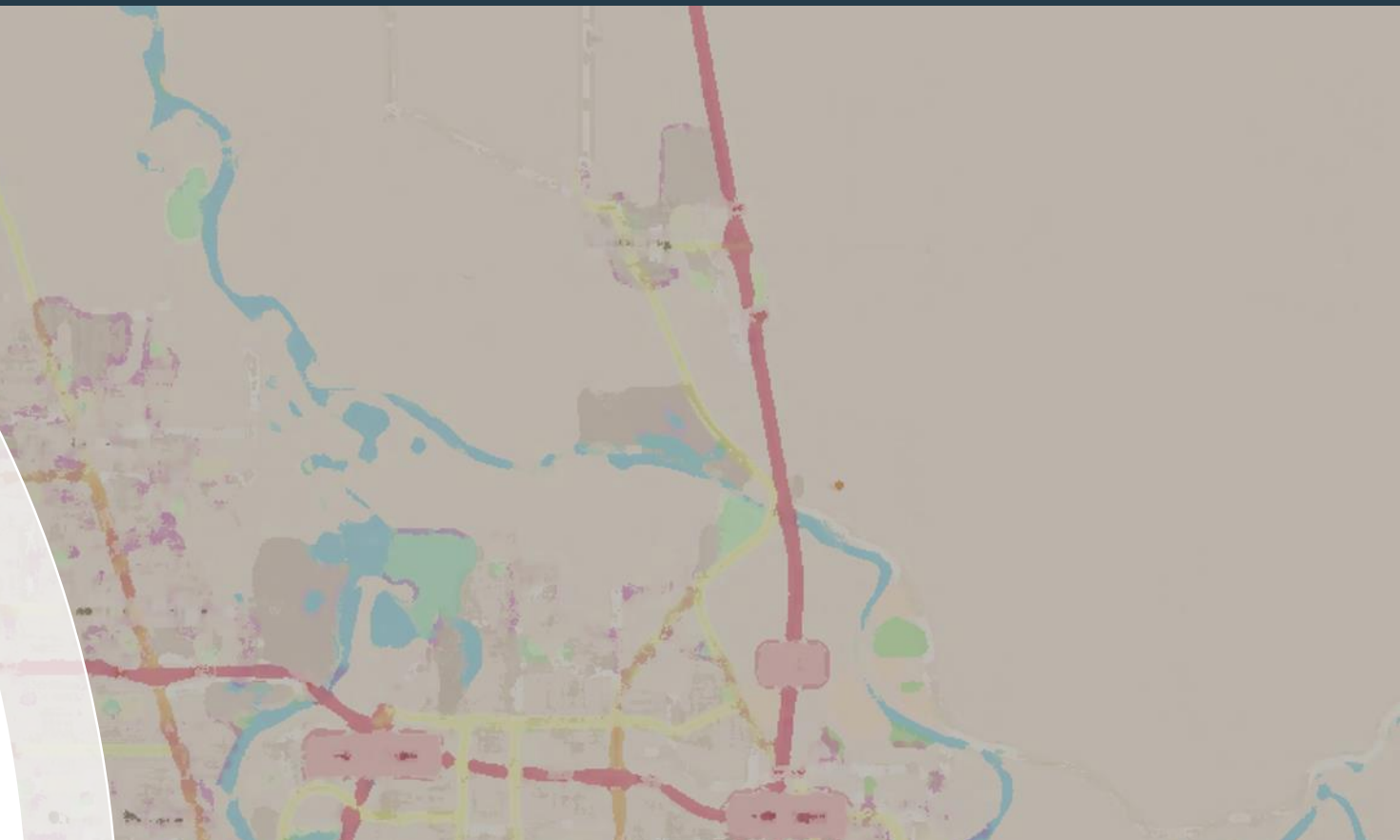
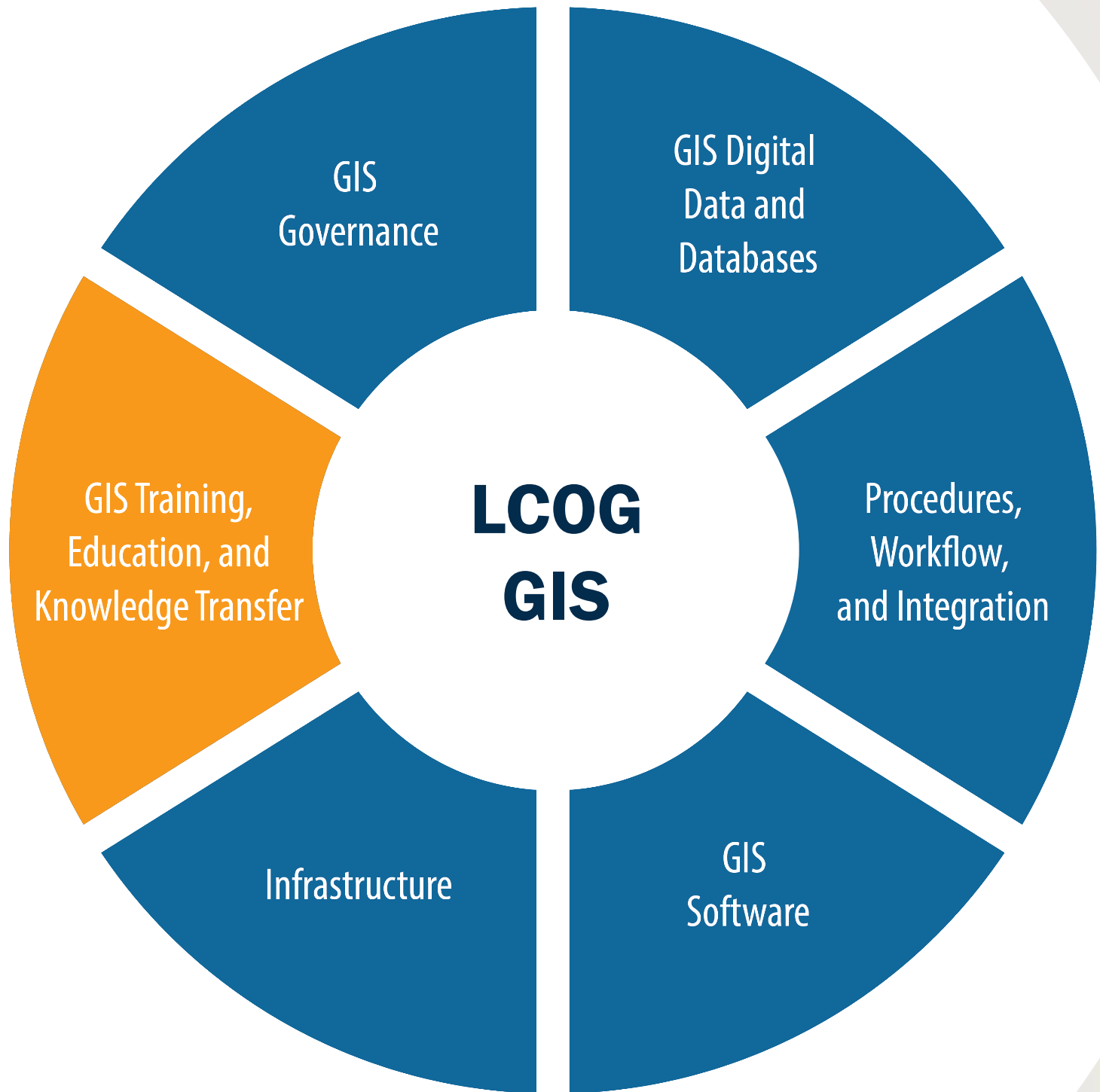
our methodology \ six pillars of GIS sustainability



Using the right technology (Hardware, software, mobile tools, GPS, & other geospatial related tools) for your needs.



our methodology \ six pillars of GIS sustainability



Train, educate, and promote knowledge transfer for all staff.

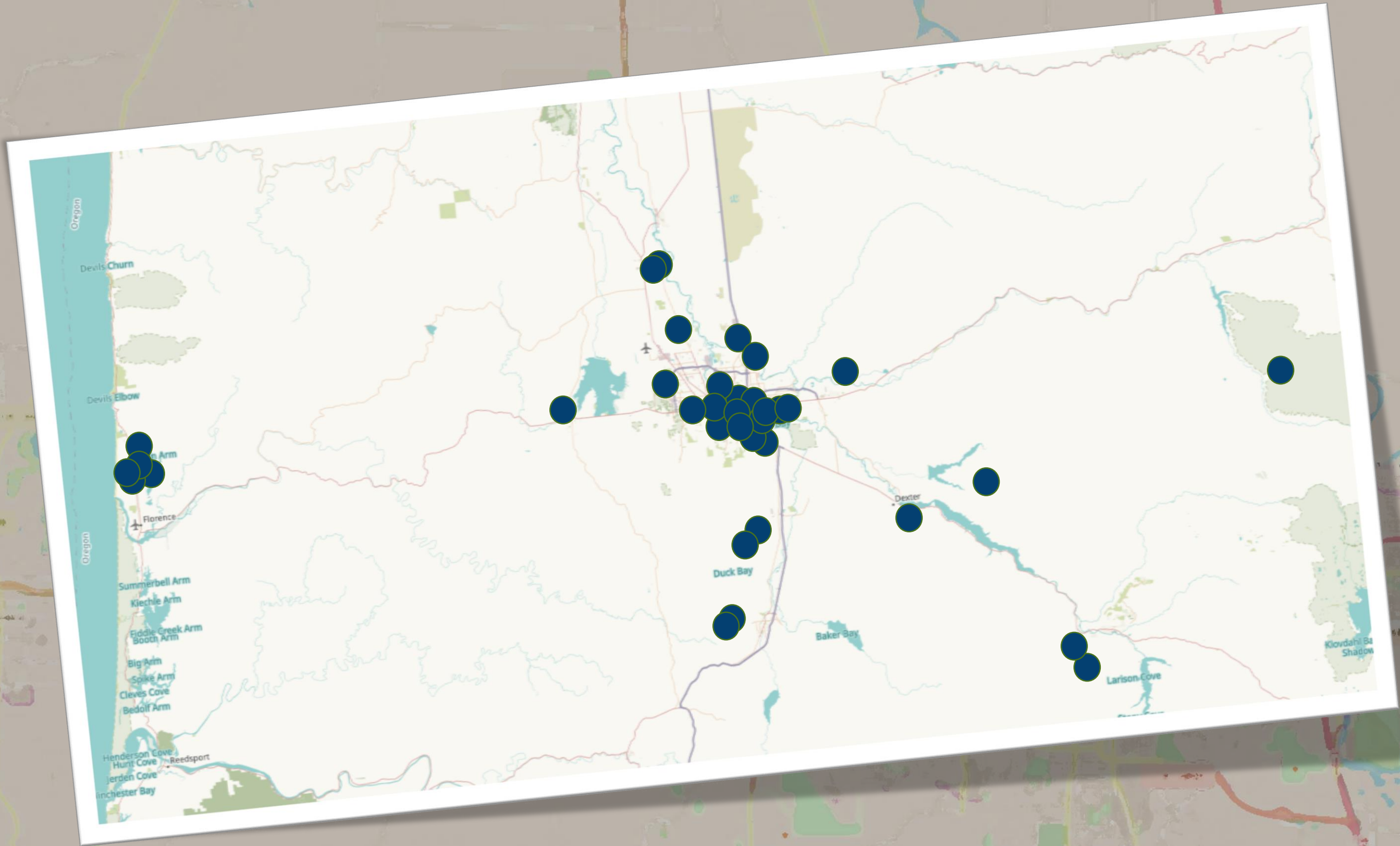


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LCOG member map



understanding essential acronyms-

L.C.O.G.

(Lane Council of Governments)

- \\ A voluntary association of local governments throughout the Lane County region responsible for coordinating and providing public services for the county's citizens
- \\ Among the services LCOG provides is a regional GIS – 28 Member Agencies with subscription based access to RLID

R.L.I.D.

(Regional Land Information Database)

- \\ A digital warehouse of land-based digital information for Lane County, Oregon
- \\ A suite of web-based applications found at www.rlid.org through which users can access and work with data stored in the RLID geodatabase

C.P.A.

(Cooperative Partnership Agreement)

- \\ A multi-jurisdictional GIS data systems and services partnership composed of:
 - City of Eugene
 - City of Springfield
 - Eugene Water and Electric Board (EWEB)
 - Lane County
 - LCOG and 28 of their members
- \\ Other non-partner government agencies
- \\ Other commercial RLID subscribers (private agencies)

RLID Budget and Regional GIS Partner Shares

	FY11/12 Budget	FY12/13 Budget	FY13/14 Budget	FY14/15 Budget	FY15/16 Budget	FY16/17 Budget	FY17/18 Budget	FY18/19 Proposed	CPA Cost Share (%)
Eugene	\$153,400	\$153,400	\$153,400	\$153,400	\$153,400	\$153,400	\$158,002	\$162,742	18.10
EWEB	\$74,063	\$74,063	\$74,063	\$74,063	\$74,063	\$74,063	\$76,285	\$78,573	8.74
Lane County	\$123,439	\$123,439	\$123,439	\$123,439	\$123,439	\$123,439	\$127,142	\$130,956	14.57
LCOG	\$74,063	\$74,063	\$74,063	\$74,063	\$74,063	\$74,063	\$76,285	\$78,573	8.74
Springfield	\$64,187	\$64,187	\$64,187	\$64,187	\$64,187	\$64,187	\$66,113	\$68,096	7.58
CPA Shares Subtotal	\$489,152	\$489,152	\$489,152	\$489,152	\$489,152	\$489,152	\$503,827	\$518,940	57.73
RLID Subscriber Revenue	\$283,500	\$292,000	\$295,000	\$310,000	\$321,998	\$326,000	\$346,000	\$380,000	42.27
Total Budget	\$772,652	\$781,152	\$784,152	\$799,152	\$811,150	\$815,152	\$849,827	\$898,940	100.00
Partner Agency COLA	3%	0%	0%	0%	0%	0%	3%	3%	

Notes

CPA shares include annual reserve funding for regional hardware and software maintenance. Partner agency shares (excluding subscriber revenue) are approximately as follows: Eugene (32%), Lane County (25%), LCOG (15%), EWEB (15%), and Springfield (13%).

RLID subscriber revenue is total annual amount collected from commercial and other non-partner agency users of the services accessed through the RLID web site.

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project overview \ \ scope of services

What we're here to do...

- Examine, define, and restructure the CPA

How we will achieve it...

1. Understand the:
 - *the existing GIS ecosystem*
 - *the distribution of user skill levels and needs*
2. Participation of all stakeholders

project overview \ \ goals and objectives

PHASE I: ASSESS THE CURRENT SYSTEM

Describe and assess existing regionally shared spatial data system architecture, centralized services, technology framework, and partner interactions in the context of current partner agency requirements

- Architecture
- Centralized Services
- Technology Framework
- Partner Interactions

PHASE II: DEFINE FUTURE CONDITIONS

Define optimal regionally shared GIS system components and services, as well as the technological and resource requirements necessary to sustain these

- Components
- Services
- Technology
- Resources

PHASE III: ESTABLISH GOVERNANCE

Recommend workable partnership model(s) for continuing collaborative regional GIS systems participation, governance, and a sustainable business and funding model

- Partnerships
- Governance
- Collaboration
- Sustainability
- Funding Model

project overview \ 3 phases

phase 1

examine. assess.

- Stakeholder roles and responsibilities
- Existing governance strategies

total duration: 8 months
(May 2018 - Jan 2019)

phase 2

deliberate. devise.

- A more cohesive alliance
- A more integrative governance model


total duration: 1 month
(Jan 2019 – Feb 2019)

phase 3



develop. design.

- A refined strategic GIS plan
- A step-by-step roadmap to implementation

LANE COUNCIL OF GOVERNMENTS
CPA Restructuring Project
OREGON




– phase 1 –
**Assessing the partnership
as it stands today**






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CPA Restructuring Project
OREGON




phase 2
**Refining the agreement
for a better tomorrow**






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CPA Restructuring Project
OREGON



phase 3
**A roadmap towards
a more cohesive alliance**

GEOGRAPHIC TECHNOLOGIES GROUP

project overview \ current active phases



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STEP

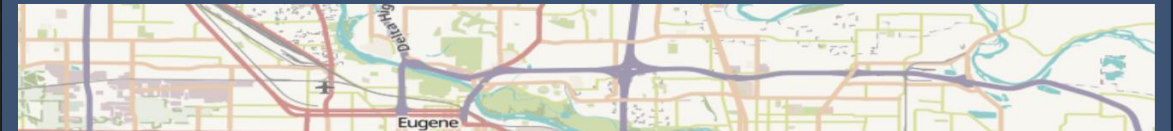
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Multi-Agency Stakeholder
Identification and
Description

LANE COUNCIL OF GOVERNMENTS

CPA Restructuring Project

OREGON



————— phase 1 —————

**Assessing the partnership
as it stands today**



schedule

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phase 1

duration

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|--------------------------|---|-----------------|
| <input type="checkbox"/> | 1. stakeholder and partner research | May 18 – Jun 1 |
| <input type="checkbox"/> | 2. stakeholder questionnaire | Jun 12 – Jun 26 |
| <input type="checkbox"/> | 3. project kickoff meeting | Today |
| <input type="checkbox"/> | 4. stakeholder interviews | Aug 24 – Sep 24 |
| <input type="checkbox"/> | 5. multi-agency coordinated work sessions | Sep 28 – Oct 26 |
| <input type="checkbox"/> | 6. phase 1 wrap-up presentation/report | Oct 26 – Jan 18 |

(2019)

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objective

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! research and document the partners and stakeholders of the Lane County regional GIS ecosystem

\\ LCOG members

\\ CPA partners

\\ private RLID subscribers

\\ potential future partners, members, subscribers

\\ distribution of GIS user ability levels

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objective



Stated in the Request for Proposals (RFP)

Review and restructure the regionally shared GIS systems and services administered under the longstanding Cooperative Partnership Agreement (CPA).



Partnership Objective

Our objective is to develop strategic plan(s) that address the organizational components of an innovative, successful, and durable regional partnership that continues well into the future.

The Partners have established a **process framework and two advisory bodies for supporting this effort**. The bodies are the long-standing Regional GIS Coordinators committee (GIS Coordinators), consisting of GIS leads from the five partner agencies; and the CPA Partnership Development Steering Workgroup (Steering Workgroup), composed of program manager and director stakeholders and the GIS Coordinators.



Geographic Technologies Group Project Goals and Objectives

Review, plan, design and restructure the regionally shared spatial data systems and services administered under the longstanding Cooperative Partnership Agreement (CPA), with special focus on **participation, governance, technology and an enterprise funding model**.

[An Enterprise, Sustainable, Scalable and Enduring Multi-Jurisdictional GIS Strategic Plan](#)

Geographic Technologies Group understand that the Partners seek professional consulting services to perform the following task:

Regional Land Information Database (RLID) and Cooperative Project Agreement (CPA)

- 1** Governance
- 2** Participation
- 3** Technology
- 4** Funding Model

**Why is a regional model full of opportunities?
What can LCOG – RLID/CPA and this Interagency model offer the region?
How can RLID grow?**

LCOG members

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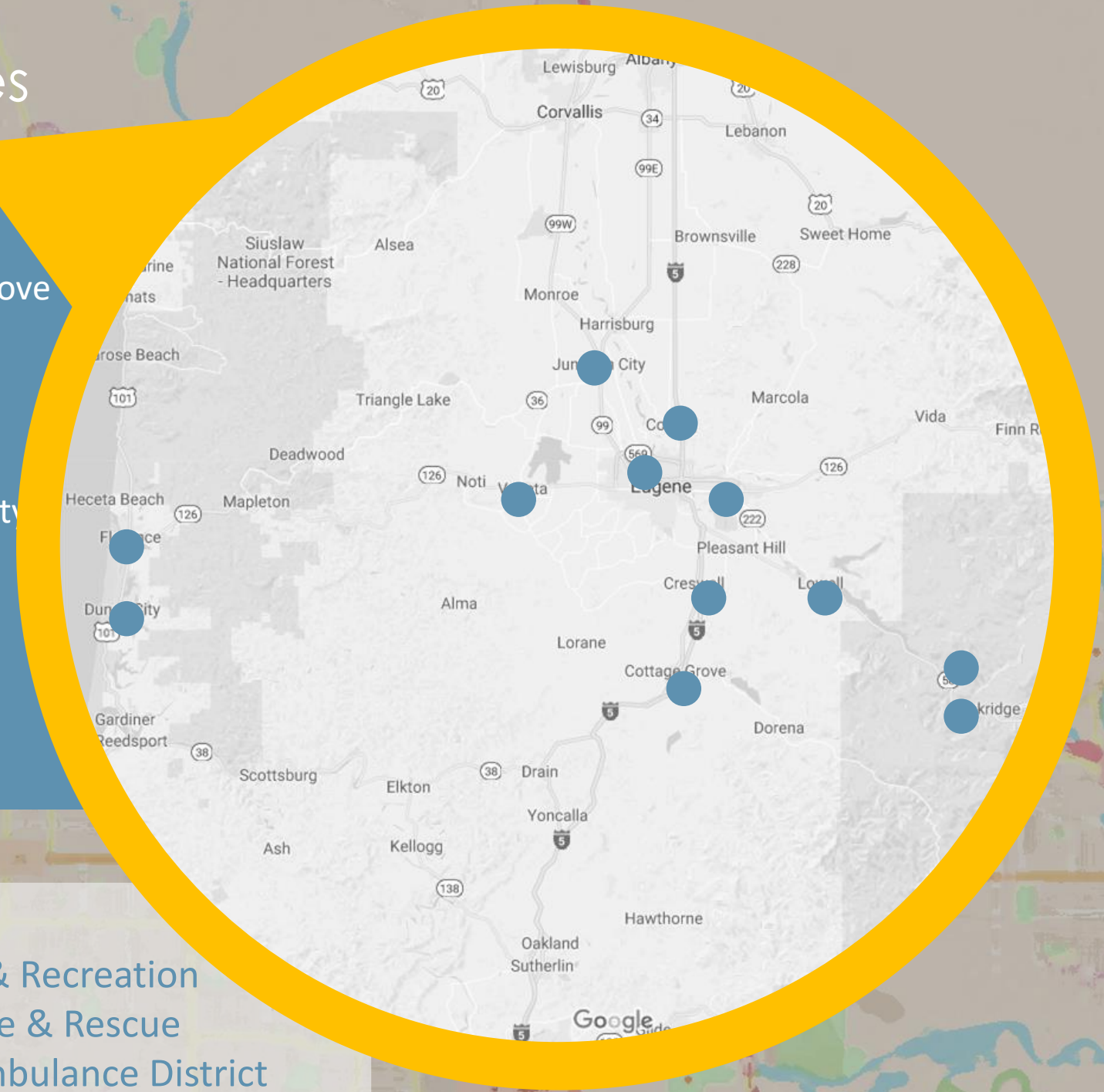
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6 School Districts

- School District 19 (Springfield)
- School District 4J (Eugene)
- School District 40 (Creswell)
- School District 45J (South Lane)
- School District 52 (Bethel)
- School District 68 (McKenzie)
- Education, College, and Libraries:
 - Siuslaw Library District
 - Fern Ridge Library District
 - Lane Library District
 - Lane Community College
 - Lane Education Service District

12 Cities

- City of Coburg
- City of Cottage Grove
- City of Creswell
- City of Dunes City
- City of Eugene
- City of Florence
- City of Junction City
- City of Lowell
- City of Oakridge
- City of Springfield
- City of Veneta
- City of Westfir



- Emerald People's Utility District
- Eugene Water & Electric Board
- Heceta Water People's Utility District
- Junction City RFPD
- Lane County
- Lane Transit District
- Port of Siuslaw

- River Road Park & Recreation
- Siuslaw Valley Fire & Rescue
- Western Lane Ambulance District
- Willamalane Park & Recreation District

separated into stakeholder tiers

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tier 1

senior policy makers

\\ partners

tier 2

technical GIS managers & specialists

\\ partners

tier 3

data users, browsers & subscribers

\\ partners
\\ LCOG members
\\ private agencies

tier 4

potential future subscribers

\\ non-partner agencies
(public and private)S
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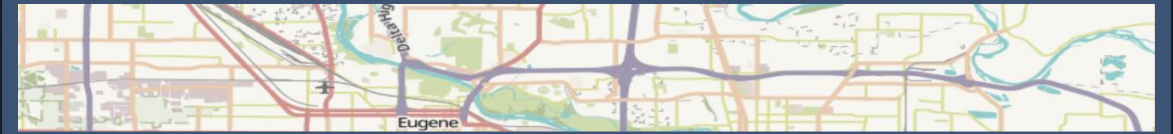
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STEP 2 Online Questionnaire

LANE COUNCIL OF GOVERNMENTS
CPA Restructuring Project
OREGON



————— phase 1 —————
**Assessing the partnership
as it stands today**



objective

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phase 1

duration

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(2019)

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objective

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! Gather information on the state of the regional GIS partnership as it exists today

\\ open to all stakeholder tiers

\\ separate versions designed for varying knowledge and experience

\\ statistical findings report following completion of survey

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questionnaire \ introduction

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invitees

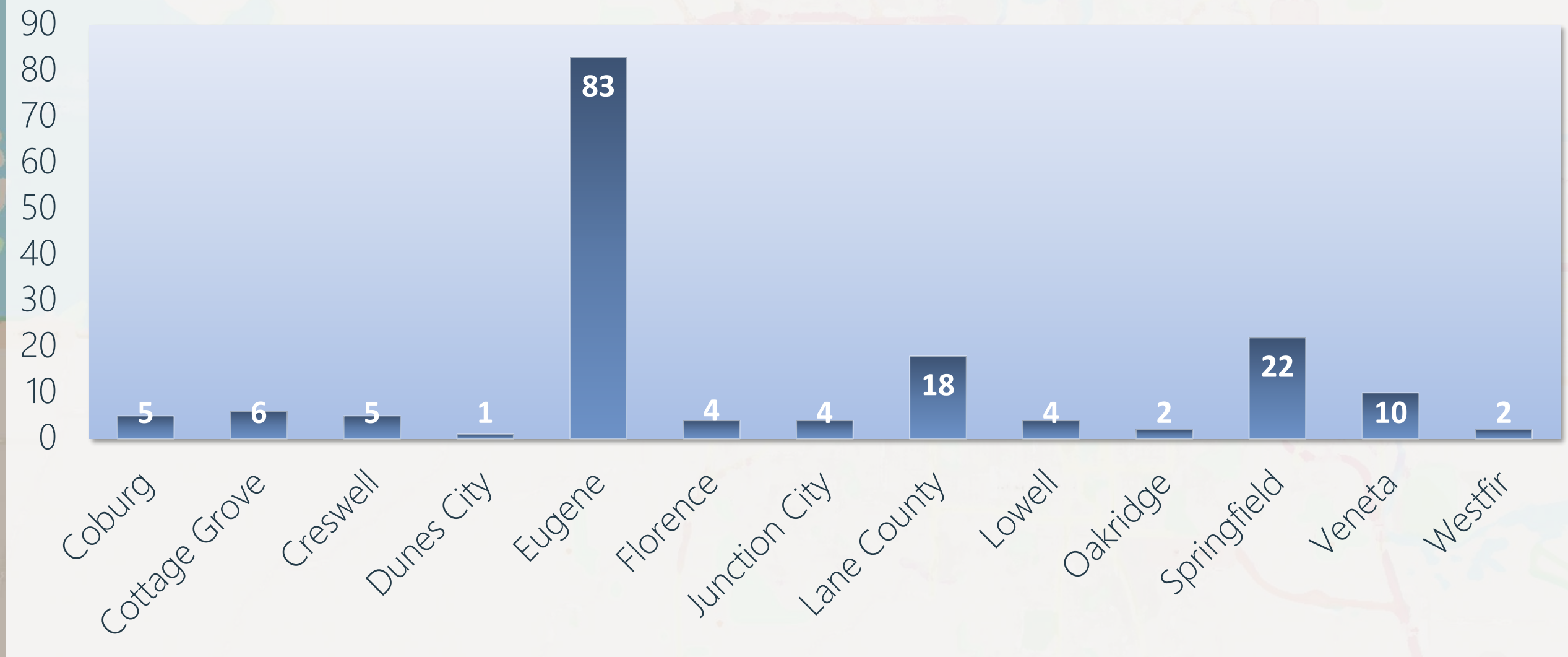
120
respondents

30%
participation

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respondents per LCOG member municipality



questionnaire

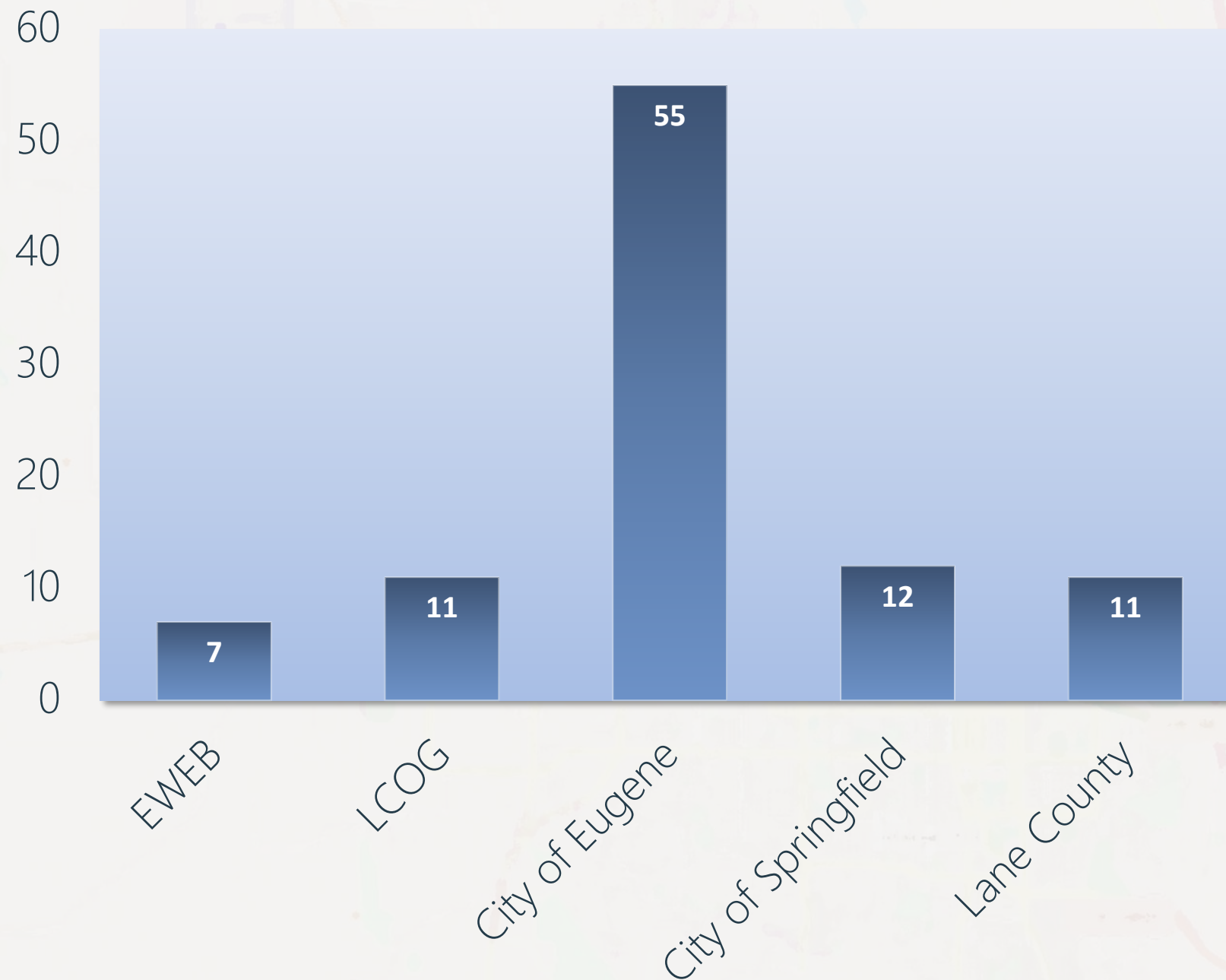
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respondents per Cooperative Partnership Agreement (CPA)



questionnaire

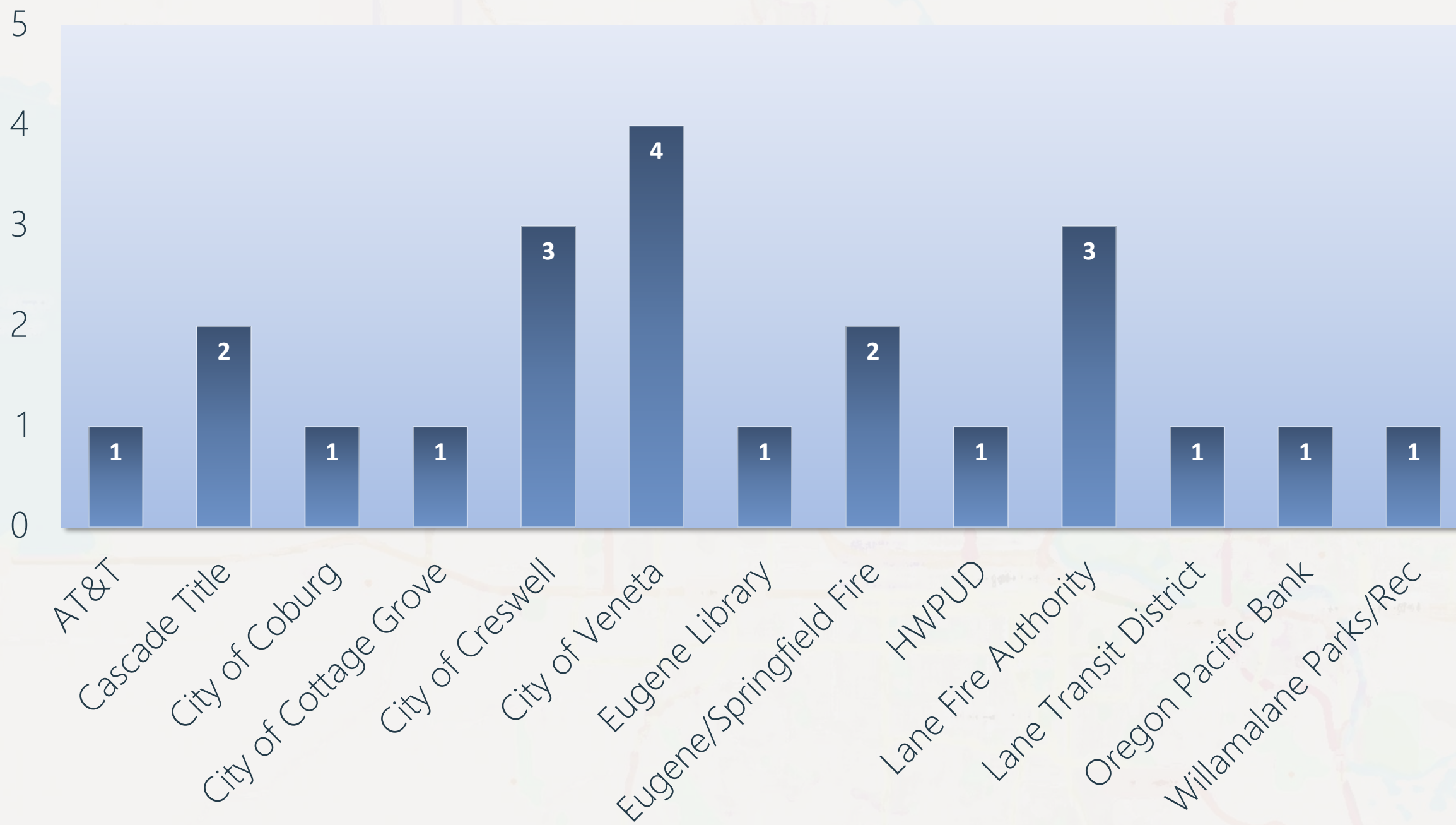
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respondents per LCOG member or subscriber agency



questionnaire \\ personal

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how respondents rated their...

\\ familiarity with GIS systems and services

6.5

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\\ satisfaction with existing regional GIS offerings

7

\\ level of GIS expertise

6

out of 10
overall average

questionnaire \ data

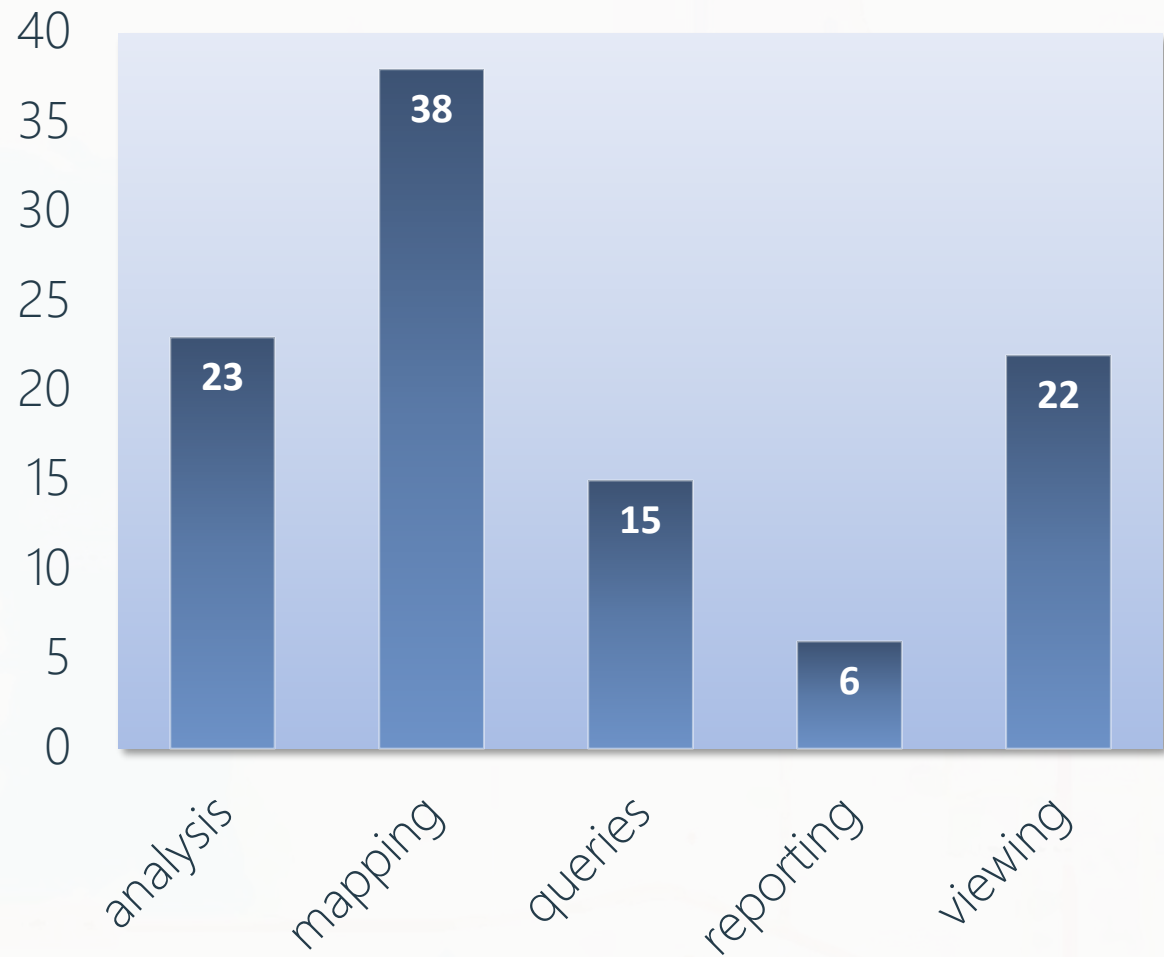
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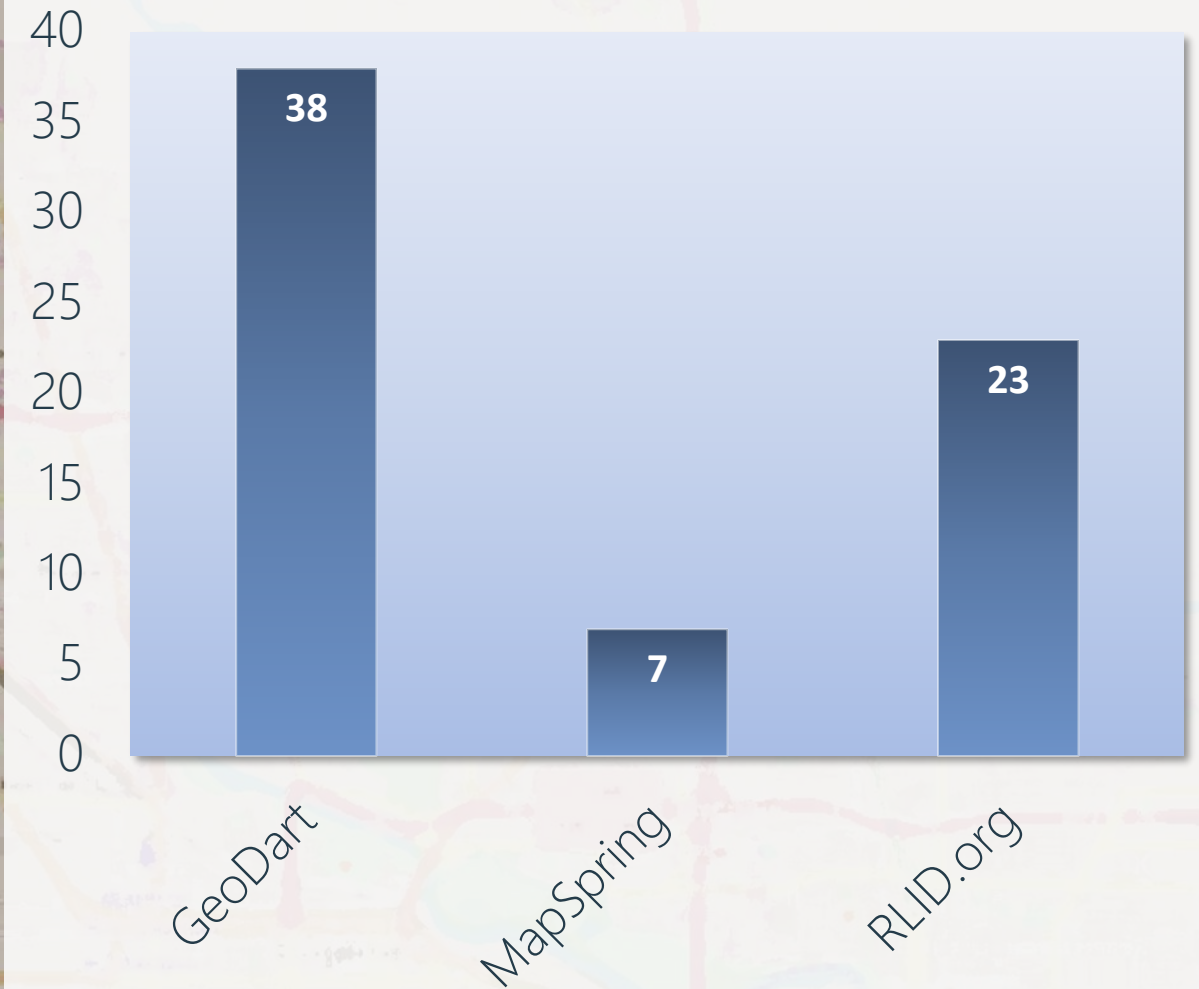
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most common uses per respondent



most used legacy software per respondent



"other" specified:

- developing mapping applications
- managing SQL server
- supporting local governments
- all of the above (8)
- web maps and apps for parks/rec
- maintaining inventories
- locating infrastructure/assess

"other" specified:

- Lane County mapping app (2)
- Lane County internal network
- direct access to RLID geodatabase (5)

questionnaire \ data

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ever access RLID geodatabase?

"yes" specified:

- develop/manage backend (2)
- detailed info on tax lots (2)
- deeds and property info (2)
- queries and analysis
- property search
- PSAP data
- roads
- regional datasets
- importing data to ArcGIS pro
- Batch extracts
- network analysis



■ Yes ■ No

questionnaire \ data

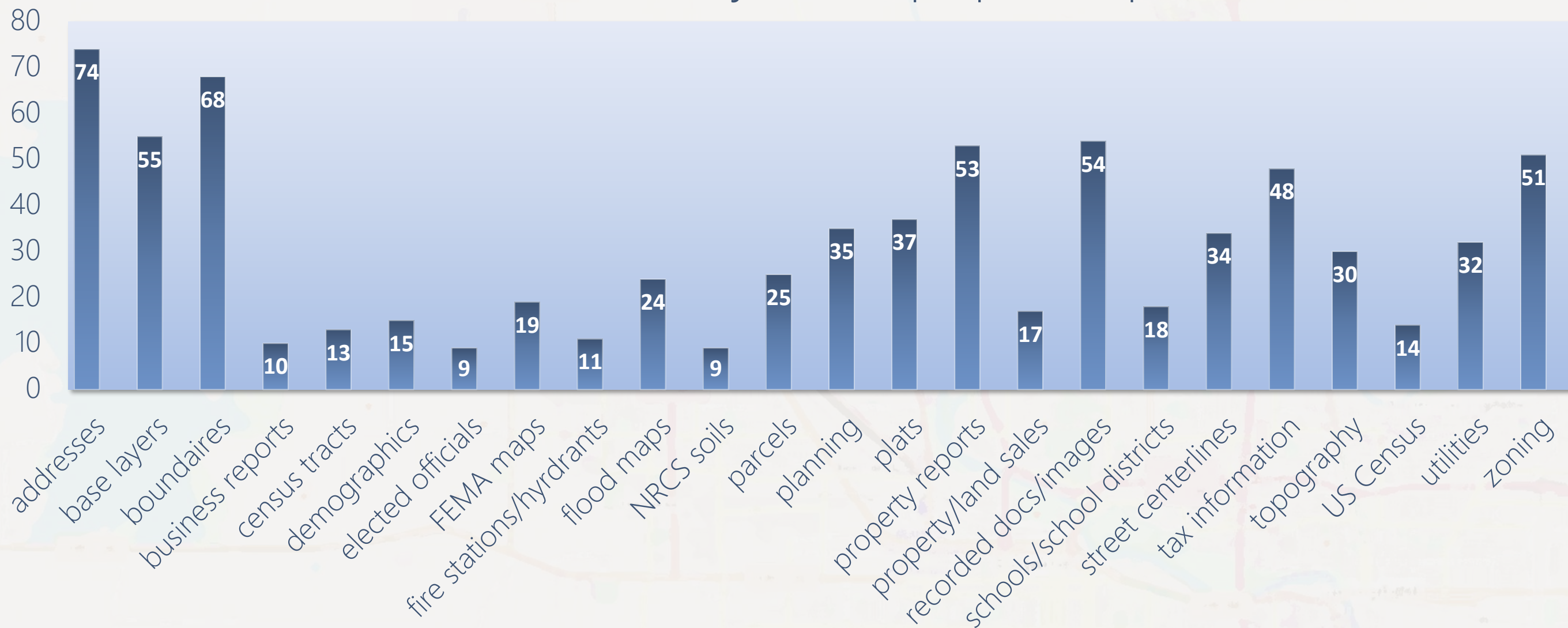
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most used datasets/layers/maps per respondent...



"other" specified:

- deeds & records
- tax maps
- natural resources (geodart) (2)
- historic streetcar rails
- ROW mask
- POS data (geodart)
- aerial photos (geodart) (2)
- environmental (geodart) (2)
- street classification
- projects
- vegetation (internal)
- parks data (geodart)
- storm/waste water (3)
- historical data
- assessor QTR sections

questionnaire \ data

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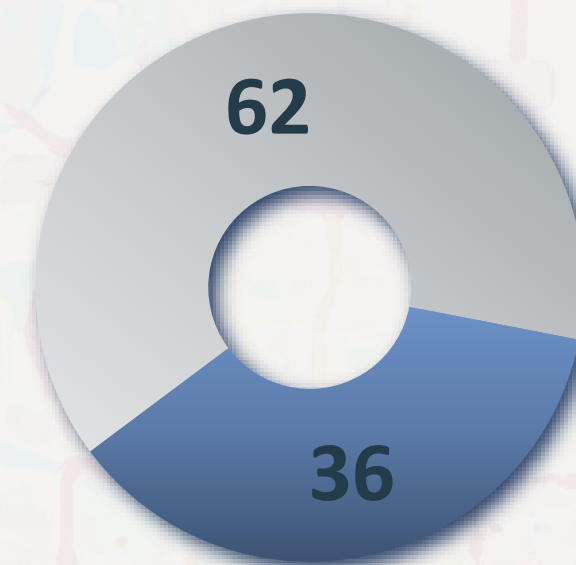
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any inaccurate or incomplete data?

"yes" specified:

- seismic info
- aerial photos (2)
- creeks, streams
- tax lot history (4)
- tax/parcels (3)
- topography
- easements (3)
- building footprints
- zoning (2)
- wastewater system (2)
- jurisdictional boundaries
- addresses (3)
- utilities
- fire hydrants
- buildable lands
- square footage



■ Yes ■ No

questionnaire \ data

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any missing or unavailable data?

"yes" specified:

- hydrography/hydrology (2)
- farmland protection soils
- hazardous materials
- EPA/DEQ brownfields (2)
- social services
- Google Earth aerials (2)
- parks/rec specific layers (4)
- transit routes and stops (2)
- boundary change details
- utility infrastructure
- storm/waste water (2)
- state and federal regulations
- IRIS & RAPTOR emergency (2)
- project specific demographics
- Springfield asset attributes
- employment
- Eugene street trees
- historic data
- scanned connection cards
- special districts
- medic first-in areas



■ Yes

■ No

questionnaire \ data

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how respondents rated the...

\ accuracy and reliability of existing data

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\ accessibility of systems, services and data

7

out of 10
overall average

questionnaire \ software

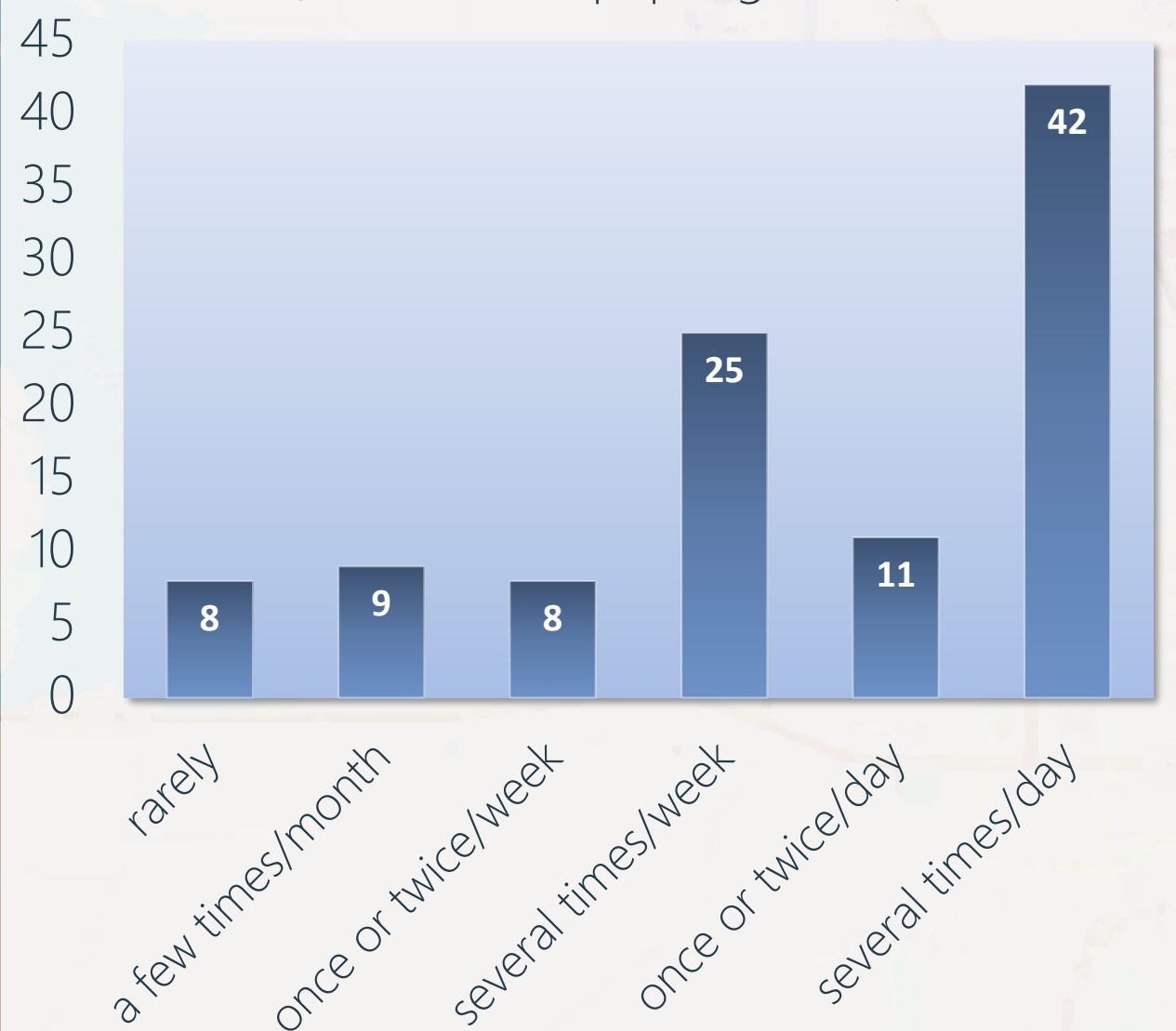
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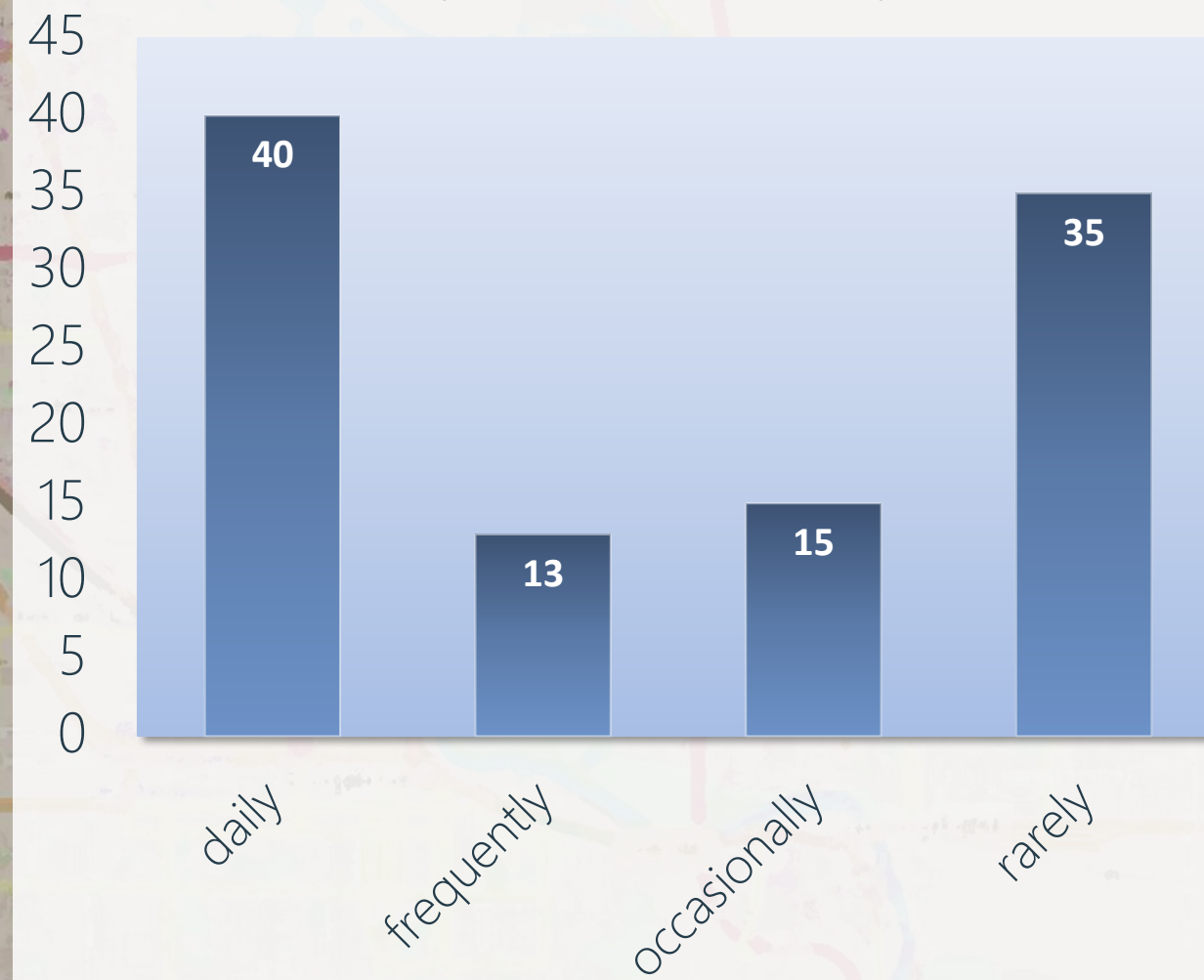
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frequency of usage per respondent:
(GeoDart, MapSpring, RLID)



frequency of usage per respondent:
(other GIS software)



questionnaire \ software

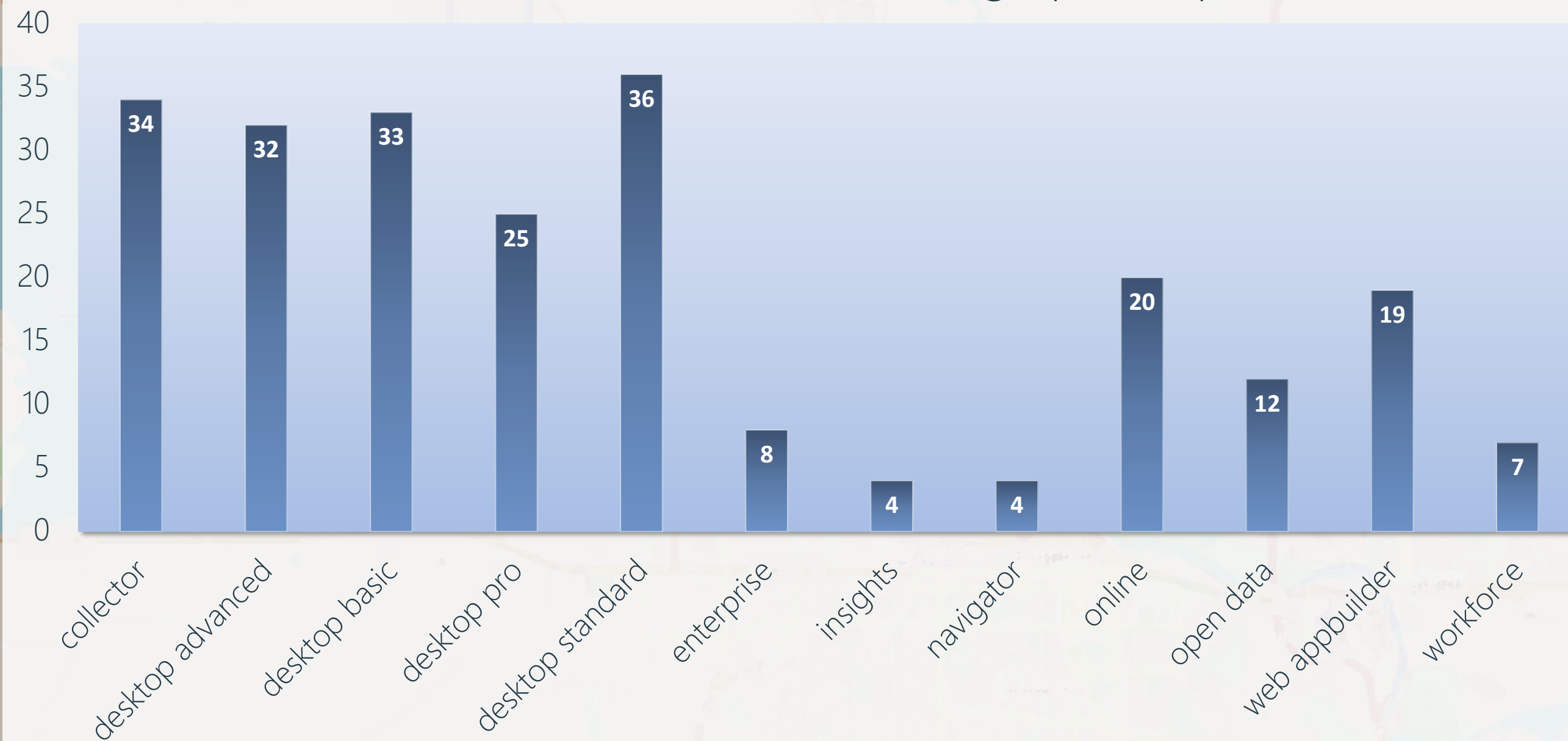
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ArcGIS software usage per respondent



questionnaire \ software

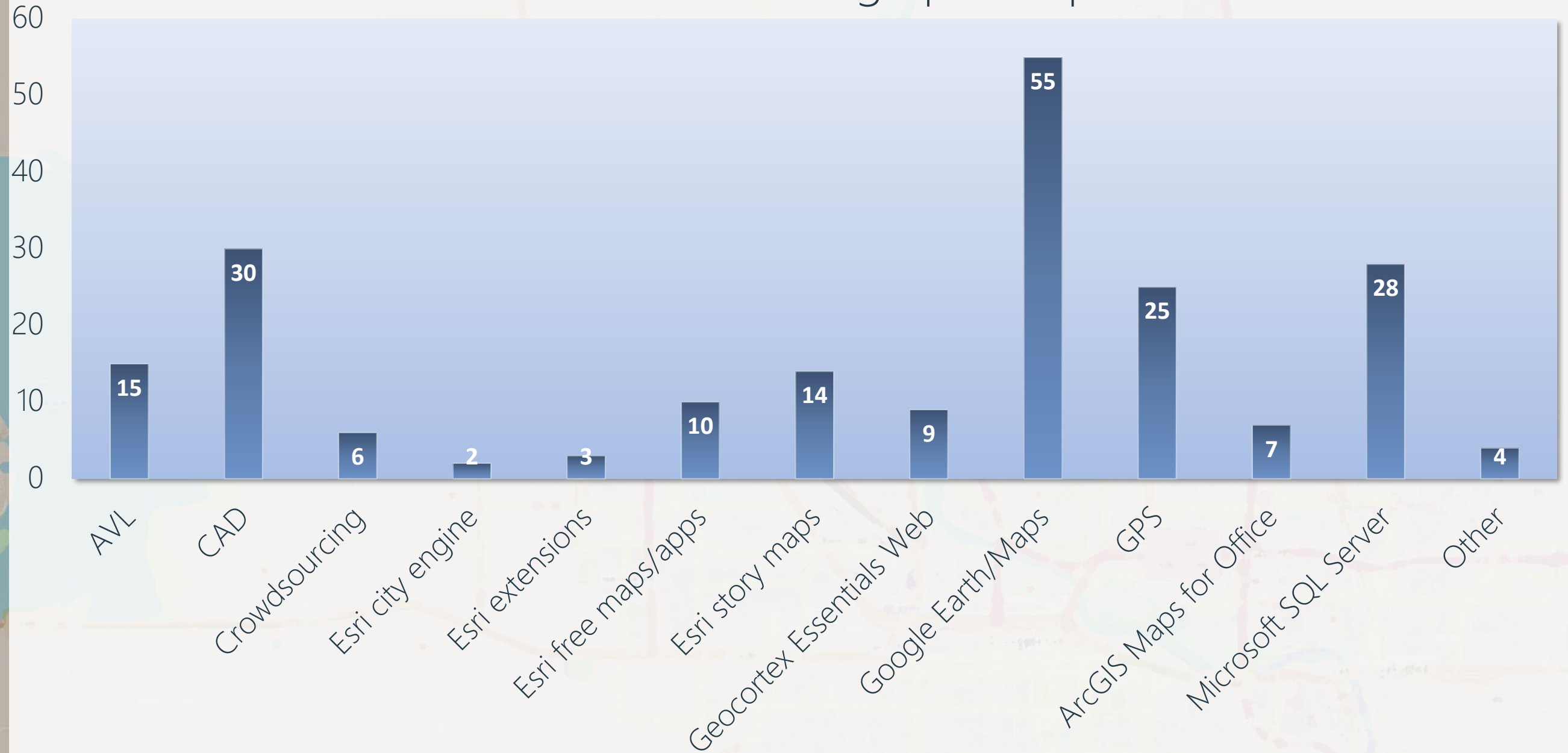
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miscellaneous software usage per respondent...



"other" specified:

- Network Analyst (5)
- Spatial Analysis (5)
- 3D Analyst (2)
- Federal/state web maps
- Esri Javascript API
- Drone2Map
- Publisher/ArcReader
- Survey123
- Operations dashboard
- ArcGIS Solutions
- openstreetmap.org
- QGIS
- Mapbox
- Tableau
- Cartoviewer

questionnaire \ governance

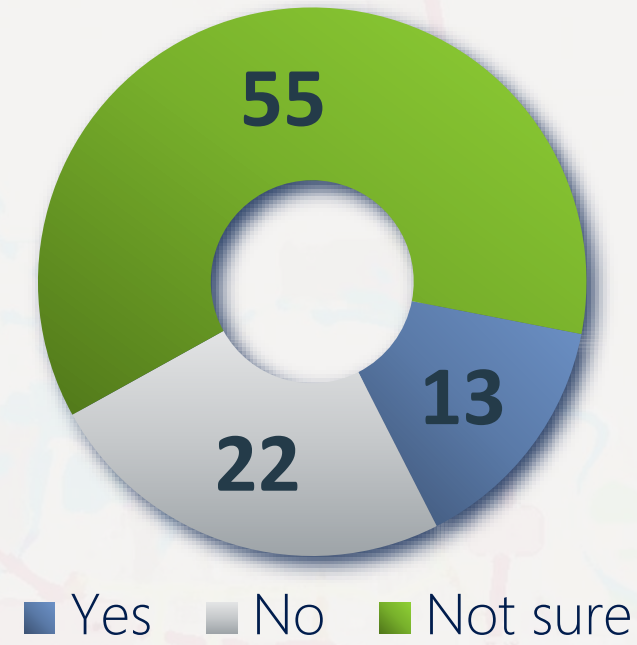
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performance indicators or metrics?

"yes" specified:

- list and verify desired outcomes
- monitor use of data layers and GIS apps
- service desk tracks requests
- monitor number of trainings
- monitor annual GIS priorities



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GIS work plan review periodically?

"yes" specified:

- CPA work plan review annually
- Springfield work plan annually
- PW work plan review annually
- GIS coordinators review annually



questionnaire \ governance

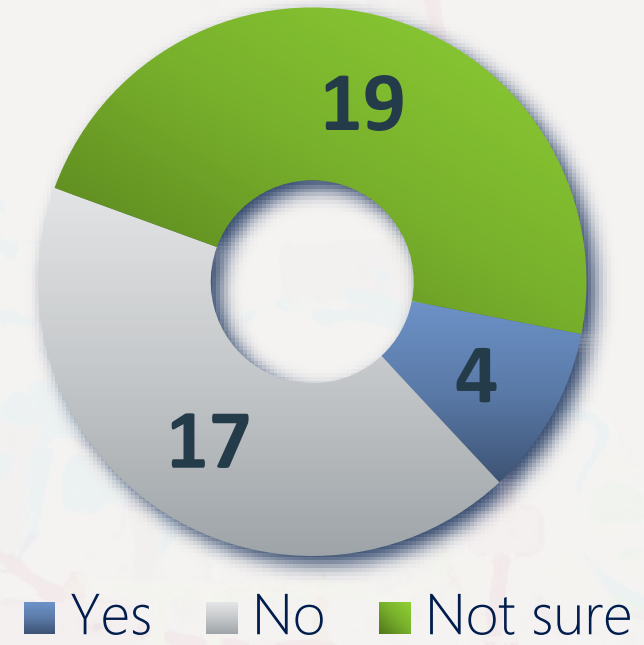
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any service level agreements?

"yes" specified:

- Planning division (maybe)
- City of Eugene (maybe)
- LCOG and Planning



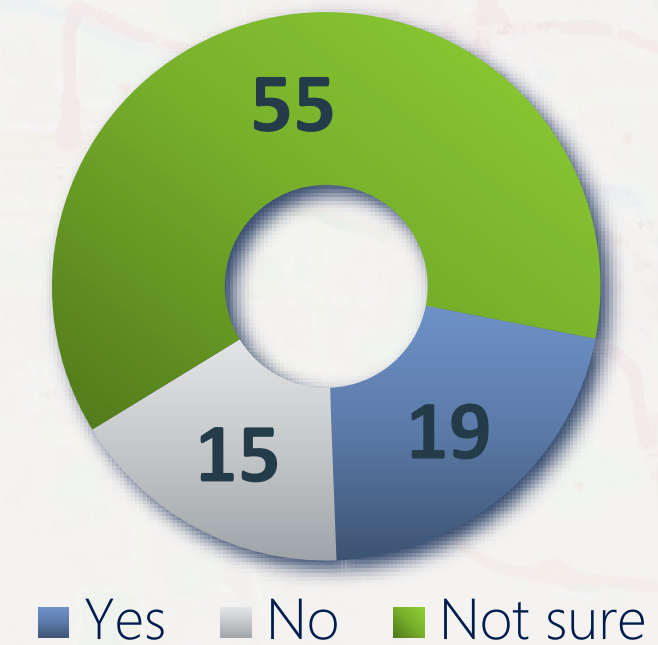
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policies, mandates, BPs, SOPs?

"yes" specified:

- data maintenance procedures
- AGOL best practices
- data distribution procedures and restrictions
- update schedules of certain data layers



questionnaire \ governance

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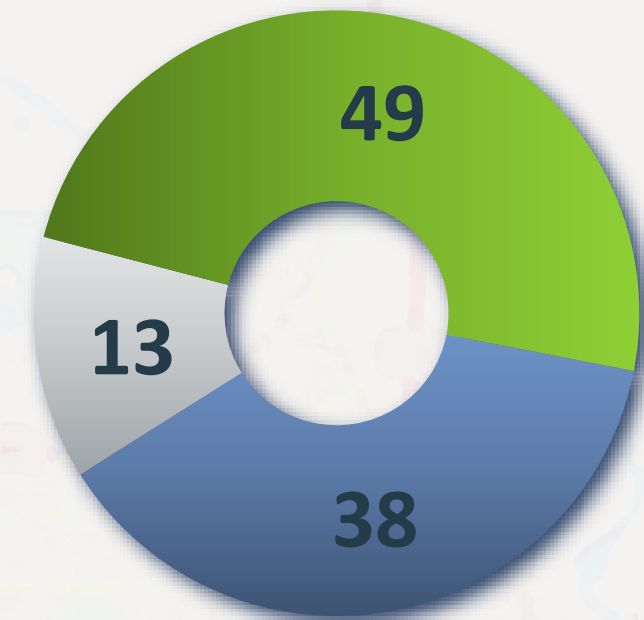
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clear lines of responsibility?

"yes" specified:

- identified data custodian roles
- county responsible for parcel mapping
- LCOG responsibility for shared boundary overlays
- clearly defined within Springfield
- IGA with Lane County for data maintenance and map generation
- CoE PWE specifies processes for Eugene City



“ It would be helpful if the responsibilities for managing GIS data (and a comprehensive list/chart of layers and coverage) were developed and shared among CPA agencies. ”

questionnaire \ governance

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how respondents rated the...

\ level of collaboration between agencies

6

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\ effectiveness of current governance model

6

out of 10
overall average

questionnaire \ governance

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how respondents rated the...

\ integration of GIS into agency procedures

6

\ partnership's facilitation of knowledge transfer

7

\ integration of GIS alongside other systems

6

out of 10
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questionnaire \ procedures

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any overlap of data storage/maintenance?

"yes" specified:

- tax lot data
- zoning layer (3)
- numerous write-offs between agencies
- uncodified plans for aggregation pipelines
- parcels created by city then modified by county
- easements, streets, plan designations
- city limits (2)
- imagery



“Some cities maintain their own city limits and/or zoning and do not always communicate changes to LCOG so data can occasionally get out of sync.”

questionnaire \ procedures

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any overlap of GIS responsibilities?

"yes" specified:

- tax lots (2) and deed mapping
- boundary changes
- software/data procurement
- maintaining large imagery sets

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“ need clear lines of who does what and decentralized ”

“ Yes, but minor instances, far surpassed by benefits ”

“ City of Eugene needs to have a more centralized GIS Team ”

“ To say that there is waste and overlap would be a gross understatement ”

questionnaire \ knowledge transfer

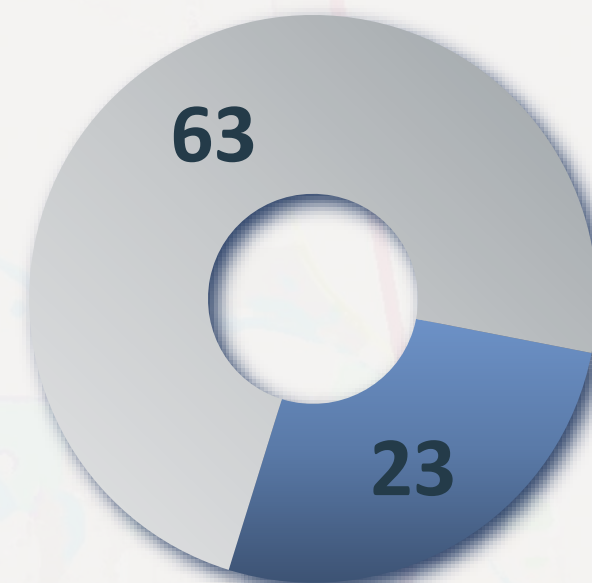
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participated in LCOG training for RLID?

"yes" specified:

- new RLID maps
- map basic, one-on-one training
- initial introduction long ago
- upgrade to features (3)
- technical software training



■ Yes ■ No

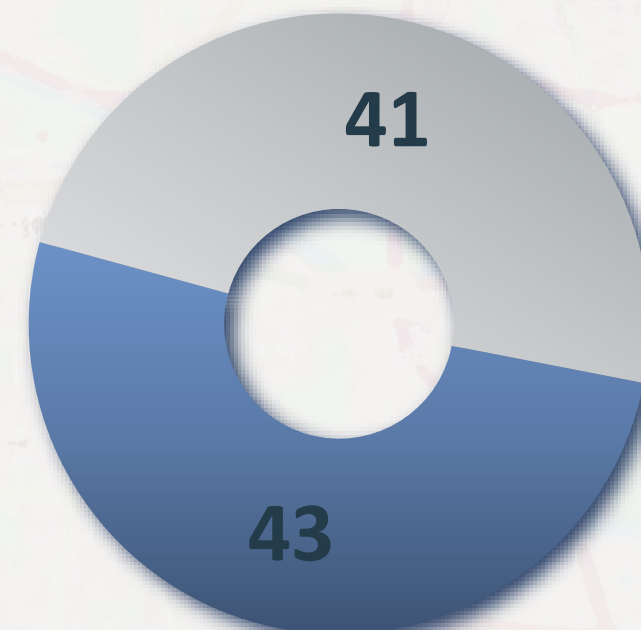
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any outside training for GIS in general?

"yes" specified:

- Python programming (LCOG)
- ArcGIS Pro customization (LCOG)
- Esri workshops (3)
- Esri conferences (2)
- Pictometry Connect (3) (LCOG)
- GeoDart (Eugene)
- Autodesk, Oracle
- Urisa conference



■ Yes ■ No

questionnaire \ knowledge transfer

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ever received tech support from LCOG?

"yes" specified:

- mapping
- ArcGIS SDE
- Python
- server issues
- LIDAR analysis
- Buildable Lands Inventory project
- accessing data (3)
- correcting data
- Data Warehouse project
- ArcGIS licensing
- versioning
- GeoDart (2)
- application troubleshooting

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“It's not great. Slow response”

“LCOG technical support is consistently excellent”

questionnaire \ \ infrastructure

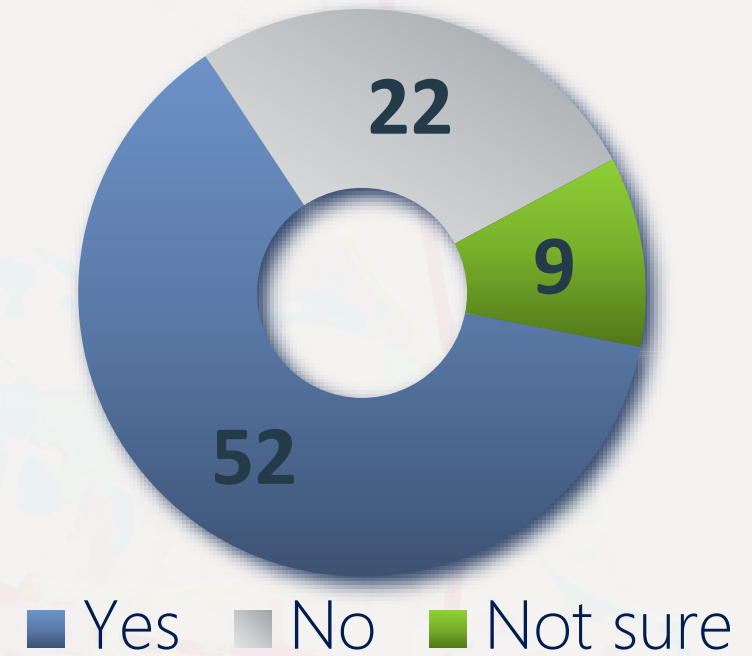
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can you access GIS data 24/7?

"no" specified:

- Only downtime due to service or updates
- only at office workstation (2)
- limited shared licenses (2)



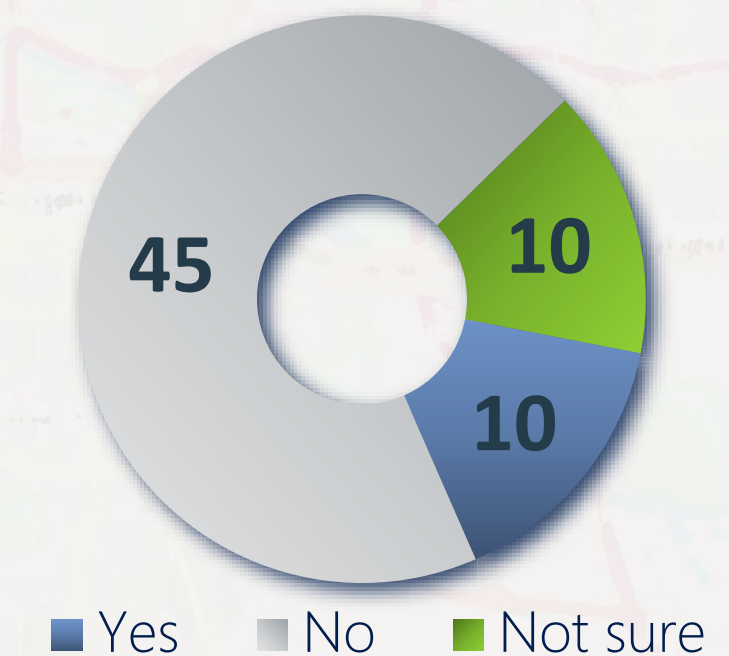
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any issues with data storage capacity?

"yes" specified:

- limited server space
- LCOG/CPA does not have a comprehensive data or backup plan that accounts for cold storage of items
- imagery and LIDAR point clouds becoming large
- capacity limits historical data



questionnaire \ \ infrastructure

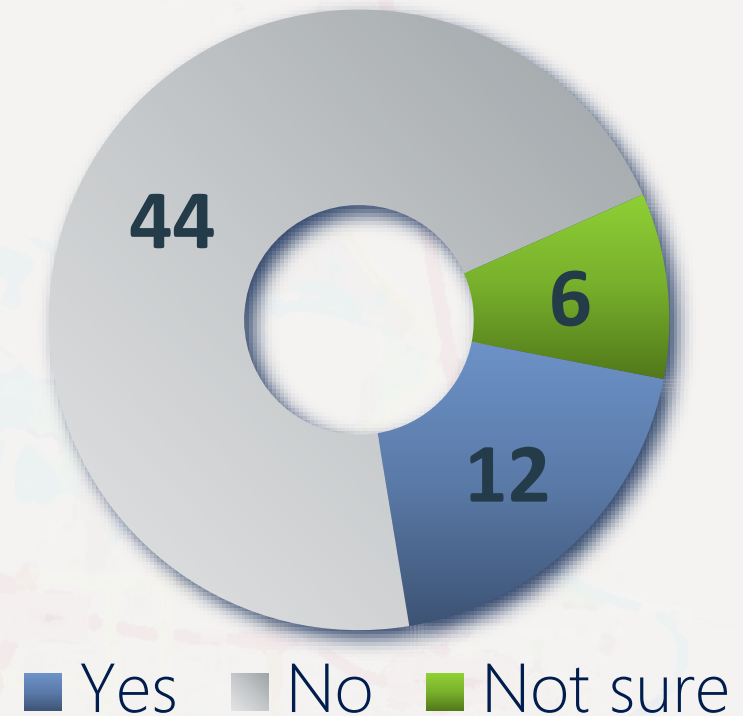
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any issues with network connectivity?

"yes" specified:

- slow Wi-Fi, limited cell towers
- Network could be faster
- Concerned about connectivity impact from recent domain sharing changes
- License availability
- no VPN access
- GeoDart sometimes slow
- some servers not accessible

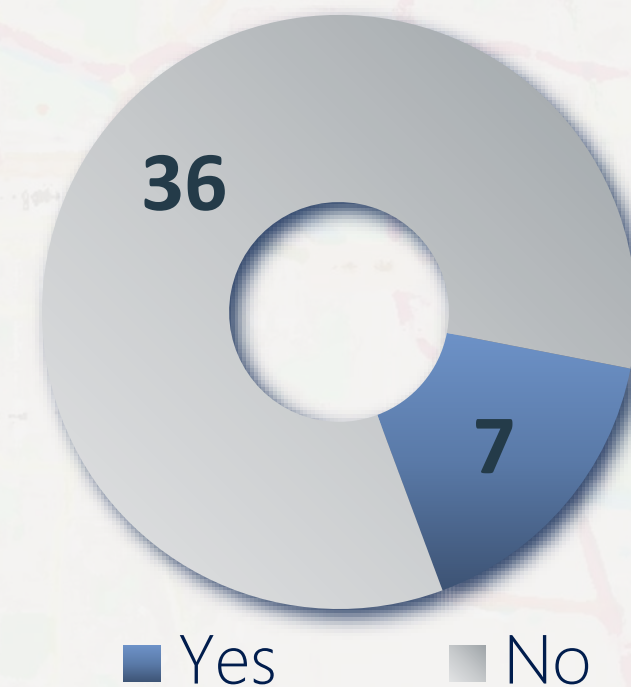
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access GIS data with mobile device?

"yes" specified:

- quick checks aware from work station
- testing and user support (phone and tablet)
- web maps
- field research – reference points and property boundaries.



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STEP

3

Kick-Off Workshop and
Technology Seminar

LANE COUNCIL OF GOVERNMENTS

CPA Restructuring Project

OREGON



————— phase 1 —————

**Assessing the partnership
as it stands today**



objective

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phase 1

duration

- | | | |
|-------------------------------------|---|-----------------|
| <input checked="" type="checkbox"/> | 1. stakeholder and partner research | May 18 – Jun 1 |
| <input checked="" type="checkbox"/> | 2. stakeholder questionnaire | Jun 12 – Jun 26 |
| <input type="checkbox"/> | 3. project kickoff meeting | Today |
| <input type="checkbox"/> | 4. stakeholder interviews | Aug 24 – Sep 24 |
| <input type="checkbox"/> | 5. multi-agency coordinated work sessions | Sep 28 – Oct 26 |
| <input type="checkbox"/> | 6. phase 1 wrap-up presentation/report | Oct 26 – Jan 18 |

(2019)

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project kickoff

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Objective

- ! To address all components of the project including the scope of work, the key pillars of GIS sustainability, and relevant examples of other regional organizations.

\\ open to all stakeholder tiers

\\ introduction of GTG team members

\\ software demonstration during the technology seminar

\\ chance to answer any questions

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City of Nanaimo, ON



City of Simi Valley, CA



City of Roswell, GA



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STEP 4 GIS Stakeholder/
Partner Interviews

LANE COUNCIL OF GOVERNMENTS
CPA Restructuring Project
OREGON



————— phase 1 —————
**Assessing the partnership
as it stands today**



objective

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phase 1

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| <input checked="" type="checkbox"/> | 1. stakeholder and partner research | May 18 – Jun 1 |
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| <input type="checkbox"/> | 6. phase 1 wrap-up presentation/report | Oct 26 – Jan 18 |

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partner/stakeholder interviews

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Objective

! To gather information on existing structure and GIS usage.

\\ tier 1 & tier 2 stakeholders from:

- City of Eugene
- City of Springfield
- Eugene Water and Electric Board
- Lane County
- LCOG

\\ topics to include:

- regional GIS needs
- existing architecture
- future architecture
- centralized services
- shared technologies
- partner interactions
- partner requirements
- GIS sustainability

\\ one to two hours in length

\\ on-site at agency's headquarters

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STEP 5 Multi-Agency Cooperative
GIS Working Sessions

LANE COUNCIL OF GOVERNMENTS

CPA Restructuring Project

OREGON



————— phase 1 —————
**Assessing the partnership
as it stands today**



objective

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| <input checked="" type="checkbox"/> | 1. stakeholder and partner research | May 18 – Jun 1 |
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| <input type="checkbox"/> | 6. phase 1 wrap-up presentation/report | Oct 26 – Jan 18 |

(2019)

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cooperative work sessions

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Objectives

- ! introduce challenges to build strength within the partnership, and share and discuss new and creative ideas

\\ five (5) sessions to be scheduled

\\ open to tier 1 & tier 2 stakeholders

\\ two (2) to three (3) hours in length

\\ onsite at these locations:

- City of Eugene
- City of Springfield
- Eugene Water & Electric Board
- Lane County
- LCOG

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STEP

6

GIS Needs Assessment
Findings Presentation
and Report

LANE COUNCIL OF GOVERNMENTS

CPA Restructuring Project

OREGON



————— phase 1 —————

**Assessing the partnership
as it stands today**



objective

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phase 1

duration

<input checked="" type="checkbox"/>	1. stakeholder and partner research	May 18 – Jun 1
<input checked="" type="checkbox"/>	2. stakeholder questionnaire	Jun 12 – Jun 26
<input checked="" type="checkbox"/>	3. project kickoff meeting	Today
<input type="checkbox"/>	4. stakeholder interviews	Aug 24 – Sep 24
<input type="checkbox"/>	5. multi-agency coordinated work sessions	Sep 28 – Oct 26
<input type="checkbox"/>	6. phase 1 wrap-up presentation/report	Oct 26 – Jan 18 (2019)

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findings presentation & report

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Objective

- ! Provide a comprehensive review of the findings gathered throughout phase 1 including the following metrics:

- \\ benchmarking

- \\ key performance indicators (KPIs)

- \\ SWOT analysis

- \\ comparable multi-jurisdictional models

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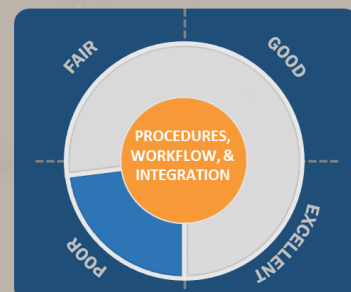
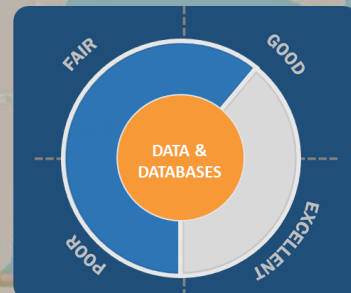
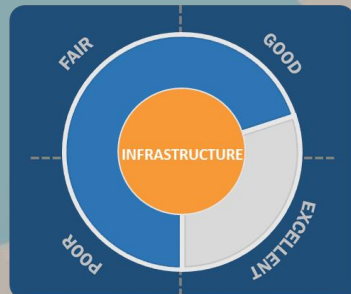
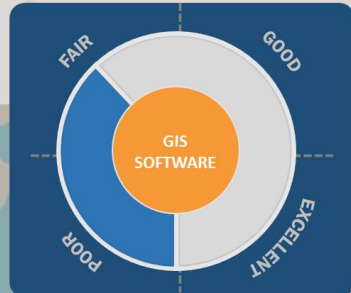
overview \ benchmarking

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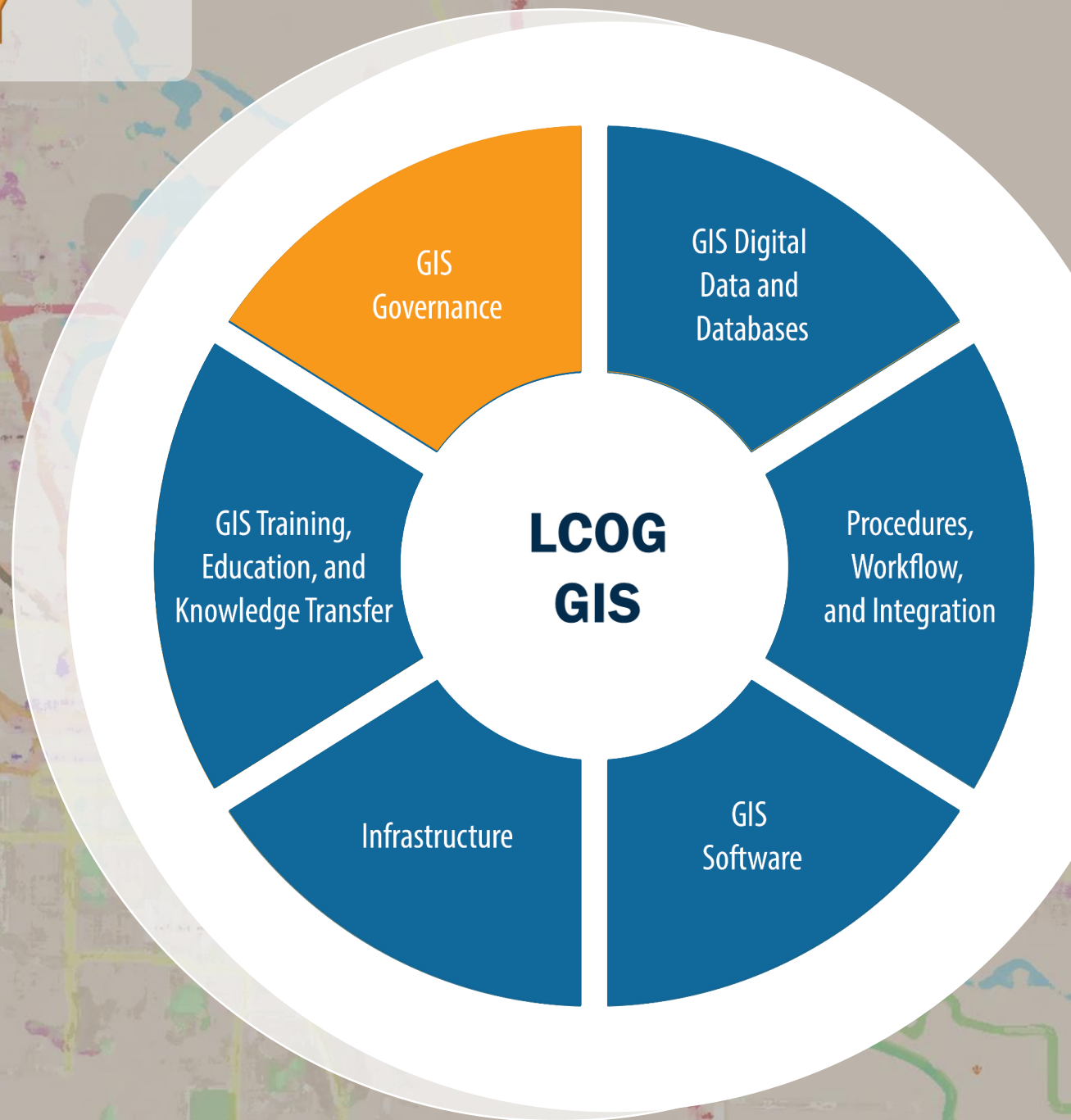
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THE 6 PILLARS OF SUSTAINABILITY

The six main components of the Lane Council of Governments enterprise, sustainable, and enduring GIS.

Benchmarking metrics example



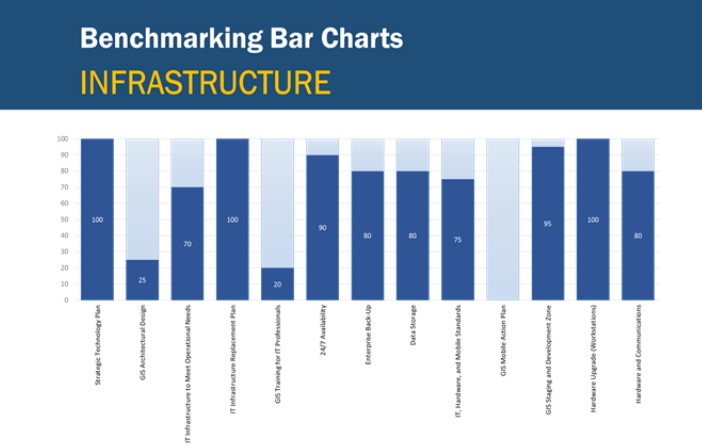
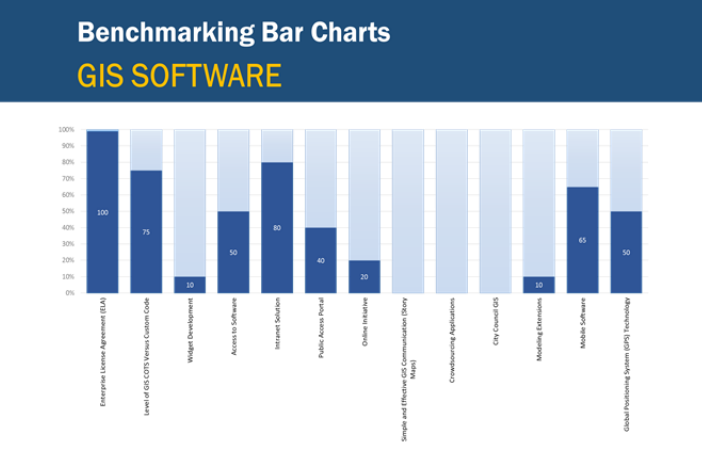
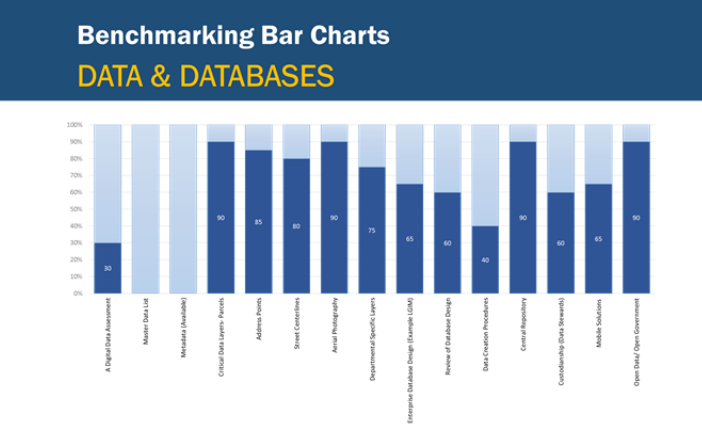
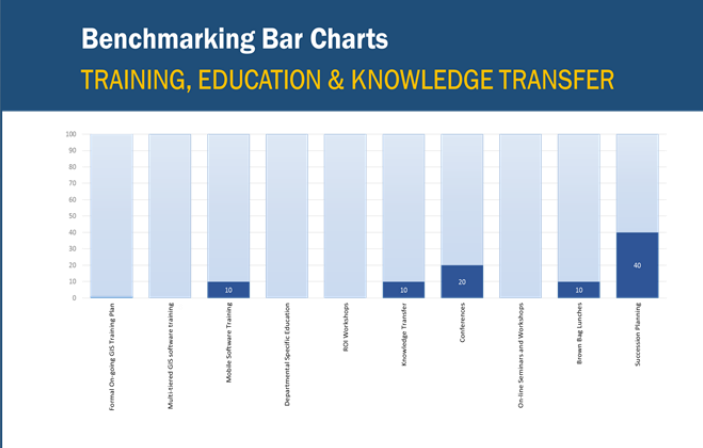
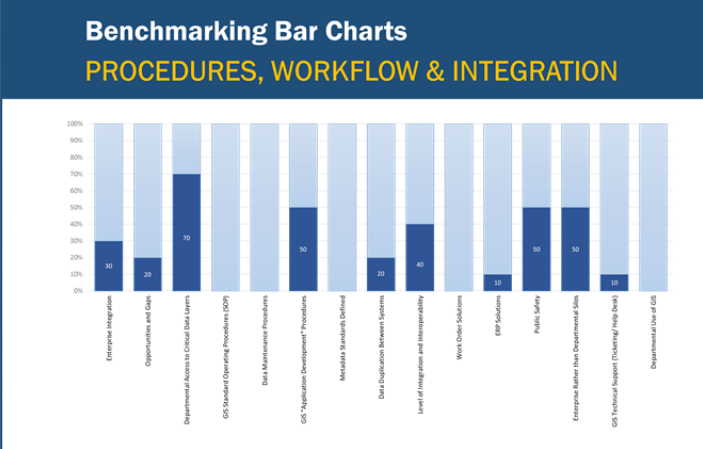
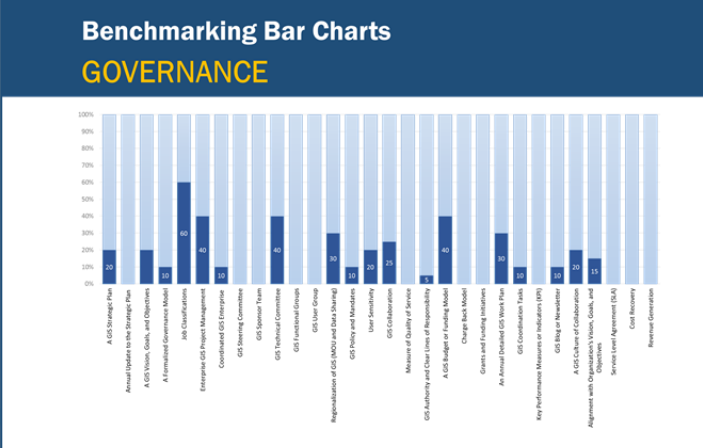
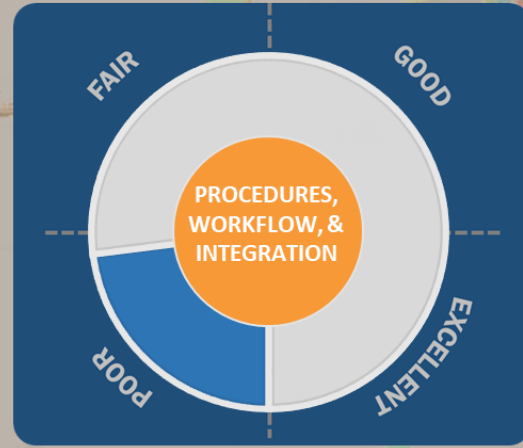
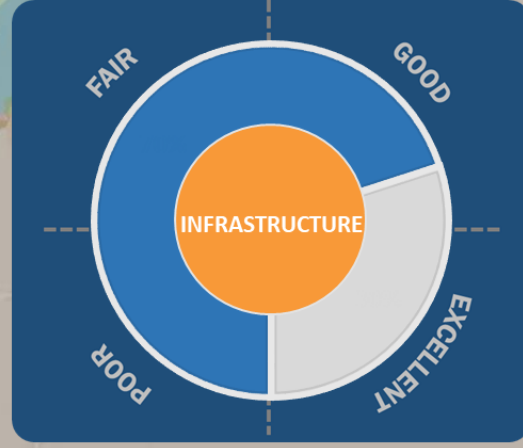
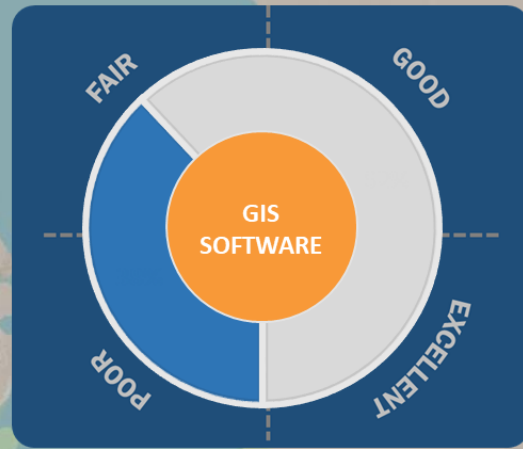
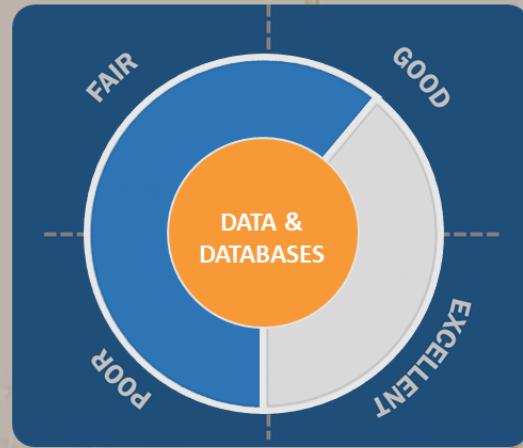
overview \ benchmarking example

PHASE

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STEP

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overview \ KPIs example

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<h2>CITY OF NANAIMO</h2> <p>Develop an enterprise, scalable, sustainable and enduring GIS that promotes effective and innovative use of geospatial technology, supported by good GIS governance and coordination, standards, and on-going training and education.</p>					
<h3>GOALS</h3>					
<p>GOVERNANCE Implement an Optimum GIS Governance Model</p> <p>OBJECTIVE Develop an understandable strategy for the management and effective utilization of GIS with clear lines of responsibility, decision making, and overall governance.</p>	<p>DATA AND DATABASES Design, Build, Update, Collect, and Maintain Reliable and Sustainable GIS Digital Data Layers</p> <p>OBJECTIVE Utilize Esri's Local Government Standardized Models.</p>	<p>PROCEDURES AND WORKFLOW Promote GIS interoperability throughout the organization</p> <p>OBJECTIVE Integrate GIS Functionality with Existing Database Systems, Business Processes, and Workflow.</p>	<p>GIS SOFTWARE Make GIS Software Accessible throughout the Organization, and to the Public and other interested parties</p> <p>OBJECTIVE Deploy a full suite of Esri's GIS software solutions across the enterprise – Desktop, Internet, Intranet, and Mobile.</p>	<p>GIS TRAINING Train, Educate, and Promote Knowledge Transfer for all City Staff</p> <p>OBJECTIVE Improve the GIS knowledge base within each City department. Develop a training, education, and knowledge transfer plan to encourage the effective use of GIS technology.</p>	<p>INFRASTRUCTURE Build and Maintain IT Infrastructure to support an Enterprise, Scalable and Sustainable GIS</p> <p>OBJECTIVE Continually evaluate the IT architecture to support enterprise GIS growth and change.</p>
<h3>GIS NEEDS, TASKS, & OBJECTIVES</h3>					
<p>GOVERNANCE</p>	<p>DATA AND DATABASES</p>	<p>PROCEDURES AND WORKFLOW</p>	<p>GIS SOFTWARE</p>	<p>GIS TRAINING</p>	<p>INFRASTRUCTURE</p>
<p>Task 1: Create a GIS Technology Plan A sound GIS Technology Implementation Plan (GIS TIP) provides the game plan for the City's development of a successful relationship with geospatial technology.</p> <p>Task 2: Annually update the GIS Technology Plan The Technology Plan should be updated annually. The City's roles, vision, and functions constantly evolve. The Technology Plan should be updated to stay relevant to Nanaimo's vision and the practical aspects of implementation.</p> <p>Task 3: Develop a GIS vision, goals, and objectives The larger vision of the City must be broken down into concrete goals. The vision, goals, and objectives of GIS technology must align with the City's vision and have measurable objectives.</p> <p>Task 4: Develop a formalized governance model The term governance model refers to the constellation of relationships between individuals and departments within the City. A governance model lays out lines of responsibility and the hierarchy of decision making power within the City. These lines connect executives, managers, and staff, or more broadly the stakeholders. A stakeholder is any individual directly affected by the City's activities. Formalizing a governance model allows the City to maximize accountability and efficiency.</p>	<p>Task 1: Perform a digital data assessment and review A digital data assessment examines the completion and breadth of the City's existing data layers. It evaluates the accuracy, completeness, and overall health of the existing digital data layers within the City. Once the data are assembled, gaps and weaknesses are identified and subsequently improved.</p> <ul style="list-style-type: none"> Staff in Community Development and Fire rescue noted a need to enhance the address layer to include multi-units such as strata, duplexes, and strip malls. <p>Task 2: Create and maintain a Master Data List The Master Data List (MDL) enumerates all of the data sets that the City needs for enterprise GIS implementation. The various data sets should be detailed by type and source, and assessed in terms of their quantities, accessibility, and formats.</p> <p>Task 3: Metadata Metadata describes the collective characteristics of data. In short, metadata are data about data. Metadata details how, when, and where data has created or collected its documents scale, accuracy, resolution and other properties.</p>	<p>Task 1: Develop and maintain enterprise integration Enterprise integration describes the process whereby smaller disparate systems are integrated into the corporate initiative. The City has some enterprise integration, but could benefit from expansion.</p> <p>Task 2: Identify opportunities and gaps Gaps in the enterprise and integrated GIS solution need to be identified and documented. It could include public safety data, permitting data, work order data, or crowdsourcing information. Opportunities are those databases that can effectively be incorporated into the enterprise GIS initiative.</p> <p>Task 3: Create GIS standard operating procedures Standard operating procedures (SOPs) are the City's formally ratified blueprint for actions to be taken in pursuit of a desired objective. They are step by step, formulaic, and repeatable. In the geospatial context, SOPs prevent redundancy in data compilation and unnecessary effort. Adoption of SOPs also decreases organizational liability.</p> <ul style="list-style-type: none"> Engineering staff needs to develop SOPs for data submission, and conversion between CAD and GIS data. 	<p>Task 1: Promote GIS Widget development A widget is a term for a small software program that augments the functionality of a larger software program. GIS widgets provide a way to customize applications in accordance with the specific needs and circumstances of the City.</p> <ul style="list-style-type: none"> Community Development staff identified a need for an operational dashboard to assist in the maintenance of the City's tree and forestry layer. Emergency Management staff need a common operational picture and dashboard developed to allow them to manage and track assets and activity during an emergency. Parks and Recreation Staff would need a dashboard developed to properly track and maintain assets. The Capital Improvement Projects dashboard could be developed for Engineering and Public Works. A Public Works-centric dashboard would allow staff to monitor day to day operations. <p>Task 2: Improve access to software Access to software describes who can interact with what software, and to what extent. The objective is to evaluate how much access there is to GIS software within the City. While the City's users all have access to their software, opportunities exist for improving the way in which GIS data is made available to the departments.</p>	<p>Task 1: Develop a formal ongoing GIS training plan A formal ongoing GIS training plan is a ratified outline of steps, schedules, and costs for continuing to train the City's employees. It is important to have an ongoing training plan, considering that GIS is a rapidly evolving technology, and organizational needs are ever changing.</p> <ul style="list-style-type: none"> All users will require training to ensure optimization of GIS tools. <p>Task 2: Conduct multi-tiered GIS software training The formal training plan must include multi-tiered GIS software training using a standardized process for training employees in the use of GIS technology.</p> <p>Task 3: Conduct mobile software training Mobile software training is the process of teaching users how to engage with GIS technology on their mobile device. The formal training plan must include mobile software training.</p> <p>Task 4: Conduct departmental-specific education Departmental-specific education provides specialized training procedures according to a department's specific needs. The City should ensure that all departmental GIS users have the appropriate training to carry out the GIS functions necessary to enable them to do their job.</p>	<p>Task 1: GIS architectural design GIS architectural design is the plan that addresses GIS software technology, capacity performance, and IT infrastructure including hardware, network communications, software architecture, enterprise security, backup, platform performance, and data administration.</p> <p>Task 2: GIS training for IT professionals In order for IT professionals to assist the City with many GIS activities including but not limited to crowdsourcing or tech support, they need a proficiency in GIS technologies.</p> <p>Task 3: GIS mobile action plan A mobile action plan is an outline of the tactics that the City will deploy in order to increase GIS accessibility on tablets and smartphones. The City should deploy a mobile action plan that reflects the current GIS and IT environment.</p>

overview \ SWOT analysis

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SWOT ANALYSIS

STRENGTHS

What advantages do you have? What do you do better? What unique resources do you have access to?

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STRENGTHS

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WEAKNESSES

WEAKNESSES

What good opportunities can you spot? What are some interesting trends? Are there any changes population profiles, lifestyles, etc.?

OPPORTUNITIES

What can you improve? What can you avoid? What factors prevent sales? Which employees need improvement?

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OPPORTUNITIES

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THREATS

THREATS

What obstacles do you face? What are your competitors doing? Is GIS technology threatening your position?

comparable multi-jurisdictional models

12 SHARED COLLABORATIVE GIS SYSTEMS

- City of Vancouver and Clark County, WA
- Columbus Consolidated Government, GA
- Athens-Clarke County, GA
- City of Casper and Natrona County, WY
- City of Edina and LOGIS, MN
- City of Winston-Salem and Forsyth County, NC
- Orange County and Municipalities, CA
- City of Eagan and LOGIS, MN
- Gwinnett County and Municipalities, GA
- Rome-Floyd County, GA
- San Mateo County, CA
- Louisville/Jefferson County Information Consortium (LOJIC) and Louisville/Jefferson County, KY

Additional Organizations Researched:

- Leon County and Tallahassee, FL
- San Diego County and City, CA
- Knox County and Knoxville Utilities and City, TN
- Mario County and Indianapolis, IN
- DeKalb County and Auburn, IN
- Champaign County Consortium, IL
- McLean County, IL Regional GIS
- Cheyenne- Laramie County Cooperative GIS

KEY FACTORS

- Population
- Budget
- Services
- Software

EXAMPLES

- City of Edina and LOGIS
- Gwinnett County and Municipalities
- Louisville-Jefferson County and LOJIC
- City of Vancouver and Clark County

challenges of multi-agency GIS

Organization	Politics	Funding	Participation of Partner Agency (do-it-themselves)	Architecture Data Sharing	Software Licensing	Cost	Governance Model	Integration and Interoperability	Level of Expertise in Participating Agencies
City of Vancouver and Clark County, WA	✓	✓		✓	✓	✓	✓	✓	✓
Columbus Consolidated Government, GA	✓	✓	✓	✓	✓	✓	✓	✓	✓
Athens-Clarke County, GA	✓	✓	✓	✓	✓	✓	✓	✓	✓
City of Casper and Natrona County, WY	✓	✓			✓				
City of Edina and LOGIS, MN		✓	✓	✓	✓	✓		✓	✓
City of Winston-Salem and Forsyth County, NC	✓		✓			✓			✓
Orange County and Municipalities, CA	✓	✓	✓	✓	✓	✓	✓	✓	✓
City of Eagan and LOGIS, MN		✓	✓	✓	✓	✓		✓	✓
Gwinnett County and Municipalities, GA		✓	✓	✓	✓	✓			✓
Rome-Floyd County, GA	✓	✓		✓					
San Mateo County, CA	✓	✓	✓				✓		✓
Louisville/Jefferson County and LOJIC, KY	✓	✓		✓	✓	✓	✓	✓	✓

tenure of recognized regional GIS programs

respondent organization	GIS program name	city/state location	tenure of program
Milwaukee County (WI)	Milwaukee County Automated Mapping and Land Information System (MCAMLIS)	Milwaukee, WI	9
Pulaski Area (AR) GIS (PAgis)	Pulaski Area Geographic Information System (PAgis)	Little Rock, AR	26
City of Oshkosh (WI)	not applicable	Oshkosh, WI	20
Muscatine (IA) Area Geographic Information Consortium (MAGIC)	Muscatine (IA) Area Geographic Information Consortium (MAGIC)	Muscatine, IA	14
Atlantic County (NJ) Office of GIS	Atlantic County Office of GIS	Northfield, NJ	17
Clark County (KY) Consortium for GIS	Clark County Consortium of Geographic Information Systems	Winchester, KY	17
Southwestern Pennsylvania Commission	not applicable	Pittsburgh, PA	21
Washington County (MD)	not applicable	Hagerstown, MD	8
San Diego County (CA)	San Diego Geographic Information Source (SanGIS)	San Diego, CA	30
City of Hayden, ID	Kootenai County GIS, North Idaho Regional Resource Center, Idaho Geospatial Council	Hayden, ID	15
Oregon Metro	Regional Land Information System (RLIS)	Portland, OR	25

From: *Croswell-Schulte Information Technology Consultants*

National Survey of Multi-Organizational GIS Programs, February 2015

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tenure of recognized regional GIS programs

respondent organization	GIS program name	city/state location	tenure of program
City of Phoenix, AZ	not applicable	Phoenix, AZ	20
County of Allegheny (PA)	not applicable	Pittsburgh, PA	14
Lane Council of Governments (LCOG)	Regional Land Information Database (RLID)	Eugene, OR	40
Johnson County (KS)	AIMS (Automated Information Mapping System)	Olathe, KS	28
Nashville Davidson County (TN)	Metro GIS	Nashville, TN	18
Metro GIS (Twin Cities, MN)	Metro GIS	St Paul, MN	18
Arrowhead Regional Development Commission (MN)	North Shore GIS Consortium	Duluth, MN	5
Knoxville Knox County KUB GIS (KGIS)	Knoxville Knox County Knoxville Utilities Board (KUB) GIS (KGIS)	Knoxville TN	29
Allen County (IN)	iMap Consortium	Fort Wayne, IN	5
Palm Beach County (FL)	Countywide GIS (CWGIS)	West Palm Beach, FL	20
Planning and Development Services of Kenton County (KY)	Land Information of Northern Kentucky GIS or LinkGIS	Fort Mitchell, KY	28

From: Croswell-Schulte Information Technology Consultants

National Survey of Multi-Organizational GIS Programs, February 2015

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tenure of recognized regional GIS programs

respondent organization	GIS program name	city/state location	tenure of program
GIS Consortium (IL)	GIS Consortium	Des Plaines, IL	15
McLean County Regional Planning Commission (IL)	McGIS	Bloomington, IL	20
King County (WA)	King County GIS	Seattle, WA	12
Chester County (PA)	Chester County GIS Consortium	West Chester, PA	14
Idaho State University	East Idaho Regional Resource Center (EIRRC)	Pocatello, ID	4
Merced County Association of Governments (CA)	not applicable	Merced, CA	27
DeKalb County (IN)	City/County GIS CoCiGIS	Auburn, IN	15
IUPUI / IMAGIS Indianapolis Mapping & Geographic Infrastructure System	Indianapolis/Marion County Geographic Infrastructure System (IMAGIS)	Indianapolis, IN	28
City of Cincinnati /Hamilton County (OH)	Cincinnati Area Geographic Information System (CAGIS)	Cincinnati, OH	27

tenure of recognized regional GIS programs

respondent organization	GIS program name	city/state location	tenure of program
Sacramento Area Council of Governments (CA)	Sacramento County GIS Cooperative, Yolo County GIS Cooperative	Sacramento, CA	12
Gwinnett County (GA)	Gwinnett GIS Community Partnership (informal name)	Lawrenceville, GA	5
Berkeley County (SC)	Berkeley County GIS Consortium	Moncks Corner, SC	23
Butte County Association of Governments (CA)	Butte County Association of Governments Regional GIS	Chico, CA	17
City of Mississauga (ON)	not applicable	Mississauga, ON	NA
Contra Costa County (CA)	Bay Area Regional GIS Council (BAR-GC)	Martinez, CA	NA

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8. GIS technology seminar



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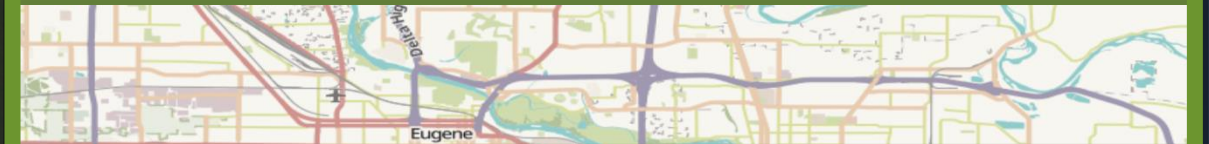
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STEP

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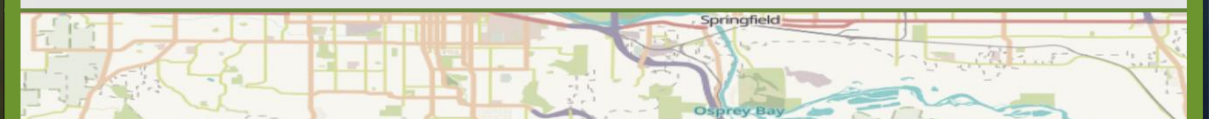
Plan, Design and re-structure
an Optimum future
LCOG/CPA

LANE COUNCIL OF GOVERNMENTS
CPA Restructuring Project
OREGON



————— phase 2 —————

**Refining the agreement
for a better tomorrow**



GEOGRAPHIC TECHNOLOGIES GROUP

alternative CPA models

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Objective

- ! Develop two alternative future CPA models for LCOG that improve upon or enhance the following:

- \\ CPA priorities

- \\ future GIS system and service needs

- \\ collaboration opportunities

- \\ funding model

- \\ GIS sustainability

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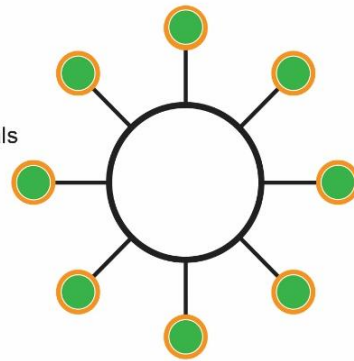
governance models

Decentralized, Centralized, Hybrid, and Hybrid & Regionalization Governance Models

..... Decentralized Governance Model

The second type of management strategy is called a Decentralized model. As the name implies a decentralized organizational structure divides GIS responsibilities throughout various departments.

- » GIS responsibilities are divided throughout the organizations
- » Multiple GIS groups/activities
- » Small groups of GIS professionals
 - hardware/software
 - data distribution
 - data exchange
 - training
- » End users share responsibility for maintaining data
- » Multiple budget sources

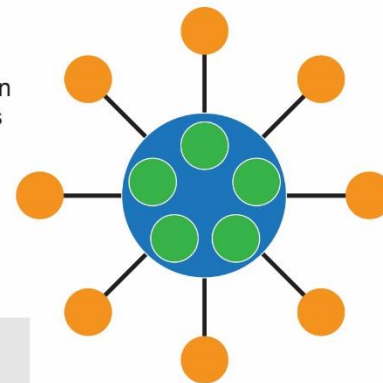


- Department
- GIS Staff

..... Centralized Governance Model

The first type of governance model is Centralized. A centralized organizational structure maintains a central department or division that is responsible for all GIS services.

- » Single GIS business unit
- » Dedicated department or division
- » Core group of GIS professionals
 - create and edit data
 - hardware/software
 - analysis
 - data distribution
- » Single budget source

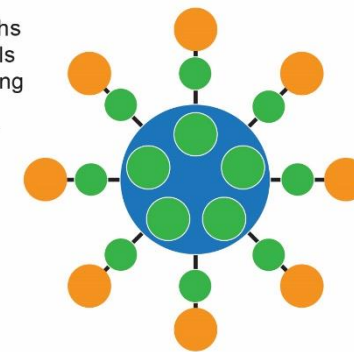


- Department
- GIS Staff
- GIS Department/GIS Coordinator

..... Hybrid Governance Model

Many local governments utilize a Hybrid GIS organizational structure, based on the advantages of centralized and decentralized organizational structures

- » Attempts to capture the strengths of unified and distributed models
- » GIS functions are managed using responsibility matrix
- » Intra-departmental stakeholder teams
- » Funding and leadership are shared
- » Dual accountability

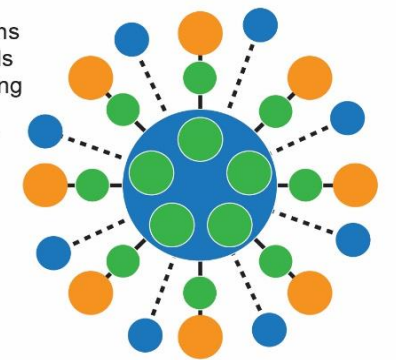


- Department
- GIS Staff
- GIS Department/GIS Coordinator

..... Hybrid & Regionalization Governance Model

Many local governments utilize a Hybrid GIS organizational structure that supports a regionalization of GIS. It has the advantages of a centralized and decentralized model.

- » Attempts to capture the strengths of unified and distributed models
- » GIS functions are managed using responsibility matrix
- » Intra-departmental stakeholder teams
- » Funding and leadership are shared
- » Dual accountability



- Department
- GIS Staff
- GIS Department/GIS Coordinator/External Organization



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STEP 8 The GIS Strategic Plan
Roadmap

LANE COUNCIL OF GOVERNMENTS
CPA Restructuring Project
OREGON



————— phase 3 —————
**A roadmap towards
a more cohesive alliance**



GEOGRAPHIC TECHNOLOGIES GROUP

step 8

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Objective

- ! Design and develop a roadmap to guide the implementation of the GIS Strategic Plan

\\ a refined strategic GIS plan

\\ a step-by-step roadmap to implementation

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project schedule and costs

phase 1		duration	cost
<input checked="" type="checkbox"/>	1. stakeholder and partner research	May 18 – Jun 1	\$6,925
<input checked="" type="checkbox"/>	2. stakeholder questionnaire	Jun 12 – Jun 26	\$7,009
<input checked="" type="checkbox"/>	3. project kickoff meeting	Today	\$6,950
<input type="checkbox"/>	4. stakeholder interviews	Aug 24 – Sep 24	\$10,550
<input type="checkbox"/>	5. multi-agency coordinated work sessions	Sep 28 – Oct 26	\$18,005
<input type="checkbox"/>	6. phase 1 wrap-up presentation/report	Oct 26 – Jan 18 ⁽²⁰¹⁹⁾	\$10,550

phase 2		duration	cost
<input type="checkbox"/>	1. Stakeholder research period	Jan 18 – Feb 19 ⁽²⁰¹⁹⁾	\$23,875

additional expenses: \$16,207

Phase 1 and Phase II: Total Fee \$109,836.24

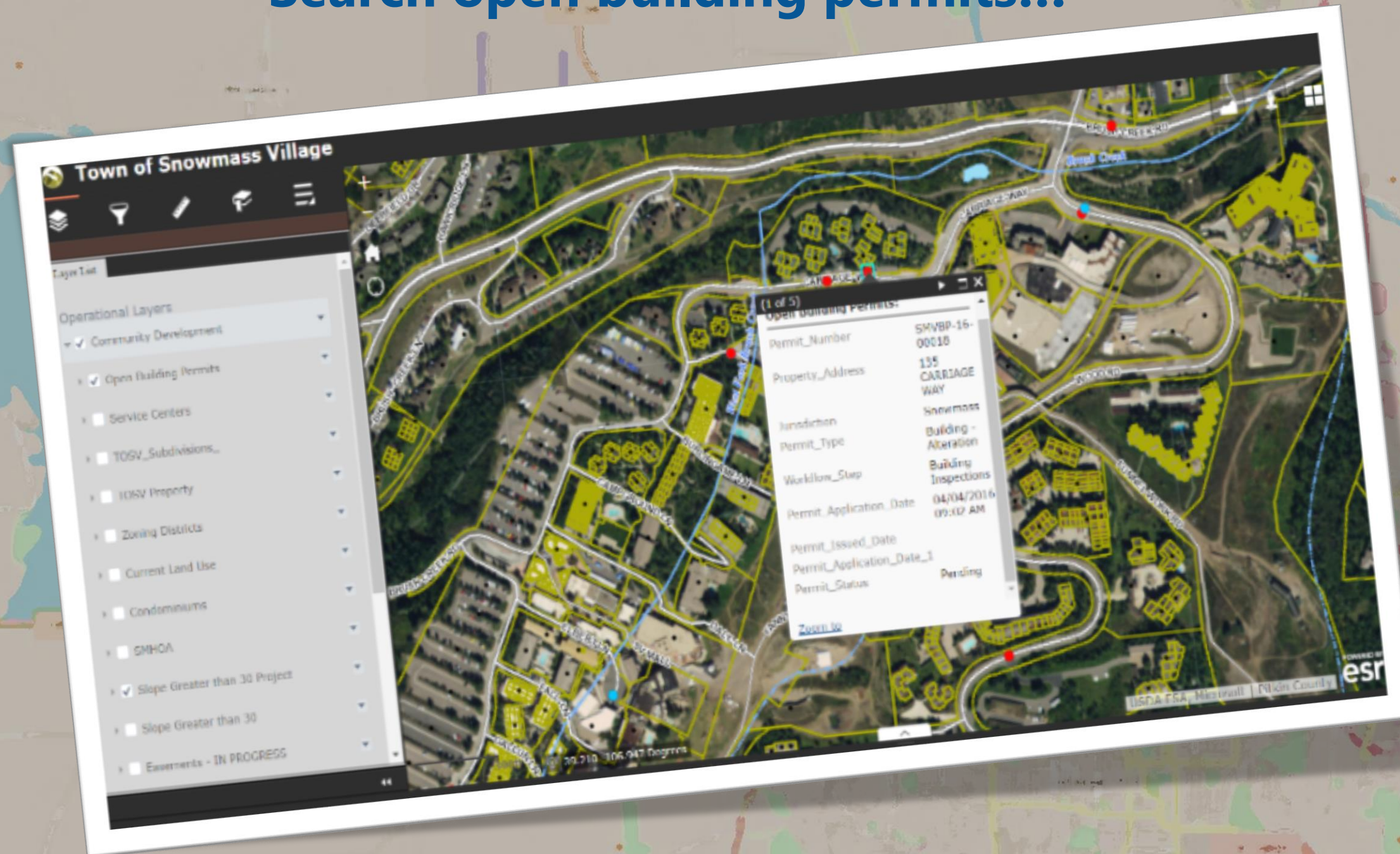
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GIS tech \ \ intranet portals

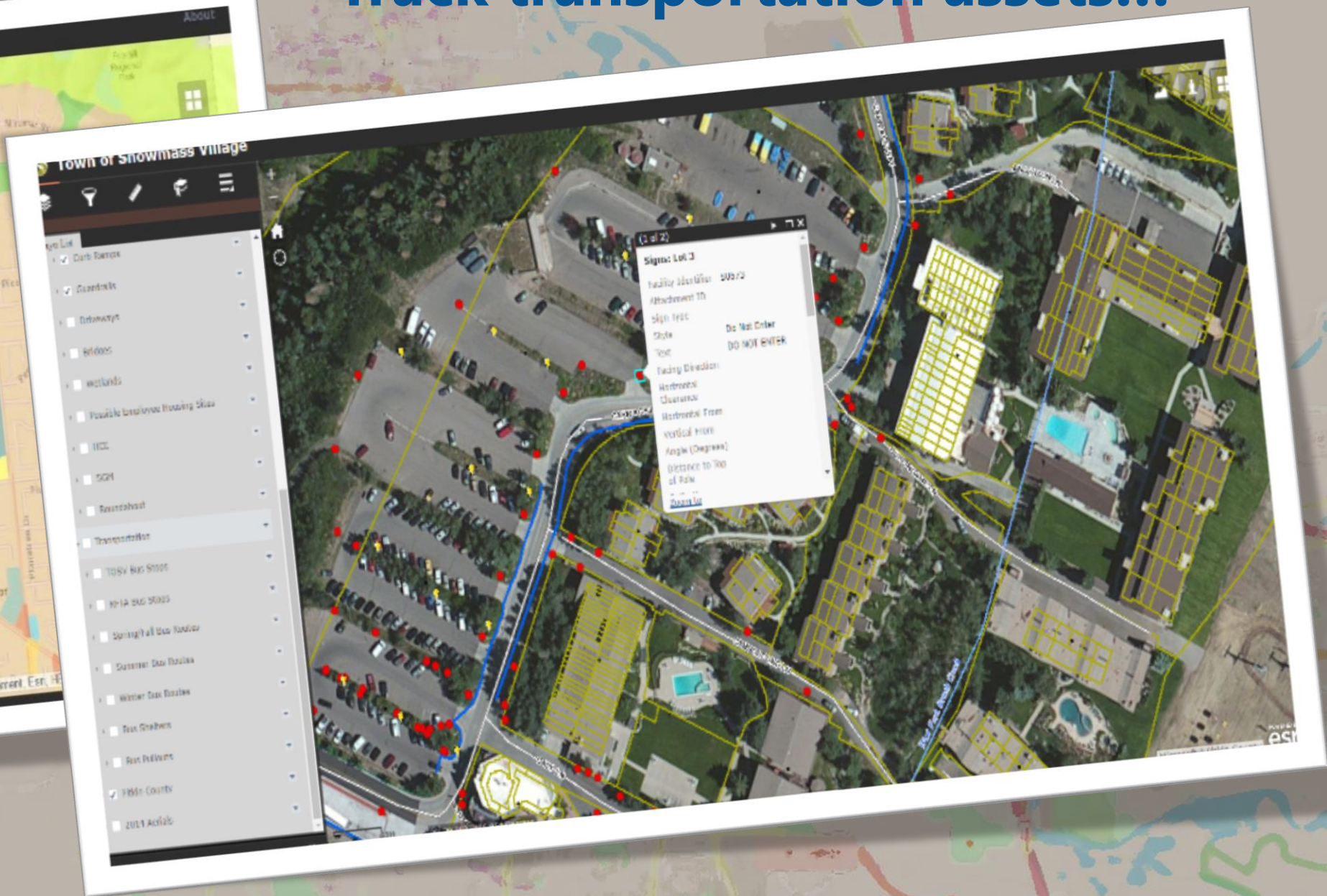
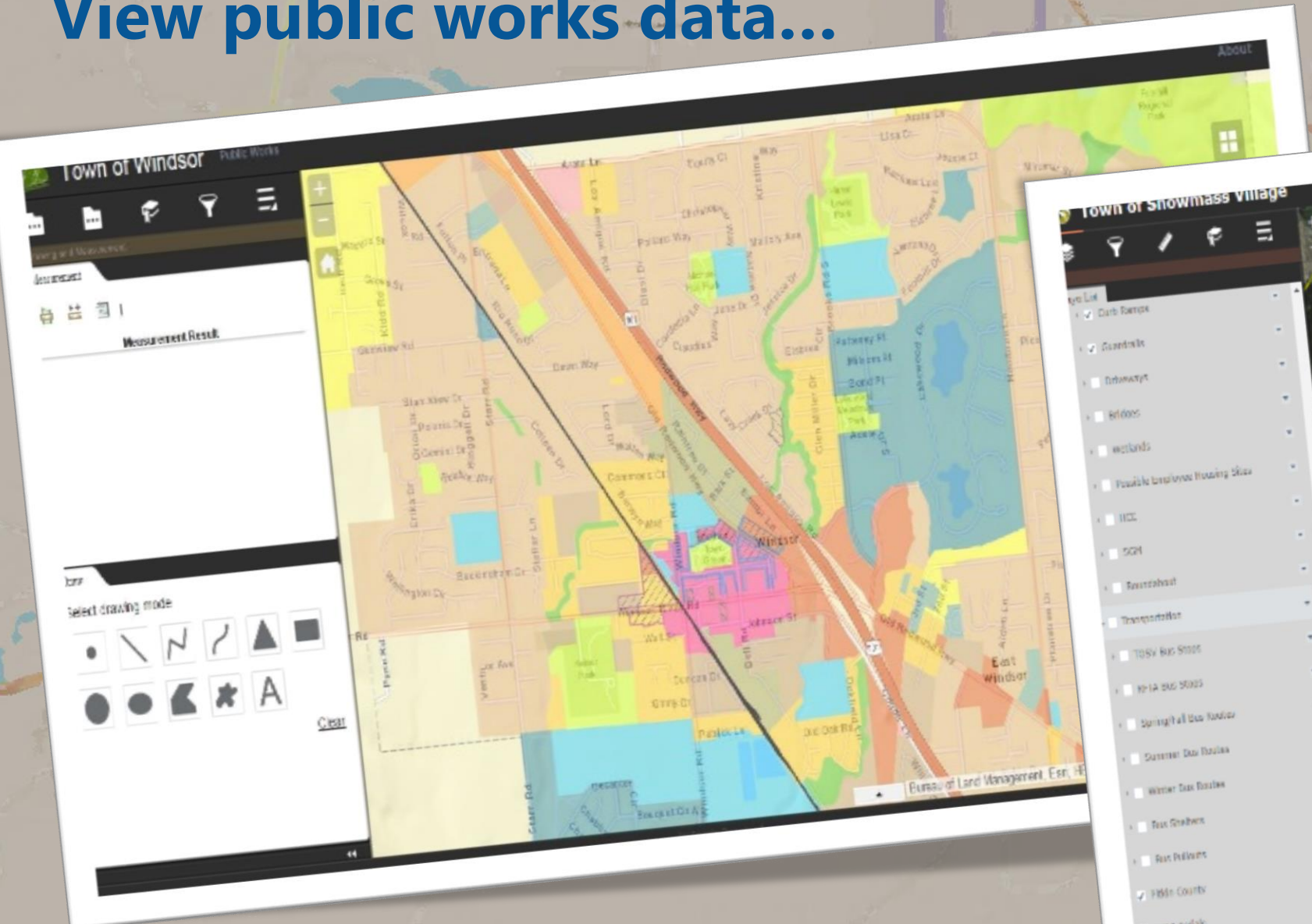
Search open building permits...



GIS tech \ \ intranet portals

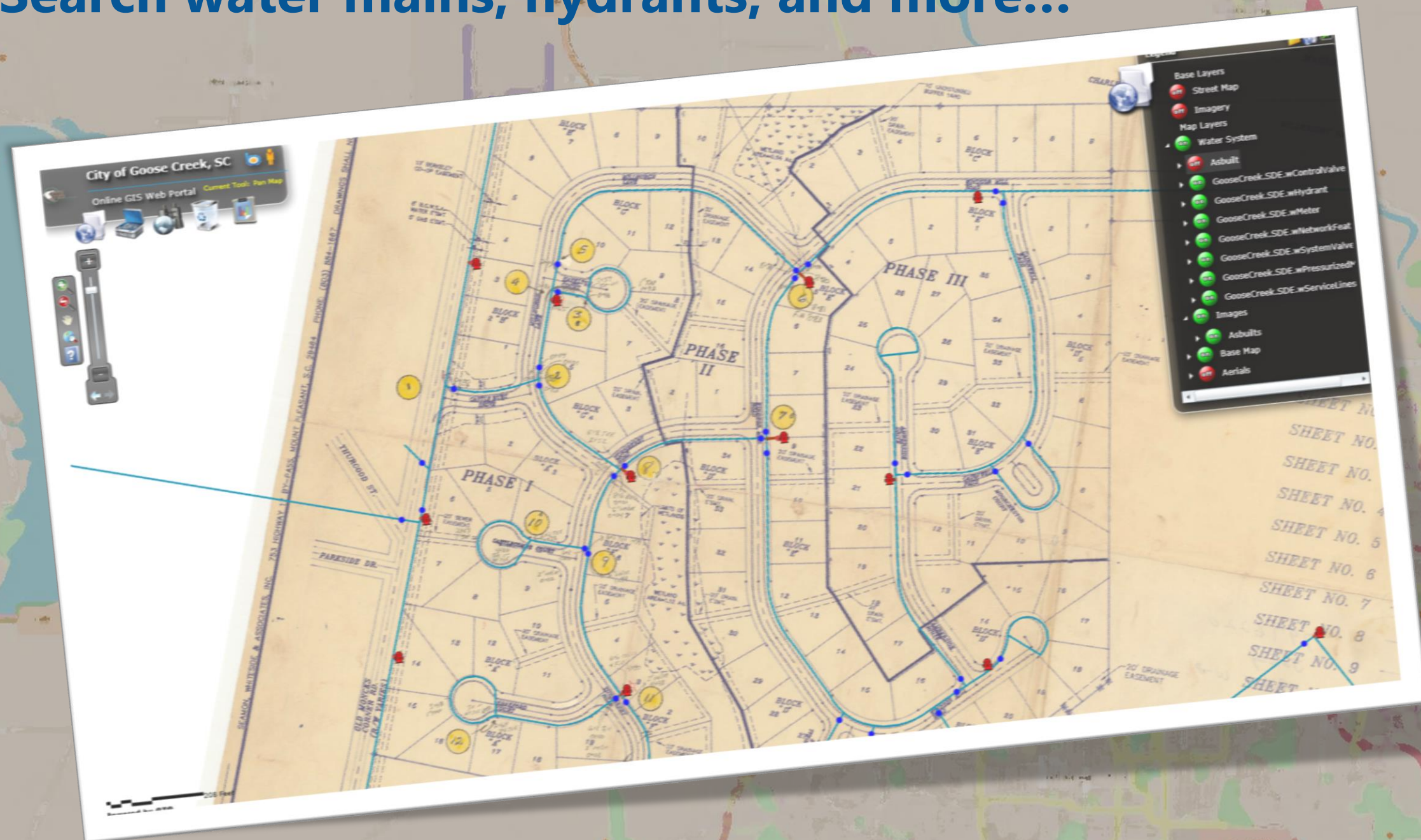
View public works data...

Track transportation assets...



GIS tech \ \ public-facing maps & apps

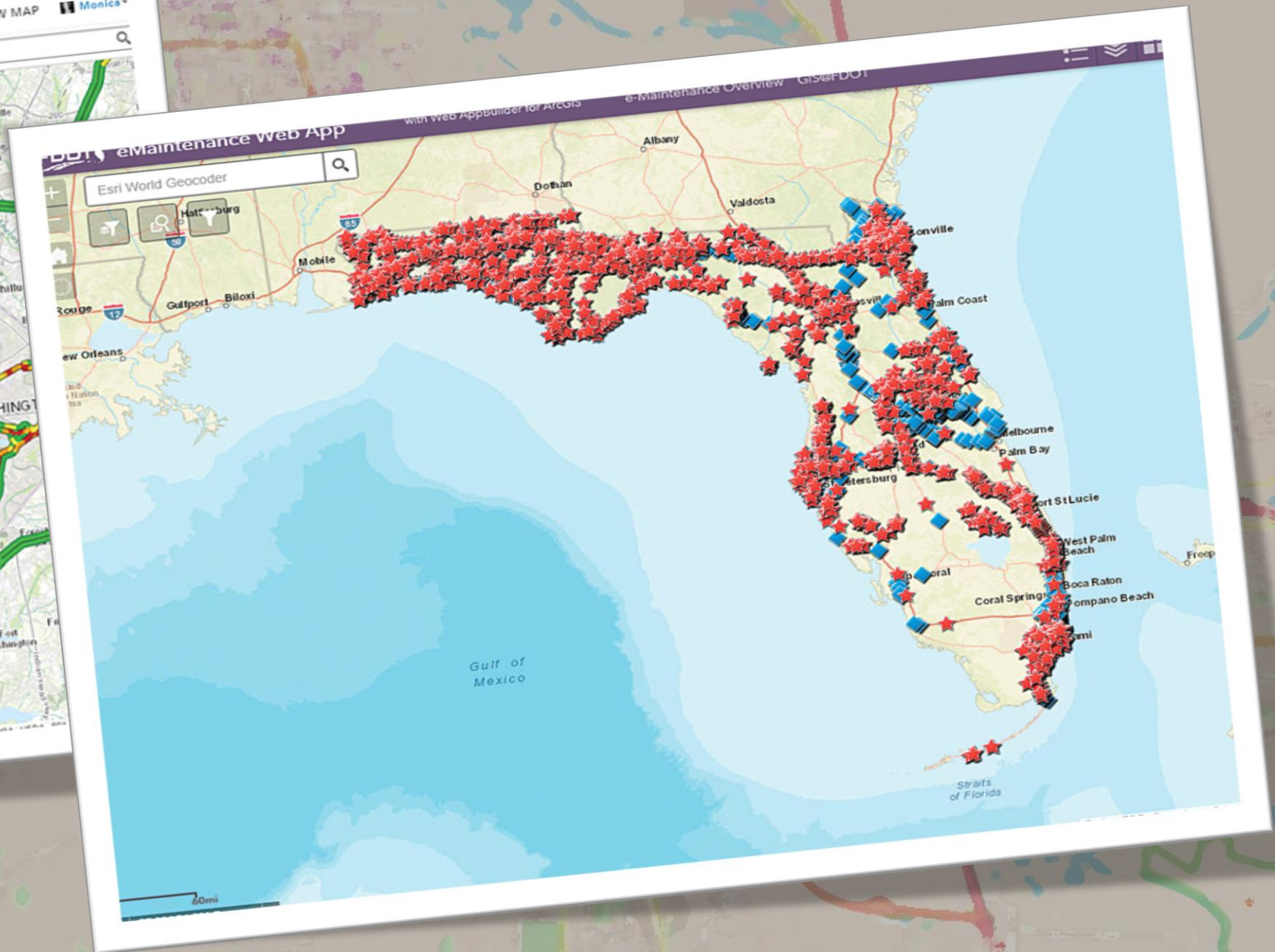
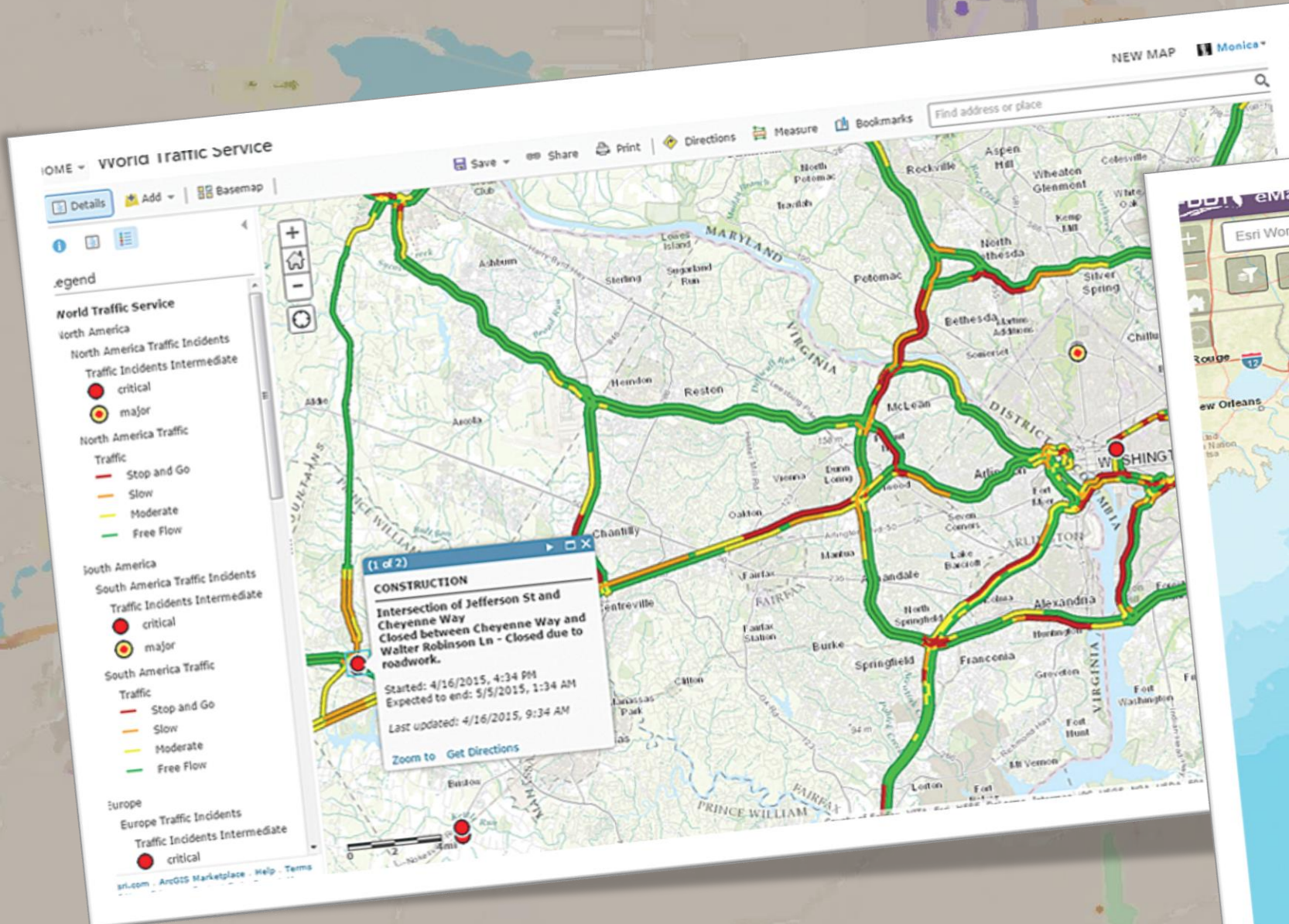
Search water mains, hydrants, and more...



GIS tech \ \ public-facing maps & apps

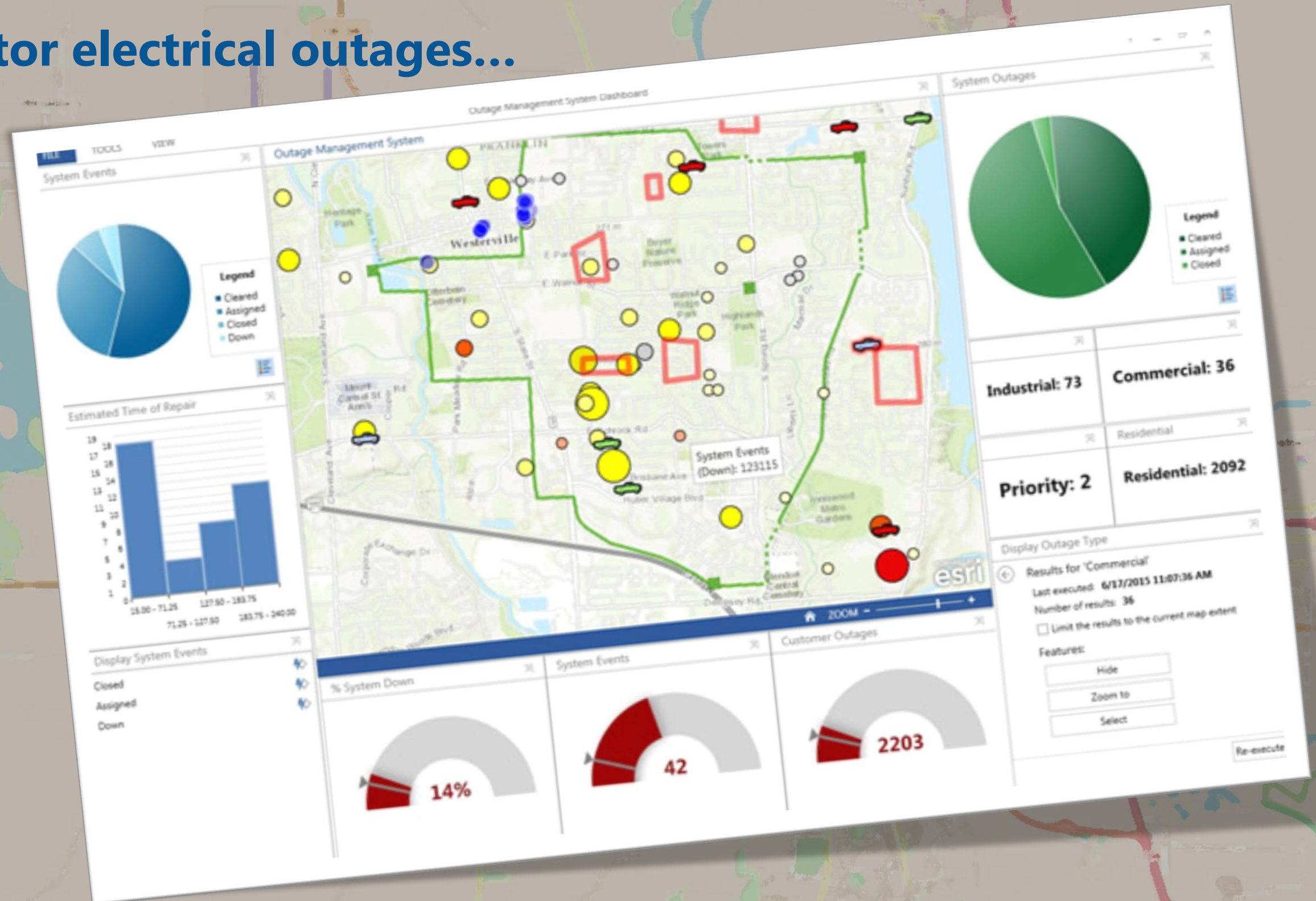
Access live traffic feeds...

View guardrail inspection results...



GIS tech \ operations dashboards

Monitor electrical outages...



GIS tech \ operations dashboards

Calculate sidewalk coverage...

Check traffic signal statuses...

Sidewalk Coverage Dashboard

Field Verified Sidewalks	Available - Field Verified Curb Ramps
542.48 miles	9024 Curb Ramps
Remaining Sidewalks to Field Verify	Available - Non Verified Curb Ramps
64.37 miles	803 Curb Ramps
Field Collected Sidewalks	Verified Curb Ramps
89%	92%

Traffic Signal Status

1 (9.1%) Destroyed
4 (36.4%) Major
6 (54.5%) Minimal

Shelters by Percentage Full

125 (5%) Falcon Cove Middle School	217 (8.8%) Fox Trail Elementary
356 (14.4%) Rock Island Elementary / Arthur Ashe Middle School	234 (9.4%) Park Lakes Elementary School

Field Inspectors

Workers: Matthew McLamb
 Name: Matthew McLamb
 Status: Working
 Contact number: 919-223-8755

GIS tech \ story maps

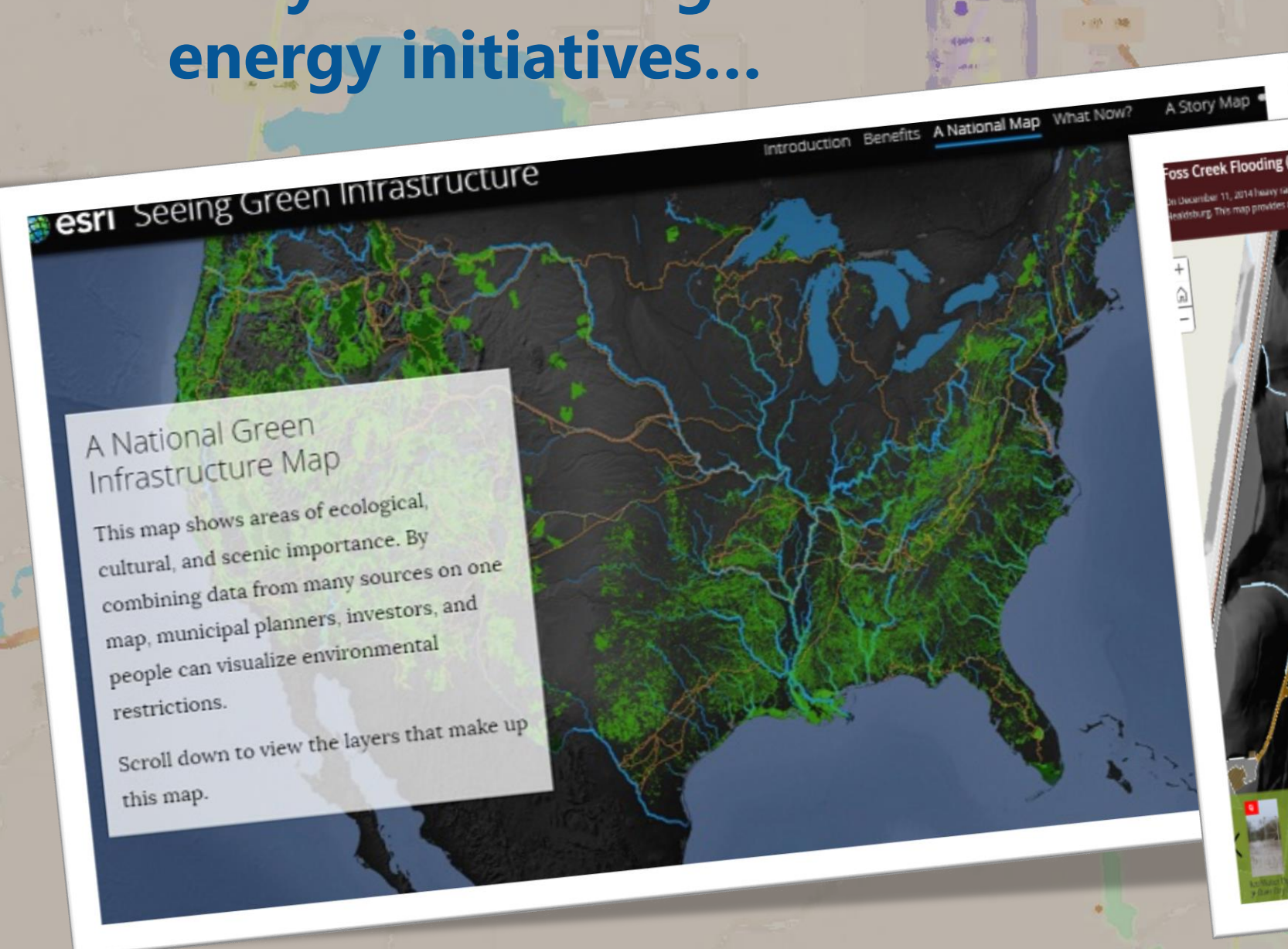
Research upcoming capital improvement projects...



GIS tech \ story maps

Identify cities with green energy initiatives...

Track the progress of a storm...



GIS tech \ \ mobile solutions

Edit parcel data on a smart phone...



GIS tech \ \ mobile solutions

Mobile field collectors for adding/editing data...

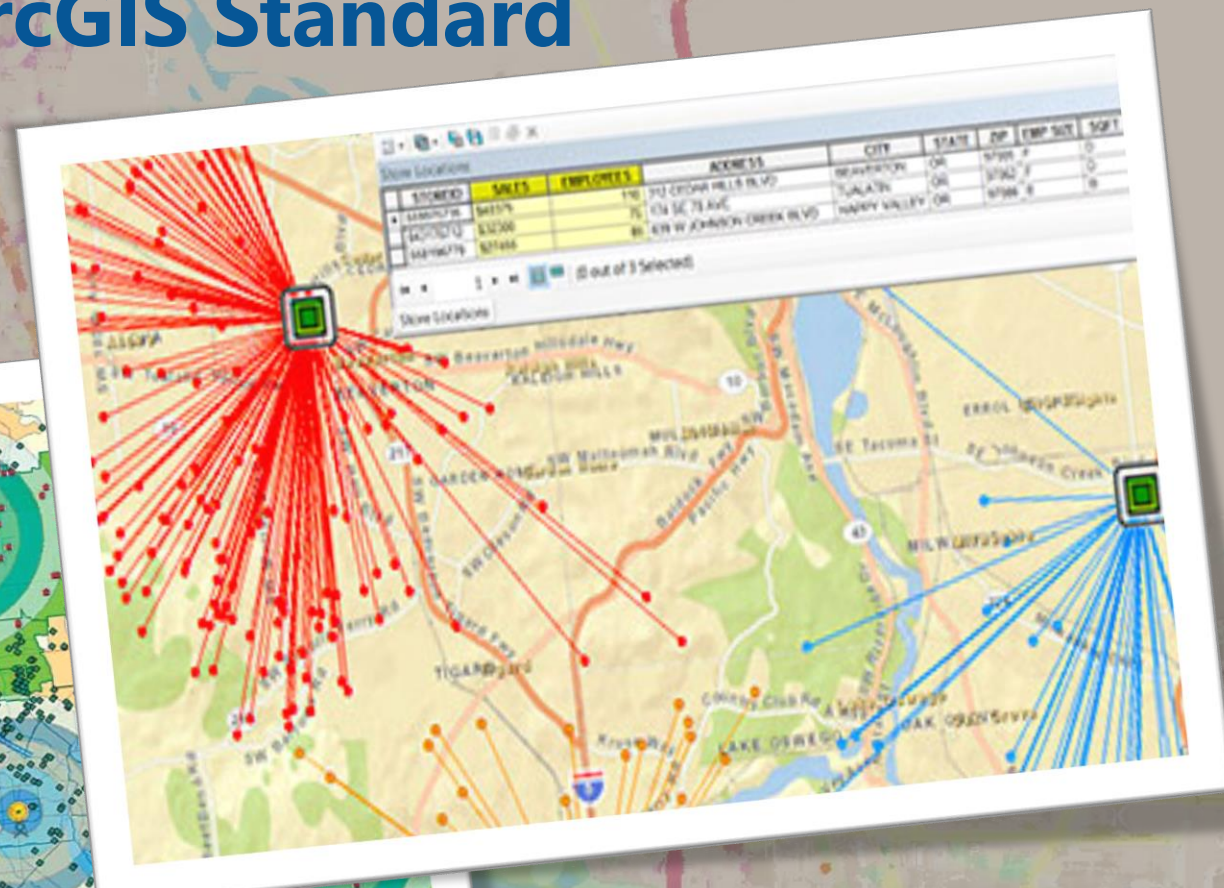
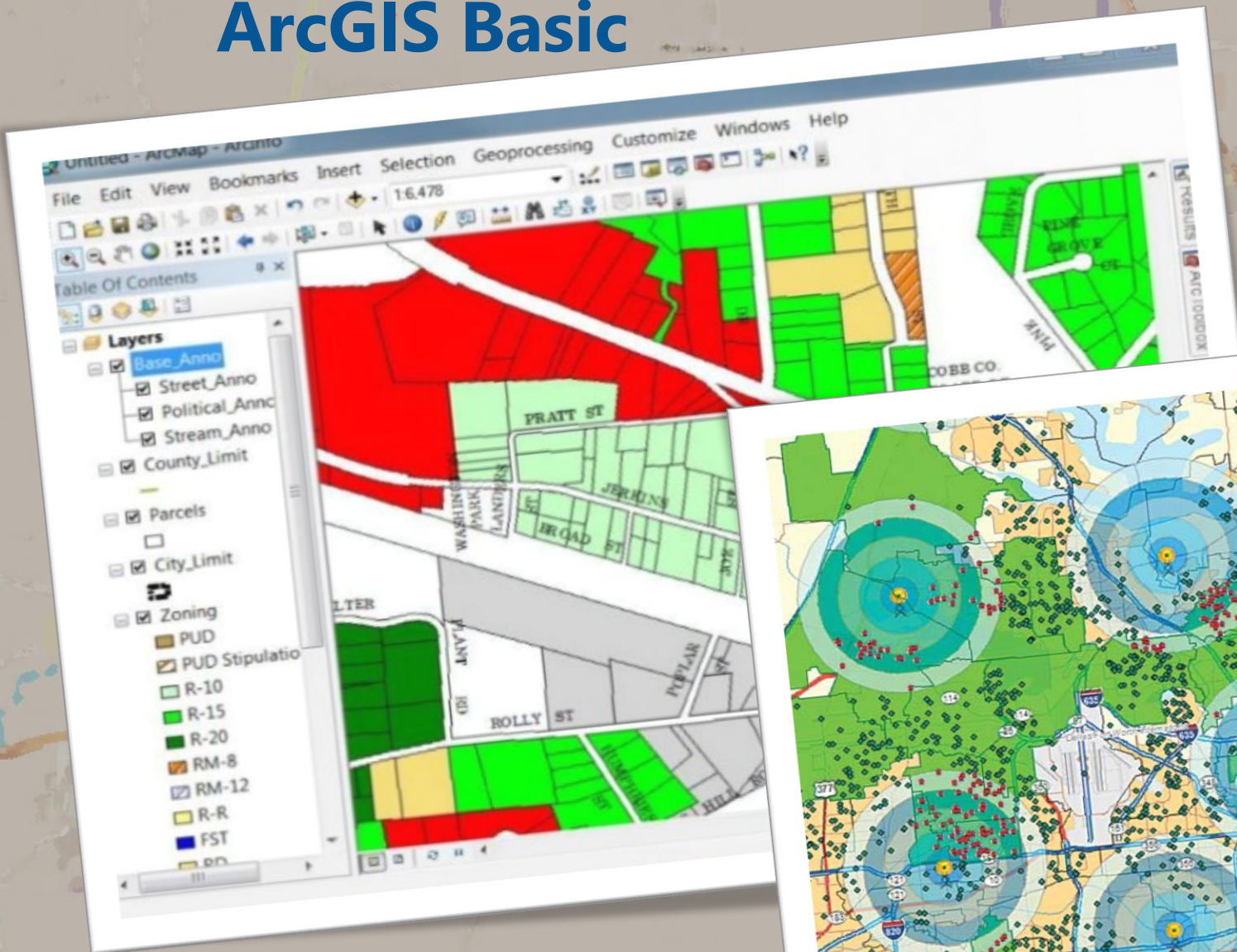
Manage work orders from the field...



GIS tech \ desktop software

ArcGIS Basic

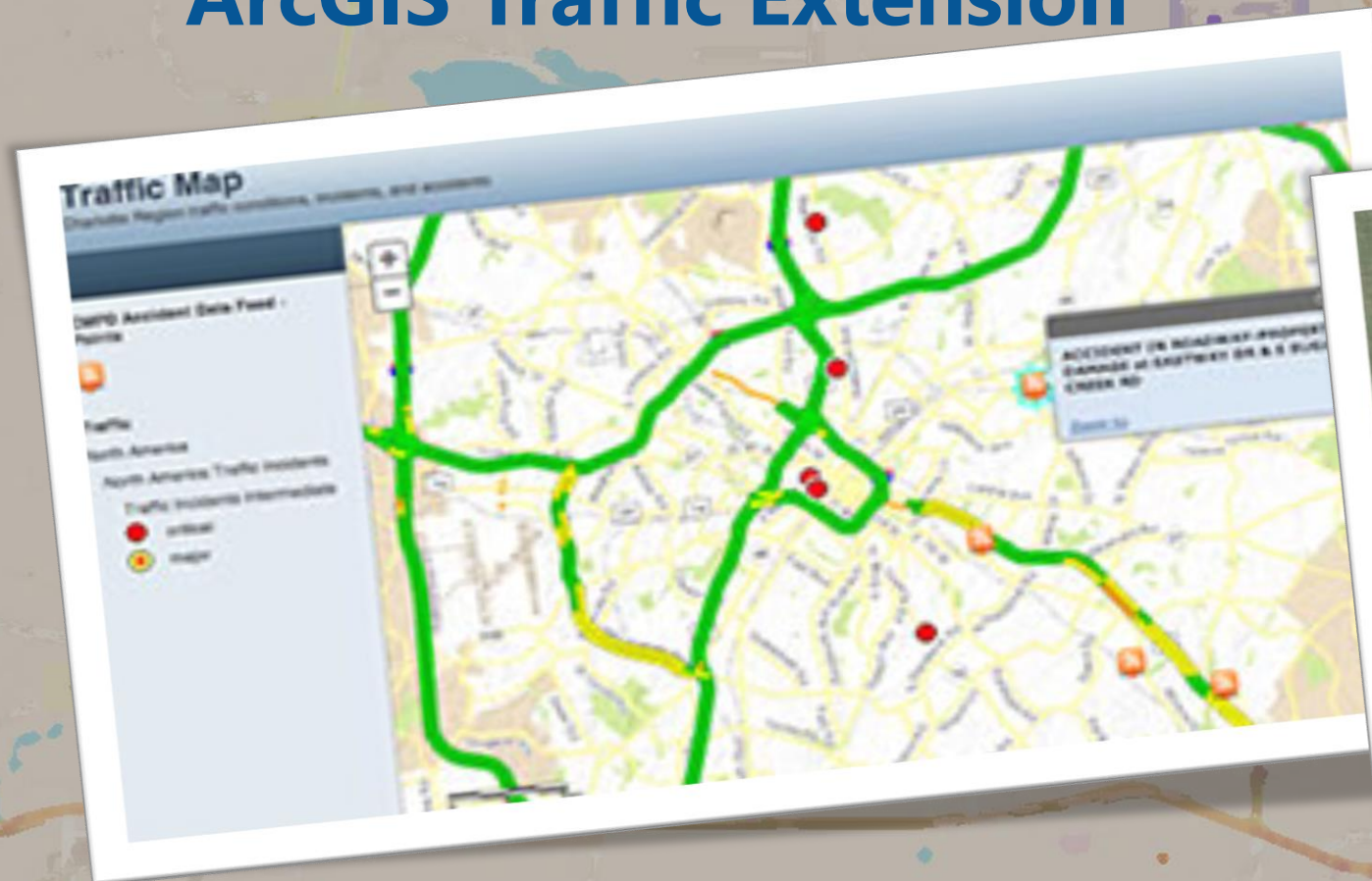
ArcGIS Standard



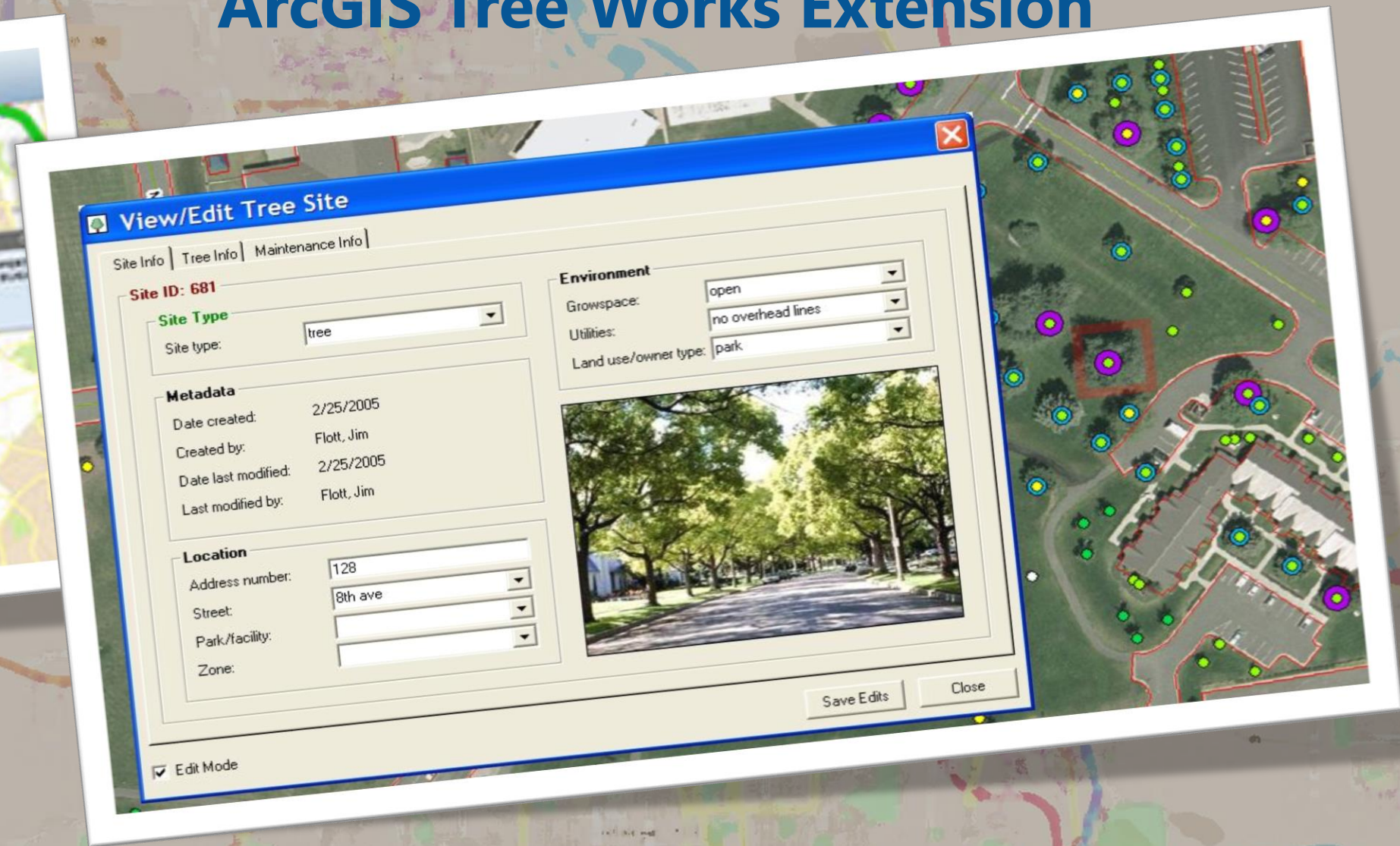
ArcGIS Advanced

GIS tech \ desktop software

ArcGIS Traffic Extension

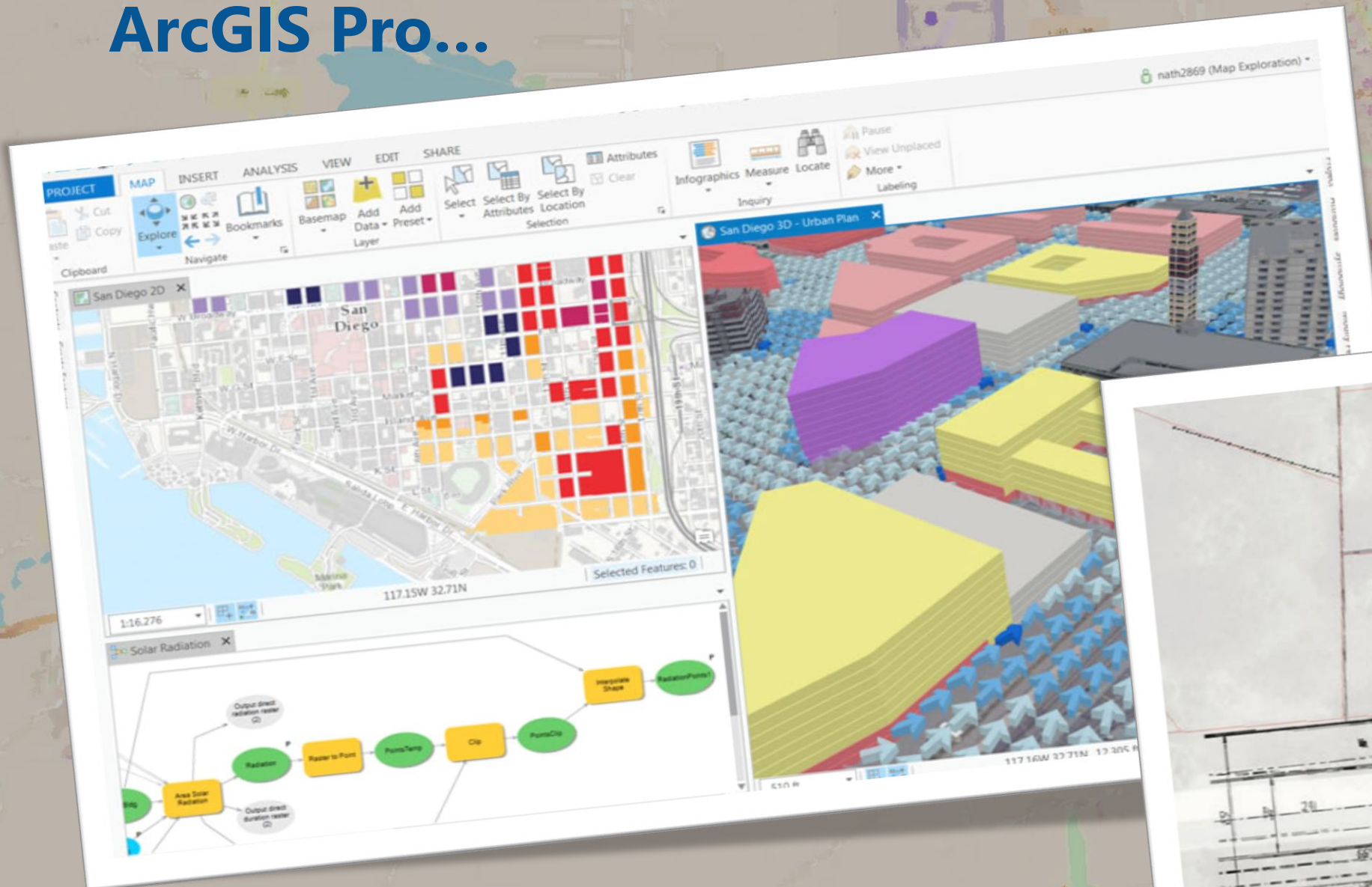


ArcGIS Tree Works Extension

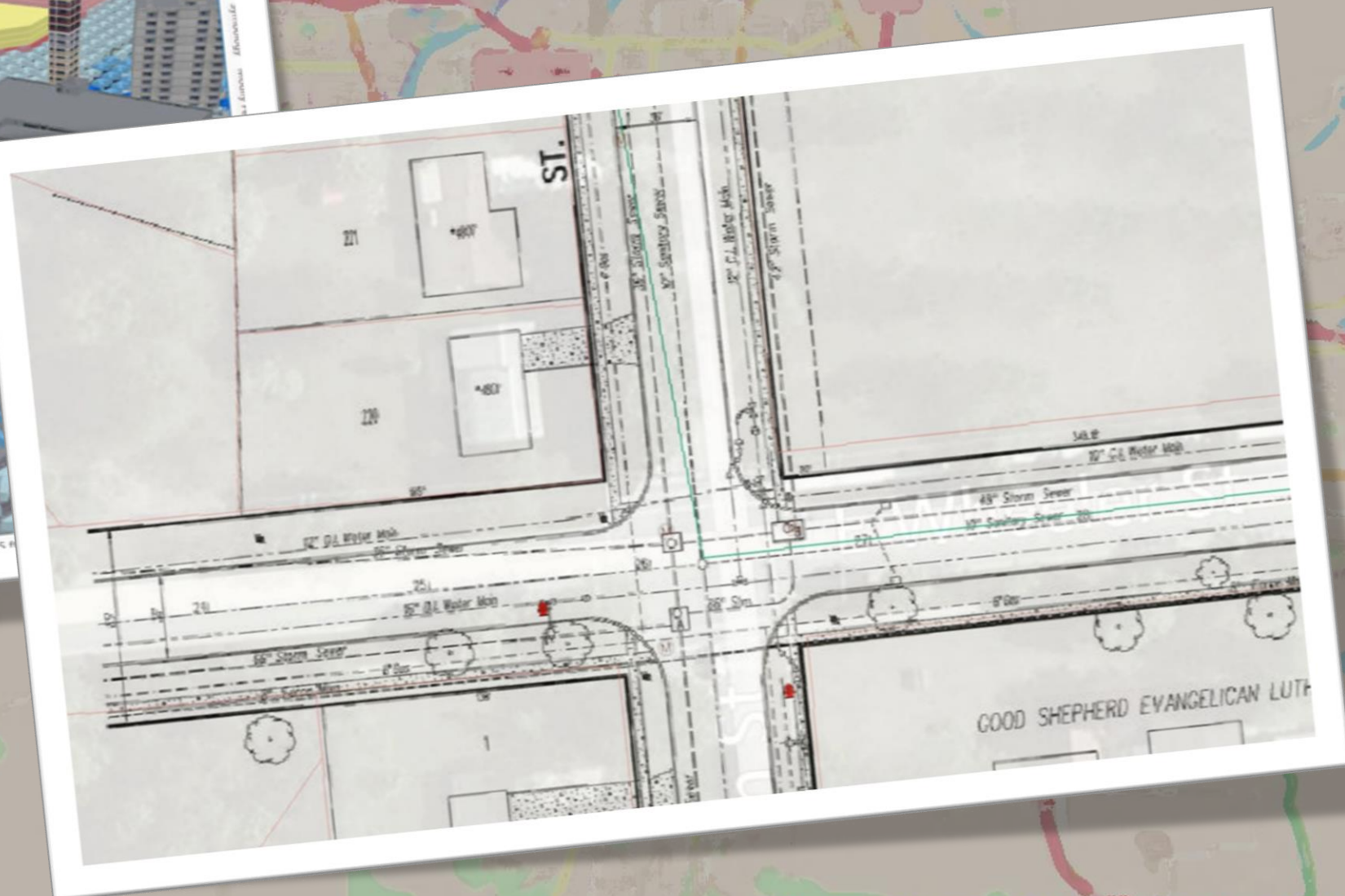


GIS tech \ desktop software

ArcGIS Pro...



ArcGIS for AutoCAD...



**LANE COUNCIL OF
GOVERNMENTS
(LCOG) and
REGIONAL
COOPERATIVE
PARTNERSHIP
AGREEMENT (CPA)**

THANK YOU

